SERVICE PART NUMBER: **TL9SW5Y-18000BC**

# 5-Year Extended Warranty 3001-18000 VA SU External Battery Modules (EBMs)

Extended Warranty (Depot Exchange) recommended for UPSs below 5 kVA or non-hardwired units - return to factory for exchange. Customer notifies Eaton about a defective unit, Eaton ships a replacement unit overnight. Upon receipt of the new UPS, customer returns the defective unit to Eaton via ground shipment. The freight for both units is paid by Eaton.

## FEATURES & BENEFITS

Eaton pays for freight both ways and ships replacement unit overnight.

- Expedited parts coverage for 5 years
- Parts, electronics and UPS batteries coverage
- Next business day shipping
- Technical support

## Questions about this Extended Warranty?


**Call Us**
+1 (773) 869-1776

**Email a Service Specialist**
techsupport2@eaton.com

## SERVICE SPECIFICATIONS

| | |
|---|---|
| **Service Type** | Extended Warranty |
| **Service Details** | Upgrades Standard Factory Warranty |
| **Agreement Duration** | 5-Year |
| **Product Coverage** | Single-Phase UPS |
| **Product Coverage Details** | SU 3001-180000 VA UPS EBMs syste |
| **Geographic Coverage** | US (Lower 48 States) |
| **Return for Repair** | Yes |
| **On-Site Repair** | No |
| **Preventative Maintenance** | No |
| **Travel Included** | No |
| **Labor Included** | No |
| **Parts Coverage** | No |
| **Parts Coverage Details** | UPS Parts and Batteries |
| **Battery Replacement Included** | No |

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.
https://tripplite.eaton.com/support/services-3phase-ups

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