

# WorkForce Enterprise

## AM-C550z A4 MFP with inner finisher



Compact A4 Business inkjet MFP with inner finisher<sup>1</sup>, low power consumption<sup>9</sup>, fast FPOT<sup>8</sup> (5.5 secs) and up to 55ppm print speed.

The AM-C550z, with its integrated inner finisher<sup>1</sup>, boasts a compact design, low power consumption<sup>9</sup> and reduced intervention<sup>6</sup>. Achieve high-speed print and scan speeds (up to 55ppm and 100ipm<sup>7</sup>) and a fast FPOT<sup>1</sup> of 5.5 seconds. The 10.1" touch screen aids the seamless integration of the AM A3 and A4 series and is compatible with a wide range of Epson and third-party solutions.

### Inner finisher for professional results<sup>1</sup>

This multifunction printer features an inner finisher, for automatic document sorting and stapling in a space-saving design. It offers professional finishing capabilities without the need for bulky external add-ons, making it a perfect fit for offices, healthcare, or education where productivity and space efficiency are both critical. Eliminate manual collation and stapling, saving time while ensuring a professional result - to keep office workflows running without delay.

### Save up to 66% on energy while printing with the Epson AM-C550z<sup>2</sup>

Heat-Free printing technology uses no heat in the ink ejection process, saving energy, time and reducing intervention<sup>6</sup>. Thanks to Heat-Free printing technology, keep energy bills low and reduce your impact on the environment.

No heat also means no warm-up time when the printer is switched on or woken from sleep. It starts printing immediately. Save on energy without compromising on output.

### Compact design, powerful output

The AM-C550z simple paper path and non-contact printing, allows printing on a wide range of media including recycled paper and envelopes. The 'C' shape paper path delivers a more compact A4 device, to fit easily into your workspace. Despite the slim design, it boasts a high paper capacity (max.2,100 pages), while the paper path also enables a single access point to clear paper jams and convenient consumable front loading.

### AM range seamless integration

Achieve a seamless user experience, thanks to the shared intuitive touchscreen, solutions, and Line Inkjet productivity across the AM A4 and A3 range. The large (10.1") smartphone-like user interface allows for seamless setup and use, along with mobile printing and scanning. Operate with ease using a modern, responsive touch display that offers quick access to commonly used features and customisable workflows.

### KEY FEATURES

- Inner finisher for professional results (needs to be purchased separately<sup>1</sup>)**  
 The inner finisher<sup>1</sup> streamlines production, delivering automatic stapling and document sorting without taking up valuable space.
- Compact yet powerful A4 performance**  
 Our innovative 'C' shaped paper path makes this a more compact A4 device.
- Exceptional scan and print performance**  
 Duplex scanning up to 100ipm, up to 55ppm<sup>3</sup> print speeds and up to 32,500 pages (mono) ink yield<sup>4</sup> ensure fast and reliable output to boost productivity.
- Heat-Free printing technology**  
 Save up to 66% on energy while printing with the Epson AM-C550z<sup>2</sup>.
- Epson Solutions Suite**  
 Compatible with a wide range of Epson and third-party solutions, to boost additional functionality, smooth system integration and freedom to work anywhere.

### **Epson Solutions Suite**

Print up to 31,500 (mono) and 28,000 pages (colour) without changing supplies<sup>4</sup>. With up to 55ppm print speed and scan speeds<sup>3</sup> of 50ipm / 100ipm<sup>7</sup> this Epson Business inkjet is built for fast-paced environments. Whether printing short bursts or large volumes, its business-class output and fast FPOT (5.5 seconds<sup>8</sup>), keeps your workflows moving efficiently. Optional cassettes to minimise paper changes and a cabinet option is available too.

{b}

Software such as Epson Print Admin (EPA) and EPA Serverless, aid your print security requirements, as well as scan workflows with Document Capture. Compatibility with embedded Solutions such as OCR and easy remote diagnosis with Epson Remote Services (ERS) all boost additional functionality to the device. Vertical market needs are addressed through compatibility with third-party solutions thanks to Epson Open Platform.

