Overview

HPE Optical Drives

HPE Optical Drives for HPE server platforms are offered with industry standard SATA interface and are proven for environments that demand reliable performance. HPE offers DVD-ROM and DVD-RW solutions in super slim & external USB form factor to fit any HPE server in your data center.

HPE Optical Drives are available in three different variants — DVD-ROM, DVD-RW and External USB DVD-RW.

HPE 9.5mm SATA DVD-ROM Optical Drive	HPE 9.5mm SATA DVD-RW Optical Drive	HPE Mobile USB DVD-RW Optical Drive

Models
Internal DVD-ROM

HPE 9.5mm SATA DVD-ROM Optical Drive	726536-B21

Internal DVD-RW

HPE 9.5mm SATA DVD-RW Optical Drive	726537-B21

External DVD-RW

HPE Mobile USB DVD-RW Optical Drive	701498-B21

Service and Support

HPE Services
No matter where you are in your digital transformation journey, you can count on HPE Services to deliver the expertise you need when, where and how you need it. From planning to deployment, ongoing operations and beyond, our experts can help you realize your digital ambitions.
https://www.hpe.com/services

Consulting Services
No matter where you are in your journey to hybrid cloud, experts can help you map out your next steps. From determining what workloads should live where, to handling governance and compliance, to managing costs, our experts can help you optimize your operations.
https://www.hpe.com/services/consulting

HPE Managed Services
HPE runs your IT operations, providing services that monitor, operate, and optimize your infrastructure and applications, delivered consistently and globally to give you unified control and let you focus on innovation.
HPE Managed Services | HPE

Operational services
Optimize your entire IT environment and drive innovation. Manage day-to-day IT operational tasks while freeing up valuable time and resources. Meet service-level targets and business objectives with features designed to drive better business outcomes.
https://www.hpe.com/services/operational

HPE Complete Care Service
HPE Complete Care Service is a modular, edge-to-cloud IT environment service designed to help optimize your entire IT environment and achieve agreed upon IT outcomes and business goals through a personalized experience. All delivered by an assigned team of HPE Services experts. HPE Complete Care Service provides:
- A complete coverage approach -- edge to cloud
- An assigned HPE team
- Modular and fully personalized engagement
- Enhanced Incident Management experience with priority access
- Digitally enabled and AI driven customer experience

https://www.hpe.com/services/completecare

HPE Tech Care Service
HPE Tech Care Service is the operational support service experience for HPE products. The service goes beyond traditional support by providing access to product specific experts, an AI driven digital experience, and general technical guidance to not only reduce risk but constantly search for ways to do things better. HPE Tech Care Service delivers a customer-centric, AI driven, and digitally enabled customer experience to move your business forward. HPE Tech Care Service is available in three response levels. Basic, which provides 9x5 business hour availability and a 2-hour response time. Essential which provides a 15-minute response time 24x7 for most enterprise level customers, and Critical which includes a 6-hour repair commitment where available and outage management response for severity 1 incidents.
https://www.hpe.com/services/techcare

Service and Support

HPE Lifecycle Services
HPE Lifecycle Services provide a variety of options to help maintain your HPE systems and solutions at all stages of the product lifecycle. A few popular examples include:
- Lifecycle Install and Startup Services: Various levels for physical installation and power on, remote access setup, installation and startup, and enhanced installation services with the operating system.
- HPE Firmware Update Analysis Service: Recommendations for firmware revision levels for selected HPE products, taking into account the relevant revision dependencies within your IT environment.
- HPE Firmware Update Implementation Service: Implementation of firmware updates for selected HPE server, storage, and solution products, taking into account the relevant revision dependencies within your IT environment.
- Implementation assistance services: Highly trained technical service specialists to assist you with a variety of activities, ranging from design, implementation, and platform deployment to consolidation, migration, project management, and onsite technical forums.
- HPE Service Credits: Access to prepaid services for flexibility to choose from a variety of specialized service activities, including assessments, performance maintenance reviews, firmware management, professional services, and operational best practices.

