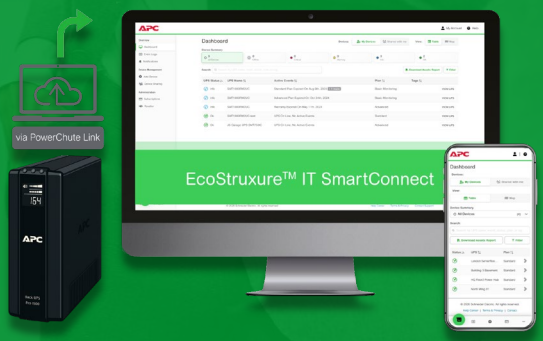
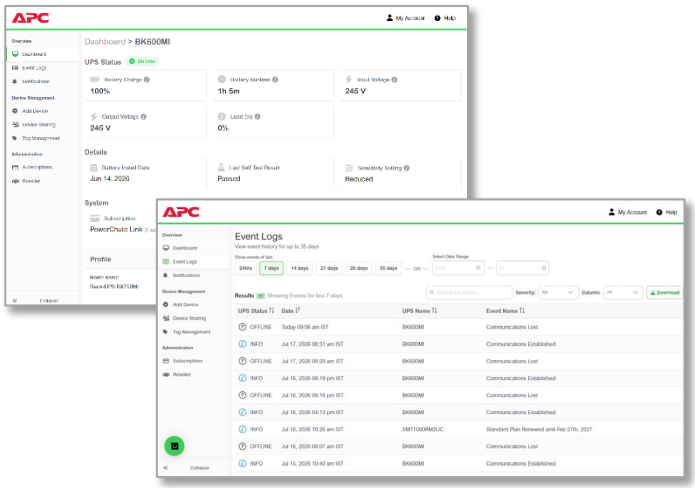


EcoStruxure™ IT SmartConnect



Improving resiliency with remote power monitoring for Back-UPS devices in retail and self-service environments.



Kiosks, POS systems, self-service terminals, and other distributed installations rely on continuous power protection. EcoStruxure™ IT SmartConnect helps customers remotely monitor Back-UPS devices, receive automated notifications, and gain visibility into uptime, power events, and lifecycle status across multiple locations.

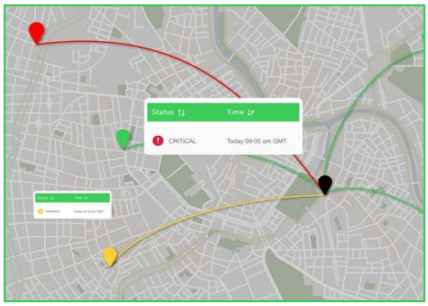
- Monitoring and alerts
- Wherever-you-go visibility
- Lifecycle Management

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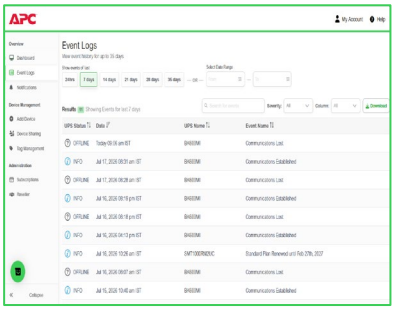
Schneider Electric

How APC Back-UPS cloud monitoring can help you:

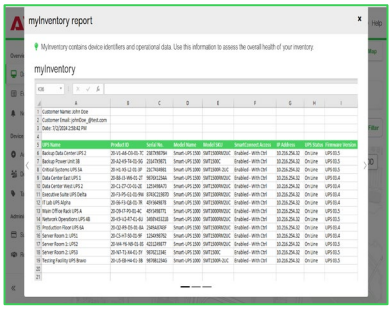
Monitors on-site power availability with outage/power restored notifications



Event Logs, alerts & uptime insights



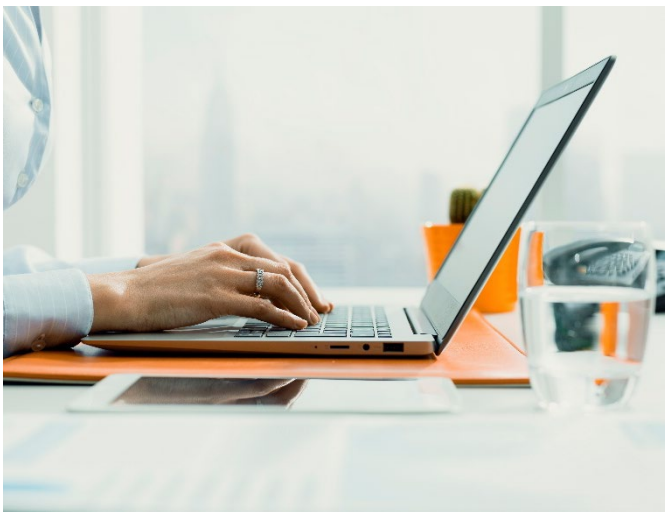
Track battery replacements, asset inventory and upcoming renewals