## PRODUCT SPECIFICATIONS

### TECHNOLOGY

|                      |  |
|----------------------|--|
| Printing Method      | PrecisionCore™ Micro TFP printhead             |
| Nozzle Configuration | 5,784 Nozzles Black, 5,784 Nozzles per Color   |
| Minimum Droplet Size | 3.8 pl, With Variable-Sized Droplet Technology |
| Ink Technology       | DURABrite™ Pro                                 |
| Category             | Office Departmental                            |
| All-in-One Functions | Print, Scan, Copy                              |

### PRINT

|                                       |  |
|---------------------------------------|--|
| Number of colours                     | 4 colour   |
| First Page Out                        | Monochrome 5.5 Seconds, Colour 5.5 Seconds   |
| Printing Speed ISO/IEC 24734          | 55 pages/min Monochrome, 55 pages/min Colour   |
| Duplex Printing Speed ISO/IEC 24734   | 55 A4 Pages/min Monochrome, 55 A4 Pages/min Colour   |
| Printing Resolution                   | 600 x 1,200 DPI  |
| Printing Resolution - Maximum Quality | 600 x 2,400 DPI  |
| Printing Resolution - Standard        | 600 x 1,200 DPI  |
| Printing Volume                       | 384,000 pages per month<br>The maximum number of printed pages per month based on the performance capabilities of the printer, including ISO rated print speeds and paper handling capabilities. |
| Recommended Duty Cycle                | 30,000 pages per month   |
| Print from                            | PC, MAC, Network, USB, Direct USB, Mobile Device (WiFi Direct), Mobile Device (Wireless)   |

### SCAN

|                               |   |
|-------------------------------|---|
| Double-sided scanning         | Yes   |
| Scanning Speed                | 50 ipm ( Monochrome, Single-sided, 300 dpi, ADF ) * Scanning in accordance with ISO/IEC 17991; 50 ipm ( Colour, Single-sided, 300 dpi, ADF ) * Scanning in accordance with ISO/IEC 17991; 100 ipm ( Monochrome, Double-sided, 300 dpi, ADF ) * Scanning in accordance with ISO/IEC 17991; 100 ipm ( Colour, Double-sided, 300 dpi, ADF ) * Scanning in accordance with ISO/IEC 17991; |
| Advanced document integration | Scan to Email, Scan to FTP, Scan to Network folders, Scan to USB, Computer (Epson Document Capture Pro)   |
| Maximum scan size             | 215 mm x 355 mm   |
| Output formats                | BMP, JPEG, TIFF, multi-TIFF, PDF, PDF/A, PNG, PDF multi   |
| Scanner type                  | Contact image sensor (CIS)  |
| Optical Resolution            | 600 DPI x 600 DPI (Horizontal x Vertical)   |

### FAX

|                        |  |
|------------------------|--|
| Type of fax            | Walk-up black and white and colour fax capability  |
| Fax Transmission Speed | Up to 33.6 kbps / Approx. 3 sec/page   |
| Error correction mode  | CCITT/ITU Group3 fax with Error Correction Mode  |
| Fax speed dials (max)  | 2,000 names and numbers  |
| Page memory            | Up to 550 pages/ 6MB (ITU-T No. 1 chart)   |
| Fax Functions          | PC Fax, Fax to E-mail, Memory Reception, Auto Redial, Fax to Folder, Address Book, Broadcast Fax, Fax Preview, Polling Reception |

## WorkForce Enterprise AM-C550z A4 MFP with inner finisher

### WHAT'S IN THE BOX

- Initialization Ink Supply Units
- Warranty Documents

## PRODUCT SPECIFICATIONS

## WorkForce Enterprise AM-C550z A4 MFP with inner finisher

### COPY

|                          |  |
|--------------------------|--|
| Copy Speed               | Up to 55 ipm Black, Up to 55 ipm Colour<br>*Simplex ADF 600 x 600 dpi (ISO/ IEC 24735) |
| Copy resolution (dpi)    | 600 x 600  |
| Reduction / Enlargement  | 25 % - 400 %   |
| Maximum number of copies | 9,999  |
| Maximum Copy Size        | A4   |

### CONNECTIVITY

|                                       |   |
|---------------------------------------|---|
| Network Printing Protocols            | LPR, IPP, LPD, Port 9100, WSD, TCP/IPv4, TCP/IPv6, IPSec, IPPS, Bonjour/Airprint, SMB 2.0, SMB 3.0  |
| Network Management Protocols          | SNMP, HTTP, DHCP, BOOTP, APIPA, DDNS, mDNS, SNT, SLP, WSD, LLTD, Ping, TCP/IPv4, TCP/IPv6, IPSec, IEEE 802.1X, SNMP 2.0c, SNMP 3.0  |
| Network Protocol                      | HTTPS, IPv4, IPv6, SNMP   |
| Network Scanning Protocols Interfaces | Bonjour/Airprint, SMB 2.0, SMB 3.0<br>Ethernet Interface (1000 Base-T/ 100-Base TX/ 10-Base-T), USB 3.0, Wi-Fi Direct (optional), USB host, Wireless LAN IEEE 802.11a/b/g/n/ac (optional) |
| WLAN Security Network Protocol        | WEP 64 Bit, WEP 128 Bit, WPA2 Enterprise, WPA2 PSK (AES), WPA3-SAE(AES)<br>TCP/IPv4, TCP/IPv6, HTTPS, IPSEC, SSL/TLS  |