Notes: To review the list of Lifecycle Services available for your product go to:
https://www.hpe.com/services/lifecycle

For a list of the most frequently purchased services using service credits, see the **HPE Service Credits Menu**

Other Related Services from HPE Services:
HPE Education Services
Training and certification designed for IT and business professionals across all industries. Broad catalogue of course offerings to expand skills and proficiencies in topics ranging from cloud and cybersecurity to AI and DevOps. Create learning paths to expand proficiency in a specific subject. Schedule training in a way that works best for your business with flexible continuous learning options.
https://www.hpe.com/services/training

Defective Media Retention
An option available with HPE Complete Care Service and HPE Tech Care Service and applies only to Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

Consult your HPE Sales Representative or Authorized Channel Partner of choice for any additional questions and services options.

Parts and Materials
HPE will provide HPE-supported replacement parts and materials necessary to maintain the covered hardware product in operating condition, including parts and materials for available and recommended engineering improvements.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

How to Purchase Services
Services are sold by Hewlett Packard Enterprise and Hewlett Packard Enterprise Authorized Service Partners:
- Services for customers purchasing from HPE or an enterprise reseller are quoted using HPE order configuration tools.
- Customers purchasing from a commercial reseller can find services at **https://ssc.hpe.com/portal/site/ssc/**

Service and Support

AI Powered and Digitally Enabled Support Experience
Achieve faster time to resolution with access to product-specific resources and expertise through a digital and data driven customer experience

Sign into the HPE Support Center experience, featuring streamlined self-serve case creation and management capabilities with inline knowledge recommendations. You will also find personalized task alerts and powerful troubleshooting support through an intelligent virtual agent with seamless transition when needed to a live support agent.
https://support.hpe.com/hpesc/public/home/signin

Consume IT On Your Terms
HPE GreenLake edge-to-cloud platform brings the cloud experience directly to your apps and data wherever they are—the edge, colocations, or your data center. It delivers cloud services for on-premises IT infrastructure specifically tailored to your most demanding workloads. With a pay-per-use, scalable, point-and-click self-service experience that is managed for you, HPE GreenLake edge-to-cloud platform accelerates digital transformation in a distributed, edge-to-cloud world.
- Get faster time to market
- Save on TCO, align costs to business
- Scale quickly, meet unpredictable demand
- Simplify IT operations across your data centers and clouds

To learn more about HPE Services, please contact your Hewlett Packard Enterprise sales representative or Hewlett Packard Enterprise Authorized Channel Partner. Contact information for a representative in your area can be found at "Contact HPE"
https://www.hpe.com/us/en/contact-hpe.html

For more information
http://www.hpe.com/services

Technical Specifications

HPE 9.5mm SATA DVD-RW Optical Drive

(726537-B21)				
Shipping Dimensions (H x W x D)	3.97 x 7.81 x 10.75 in (10.08 x 19.84 x 27.31 cm)			
Drive Dimensions (H x W x D, maximum)	0.374 x 5.1 x 5.2 in (9.5 x 130 x 132 mm)			
Device Type	DVD+/-RW Drive (Super-Multi Drive)			
Disk	**Applicable Disk**	DVD-ROM		
		DVD-R DVD-R DL DVD+R DL DVD-RW DVD+R DVD+RW		
		DVD-RAM		
		CD-ROM XA CD-ROM Mode-1 data disc		
		CD-ROM Mode-2 data disc		
		CD Audio disc		
		CD-Extra		
		CD-RW		
		CD-R		
		Photo CD		
		CD-I		
		CD-DA		
	Capacity	DVD-ROM	DVD-SL	4.7 GB/side
			DVD-DL	8.5 GB/side
			Double Sided	9.40 GB/side
		DVD+/-R		4.7 GB/side
		DVD+R	M-Disc	4.7 GB/side
		DVD-RAM	Ver.2.2, 120 mm	4.7 GB/side
		DVD+/-RW		4.7 GB/side
		DVD+R DVD-R	DL DL	8.5 GB/side 8.5 GB/side
		CD-ROM	Mode-1	650 (700 MB)
			Mode-2	742 MB (640 MB)
	Block Size	DVD		2,048 bytes
		CD	Mode-1	2048, 2352 bytes
			Mode-2 Form1	2048, 2328, 2336, 2340, 2352 bytes
			Mode-2 Form2	2328, 2336, 2340, 2352 bytes
	Diameter	120 mm, 80 mm (with adapter at vertical mounting mode)		
Loading Mechanism		Tray type Auto loading		