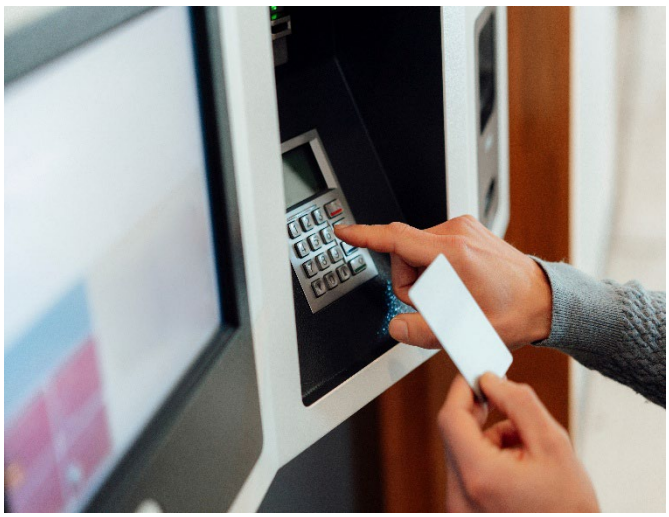


SmartConnect benefits

Creating peace of mind for IT professionals

Industry-leading remote power monitoring for small to medium businesses	
Low cost of ownership	PowerChute Serial Shutdown v1.6 introduces PowerChute™ Link, allowing supported APC Back-UPS devices to connect to EcoStruxure™ IT SmartConnect through an existing Windows computer and USB connection. Subscriptions apply after a 30-day Trial per user.
Faster issue detection and response	Identify and respond to power-related issues faster with automated alerts and real-time event visibility.
Improved operational efficiency	Help IT teams streamline operations with precise insights on battery health, replacement forecasts, and lifecycle data.
Reduced service costs	Minimize site visits and manage devices without being on-site through remote cloud monitoring.





Features that make IT management easier

Remote power monitoring

Automated notifications

Renewals forecasting (UPS replacement, renewal reports, etc.)

Event logging and history

Graceful shutdown (Via PowerChute™ Serial Shutdown)

Device health insights (battery, runtime, load)

How to set up SmartConnect for APC Back-UPS?

Step 1

Connect your Back-UPS to an internet-capable Windows machine via USB cable connection

Step 2

Log in to SmartConnect and discover PowerChute Link

Step 3

Follow Setup Wizard instructions to download PowerChute v1.6 and connect your Back-UPS

Continue the setup steps in SmartConnect and generate verification code in SmartConnect

Step 4

Enter verification code on PowerChute and validate connection

Step 5

Monitor your Back-UPS in SmartConnect

Step 6



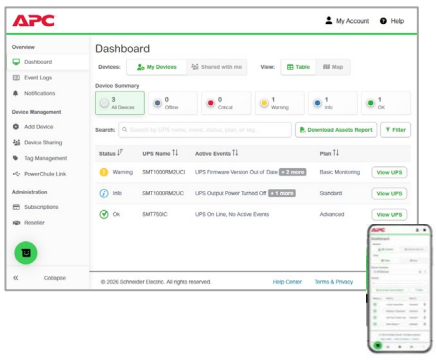
Local connection: USB



Internet-capable Windows machine with USB connection to Back-UPS

PowerChute Serial Shutdown Agent enables the Back-UPS connection to SmartConnect





SmartConnect subscription options

SKU	SKU Description	Contract, from activation
SWPCLINK1-1Y-DIGI	SmartConnect, 1Y PowerChute Link	1 year
SWPCLINK1-3Y-DIGI	SmartConnect, 3Y PowerChute Link	3 years
Requires use of PowerChute Serial Shutdown v.1.6 or later. Discover the connection option in SmartConnect. EcoStruxure IT SmartConnect is a B2B application.		

Geographical Availability

PowerChute Link **subscriptions** for eligible Back-UPS devices are available in selected countries and regions across Europe, the Middle East and Africa (MEA), East Asia (EA), in the Pacific and in Mexico. Availability varies by market and is not offered in all countries. Please contact your Schneider Electric representative or channel partner to confirm availability in your location.

Compatibility:

Supported Back-UPS models with USB Port:

- BK series
- BR series
- BE series

Contact your reseller for availability and outlet configurations in your area.

More Information

How to order

Ordering through a Channel Partner?



1. Reach out to your channel partner to get a quote and learn more about plans.
2. Use a purchase order (PO) with your Channel Partner. Include an '**Installer email**' on your PO for fulfilment.
3. Activation codes are delivered to your '**Installer email**' address and activated by the user.

Ordering direct?



1. Buy in-app via the SmartConnect Web Portal. Notifications (3 months in advance) help you discover new plan options for single- or multi-node purchase.
2. In-app purchases are purchased using a credit card.
3. Single-node subscriptions activate automatically. Multi-node subscriptions arrive via email and are activated manually to selected devices.

Learn more about what EcoStruxure IT SmartConnect can do for you.

se.com/smartconnect

Schneider Electric

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Aug 2026 | Availability: Select Regions