### PAPER / MEDIA HANDLING

|                         |   |
|-------------------------|---|
| Automatic Document Feed | 100 pages   |
| Compatible Paper Weight | 52 - 250g/m <sup>2</sup>                                |
| Duplex                  | Yes   |
| Standard Paper input    | 500 Sheets Standard, 100 Sheets MP tray                 |
| Output Tray Capacity    | 300 Sheets  |
| Standard paper tray(s)  | 500-Sheet paper tray                                    |
| Optional paper tray(s)  | 500-Sheet paper tray, 2 x 500-Sheet paper tray, Cabinet |
| Maximum paper input     | 2,100   |

### PAPER FEED MPT

|                         |  |
|-------------------------|--|
| Paper Input Name        | MPT  |
| Paper Formats           | A4, A5, A6, B5, B6, C4 (Envelope), C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE |
| Custom sizes            | Min139.7x 210 mm to Max 215.9x 355.6 mm  |
| Compatible paper weight | 52 g/m <sup>2</sup> - 250 g/m <sup>2</sup>   |
| Paper Capacity 1        | 100 Sheets of Plain Paper, 80gsm   |
| Paper Capacity 2        | 10 Envelopes   |

### PAPER FEED C1

|                         |   |
|-------------------------|---|
| Paper Input Name        | C1  |
| Paper Formats           | A4, A5, A6, B5, B6, C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE |
| Custom sizes            | Min193.7x 210 mm to Max 215.9x 355.6 mm   |
| Compatible paper weight | 52 g/m <sup>2</sup> - 160 g/m <sup>2</sup>  |
| Paper Capacity 1        | 500 Sheets of Plain Paper, 80gsm  |
| Paper Capacity 2        | 30 Envelopes  |

## PRODUCT SPECIFICATIONS

## WorkForce Enterprise AM-C550z A4 MFP with inner finisher

### PAPER FEED C2-C4

|                         |   |
|-------------------------|---|
| Paper Input Name        | C2-C4   |
| Paper Formats           | A4, A5, A6, B5, B6, C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE, Com-10 |
| Custom sizes            | Min139.7x 210 mm to Max 215.9x 355.6 mm   |
| Compatible paper weight | 52 g/m <sup>2</sup> - 250 g/m <sup>2</sup>  |
| Paper Capacity 1        | 500 Sheets of Plain Paper, 80gsm  |
| Paper Capacity 2        | 30 Envelopes  |

### GENERAL

|                                    |  |
|------------------------------------|--|
| Energy Use                         | 115 Watt (standalone copying, ISO/IEC 24712 pattern), 0.9 Watt (sleep mode), 45 Watt (Ready), 0.1 Watt (Power off), TEC 0.24 kWh/week  |
| Supply Voltage                     | AC 100 V - 240 V, 50 Hz - 60 Hz  |
| Product dimensions                 | 722 x 490 x 795 mm (Width x Depth x Height)  |
| Product weight                     | 77.4 kg  |
| Compatible Operating Systems       | Mac OS 11.x, Mac OS 12.x, Mac OS X 10.11.x or later, Windows 10 (32/64 bit), Windows 11, Windows 7 (32/64 bit), Windows 8 (32/64 bit), Windows 8.1 (32/64 bit), Windows Server 2008 (32/64bit), Windows Server 2008 R2, Windows Server 2012 (64bit), Windows Server 2012 R2, Windows Server 2016, Windows Server 2019, Windows Server 2022 |
| Included Software                  | Document Capture Pro, Epson Device Admin, Epson Scan 2, Epson SmartPanel, EpsonNet Config  |
| Sound Power                        | Operation:7.2 B (A)  |
| Noise                              | Operation:56.2 dB (A)  |
| Mobile and Cloud printing services | Apple AirPrint, Google Cloud Print, Mopria Print Service, Mopria Scan, Epson Smart Panel App, Epson Connect (Email Print, Remote Print Driver), Epson Connect (Email Print, Scan-to-Cloud)   |