Technical Specifications

Interface		SATA 1.5

Access Times (typical)	Random	DVD-ROM < 160 ms, CD-ROM < 140 ms
	Full-Stroke	DVD-ROM < 300 ms, CD-ROM < 275 ms
Data Transfer Rate - Read Speeds	DVD-ROM	Up to 8X
	DVD+R/-R	Up to 8X
	DVD+RW	Up to 8X
	DVD-RW (Read)	Up to 8X
	DVD-RW (Write)	Up to 6X
	DVD+R DL/-R DL (Read)	Up to 8X
	DVD+R DL/-R DL (Write)	Up to 6X
	DVD-RAM	Up to 5X
	CD-ROM/-R	Up to 24X
	CD-RW (Write)	Up to 16X
Cache Buffer	0.5 MB (Minimum)	
Spin-up Time (typical)	Less than 15 seconds	
MTBF	35,000 Power On Hours (POH), 25% Duty Cycle	
Ambient Temperature	Operating	41° to 122° F (5° to 50° C)
	Storage/Transportation	-22° to 140° F (-30° to 60° C)
Relative Humidity	Operating	10% to 80% (non-condensing)
	Storage/Transportation	5% to 90% (non-condensing)

HPE 9.5mm SATA DVD-ROM Optical Drive

(726536-B21)				
Shipping Dimensions (H x W x D)	3.97 x 7.81 x 10.75 in (10.08 x 19.84 x 27.31 cm)			
Drive Dimensions (H x W x D, maximum)	0.374 x 5.1 x 5.2 in (9.5 x 130 x 132 mm)			
Device Type	DVD-ROM Drive			
Disk	**Applicable Disk**	DVD-ROM		
		DVD-R /-RW (Read Only) DVD+R /+RW (Read Only)		
		DVD-RAM (Read Only)		
		CD-ROM Mode-1 data disc		
		CD-ROM Mode-2 data disc		
		CD Audio disc		
		CD-Extra		
		CD-RW (Read Only)		
		CD-R (Read Only)		
		CD Text		
		PhotoCD		
		CD-I (mode 2)		
		CD-I Ready		
		CD-Bridge		
		DVD-ROM	DVD-SL	4.7 GB/side

Technical Specifications

	Capacity			DVD-DL	8.5 GB/side
				Double Sided	9.40 GB/side

		DVD+/-R DVD+R	M-Disc		4.7 GB/side 4.7 GB/side
		DVD-RAM	Ver.2.2, 120 mm		4.7 GB/side
		DVD+/-RW			4.7 GB/side
		DVD+R DVD-R	DL DL		8.5 GB/side 8.5 GB/side
		CD-ROM	Mode-1		650 (700 MB)
			Mode-2		742 MB (640 MB)
	Block Size	DVD			2,048 bytes
		CD	Mode-1		2048, 2352 bytes
			Mode-2 Form1		2048, 2328, 2336, 2340, 2352 bytes
			Mode-2 Form2		2328, 2336, 2340, 2352 bytes
	Diameter	120 mm, 80 mm (with adapter at vertical mounting mode)			
Loading Mechanism		Tray type Auto loading			
Interface		SATA 1.5			
Access Times (typical)	Random	DVD-ROM < 160 ms, CD-ROM < 140 ms			
	Full-Stroke	DVD-ROM < 300 ms, CD-ROM < 275 ms			
Data Transfer Rate - Read Speeds	DVD-ROM	Up to 8X			
	DVD+R/-R	Up to 8X			
	DVD+RW/-RW	Up to 8X			
	DVD+R DL/-R DL	Up to 8X			
	DVD-RAM	Up to 5X			
	CD-ROM/-R/-RW	Up to 24X			
Spin-up Time (typical)	Less than 15 seconds				
MTBF	35,000 Power On Hours (POH), 25% Duty Cycle				
Ambient Temperature	Operating	41° to 122° F (5° to 50° C)			
	Storage/Transportation	-22° to 140° F (-30° to 60° C)			
Relative Humidity	Operating	10% to 80% (non-condensing)			
	Storage/Transportation	5% to 90% (non-condensing)			

Technical Specifications

HPE Mobile USB DVD-RW Optical Drive

(701498-B21)				
Shipping Dimensions (H x W x D)	2.25 x 7.5 x 9.5 in (5.72 x 19.05 x 24.13 cm)			
Drive Dimensions (H x W x D)	0.55 x 5.41 x 5.67 in (14 x 137.5 x 144 mm)			
Device Type	DVD+/-RW Drive	(Super-Multi Drive)		
Disk	Applicable Disk	DVD-ROM DVD-R DVD-R DL DVD-RW DVD+R DVD+R DL DVD+RW DVD-RAM CD-ROM XA CD-ROM Mode-1 data disc CD-ROM Mode-2 data disc CD Audio disc CD-Extra CD-RW CD-R Photo CD CD-I CD-DA		
	Capacity	DVD-ROM	DVD-SL	4.7 GB/side
			DVD-DL	8.5 GB/side
			Double Sided	9.40 GB
		DVD+/-R		4.7 GB/side
		DVD+/-RW DVD+R DVD+R DVD-R	M-Disc DL DL	4.7 GB/side 4.7 GB/side 8.5 GB/side 8.5 GB/side
		DVD-RAM	Ver. 2.2, 120 mm	4.7 GB/side
		CD-ROM	Mode-1	650 MB (550 MB)
			Mode-2	742 MB (640 MB)
	Block Size	DVD		2048 bytes
		CD	Mode-1	2048 bytes
			Mode-2 Form1	2048, 2352 bytes
			Mode-2 Form2	2352 bytes
	Diameter	120 mm, 80 mm (with adapter at vertical mounting mode)		
Loading Mechanism	Tray type Manual Load			
Interface	SATA 1.5			
Access Times (typical)	Random	DVD-ROM < 160 ms, CD-ROM < 140 ms		
	Full-Stroke	DVD-ROM < 300 ms, CD-ROM < 275 ms		
Data Transfer Rate	DVD-ROM	Read	Up to 8X	
	DVD+R/-R	Read/Write	Up to 8X	
	DVD+RW	Read/Write	Up to 8X	
	DVD-RW	Read	Up to 8X	

Technical Specifications

	DVD-RW	Write	Up to 6X

	DVD+R DL/-R DL	Read	Up to 8X
	DVD+R DL/-R DL	Write	Up to 6X
	DVD-RAM	Read/Write	Up to 5X
	CD-ROM	Read	Up to 24X
	CD-R	Read/Write	Up to 24X
	CD-RW	Write	Up to 16X
Cache Buffer	0.75 MB (Minimum)		
Spin-up Time (typical)	less than 15 seconds		
MTBF	60,000 Power On Hours (POH), 25% Duty Cycle		
Ambient Temperature	Operating	41° to 104° F (5° to 40° C)	
	Storage	-22° to 140° F (-30° to 60° C)	
Relative Humidity (non-condensing)	Operating	10% to 80%	
	Storage	10% to 90%	

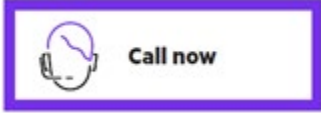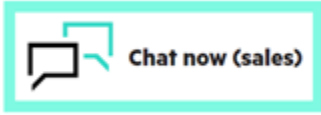|	
Environment-friendly Products and Approach - End-of-life Management and Recycling	Hewlett Packard Enterprise offers end-of-life **product return, trade-in, and recycling programs**, in many geographic areas, for our products. Products returned to Hewlett Packard Enterprise will be recycled, recovered or disposed of in a responsible manner. The EU WEEE Directive (2012/19/EU) requires manufacturers to provide treatment information for each product type for use by treatment facilities. This information (product disassembly instructions) is posted on the **Hewlett Packard Enterprise web site**. These instructions may be used by recyclers and other WEEE treatment facilities as well as Hewlett Packard Enterprise OEM customers who integrate and re-sell Hewlett Packard Enterprise equipment.

Summary of Changes

Date	Version History	Action	Description of Change
04-Dec-2023	Version 6	Changed	Service and Support Section was Updated
15-Nov-2021	Version 5	Changed	Service and Support Section was Updated
1-Oct-2018	Version 4	Changed	Overview section was updated
13-Aug-2018	Version 3	Changed	Sections and SKU descriptions were updated.
04-Jun-2018	Version 2	Changed	QuickSpecs was updated.
25-Sep-2017	Version 1	Added	New Optical Drive QuickSpecs. Overview, Models, Compatibility, Service and Support, and Technical Specifications sections were updated.

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