### ADDITIONAL FEATURES

|                    |  |
|--------------------|--|
| Memory             | 8,192 MB   |
| Features           | Touchscreen, Direct Print, Direct print from USB, Nozzle Verification Technology   |
| Panel              | Type: Color, Touchscreen, Diagonal:25.7 cm   |
| Media Handling     | ADF 2-sided copy (A4, plain paper), ADF 2-sided scan (A4, plain paper), Automatic duplex   |
| Security Functions | Limit access function with Epson Web Config, Secure confidential printing with PIN code release, LDAP Address Book, IPsec, IEEE802.1x, SSL (Server authentication), Panel Admin Mode |
| HDD                | 320 GB Encrypted AES-256   |

### OTHER FEATURES

|                               |  |
|-------------------------------|--|
| Emulations                    | PCL5c, PCL5e, PCL6, PostScript 3, ESC/P-R, ESC/Page  |
| Optional Software & Solutions | Mopria   |
| Security                      | TLS, TLS V1.1, TLS V1.2, TLS V1.3, SSL, SNMP, SNMP V3, IPsec, IPv6, HTTPS, AES-256, WPA2, WPA3, TMP (Trusted Platform Module), PIN code Release, Image Overwrite, User Authorisation, LDAP, IEEE802, SSL/TLS, Panel Admin Mode |

### OTHER

|          |  |
|----------|--|
| Warranty | 12 months On-site service<br>Optional warranty extension available |
|----------|--|

## SUPPLIES

|  |            |        |
|--|------------|--------|
| ● WorkForce Enterprise AM-C550 Black Ink   | C13T08Q140 | 31,500 |
| ● WorkForce Enterprise AM-C550 Cyan Ink    | C13T08Q240 | 28,000 |
| ● WorkForce Enterprise AM-C550 Magenta Ink | C13T08Q340 | 28,000 |
| ● WorkForce Enterprise AM-C550 Yellow Ink  | C13T08Q440 | 28,000 |

## OPTIONAL ACCESSORIES

- Super G3/G3 Fax Board  
C12C934491
- Expansion Board-P1 (OCR unit)  
C12C936801
- Wireless LAN Interface-P1 (5GHz)  
C12C936861
- Authentication Device Table-P1  
C12C937381
- Maintenance Box for AM-C400/550  
C12C937201
- Authentication Device Table-P2  
C12C939531

## LOGISTICS INFORMATION

|                   |               |
|-------------------|---------------|
| SKU               | C11CL29401    |
| EAN code          | 8715946740638 |
| Country of Origin | Indonesia     |



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\* Warranty offers are not available for all countries. Please contact your local Epson representative.

For further information please contact your local Epson office or visit [www.epson-europe.com](http://www.epson-europe.com)

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1. The WorkForce Enterprise AM-C550z printer requires a mandatory inner finisher (SKU: C12C939551) to operate. This is not included with the printer and must be purchased separately. Contact your local Epson representative for further information.

2. Based on Epson calculations, the Epson WorkForce Enterprise AM-C550z uses 66% less energy compared to the average energy of the 5 best-selling A4 50-55ppm Colour Laser MFP machines in Europe (IDC, Quarterly Hardcopy Peripherals Tracker, Q1 2024 to Q4 2024 shipments, published Q1 2025). Comparison based on the Typical Energy Consumption (TEC) as published by ENERGY STAR or the manufacturers' official specifications. Where only TEC 2.0 data is available an equivalent TEC 3.0 value has been calculated. If no data is available the products have been removed from the comparison.

3. The productivity has been determined in accordance with ISO 24734, using default settings. The average of ESAT from the office category test. The full detailed report can be obtained from your local Epson sales office.

4. Approx. page yield. Actual yield will vary depending on images printed and usage conditions. For more information visit [epson.eu/pageyield](http://epson.eu/pageyield)

5. Please visit [epson.eu/heat-free-technology](http://epson.eu/heat-free-technology) for more information.

6. This explanation is only applicable for MicroPiezo fundamental advantage in principle. Product performance may vary.

7. Based on duplex scanning.

8. Time between the receiving print data, to the complete exit of the first page. For detailed information on printing speeds please visit [epson.eu/workforce-enterprise](http://epson.eu/workforce-enterprise)

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