

E23424



REPUBLIC OF  
GAMERS

# USER MANUAL

GT-AXE 16000

ROG Rapture Quad band Gaming Router

ASUS

E23424

Revised Edition v2

April 2024

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# 1 Getting to know your wireless router

## 1.1 Welcome!

Thank you for purchasing ROG Rapture Wireless Router!

The stylish router features 2.4GHz, 5GHz and 6GHz triple bands for an unmatched concurrent wireless HD streaming; SMB server, UPnP AV server, and FTP server for 24/7 file sharing; a capability to handle 300,000 sessions; and the ASUS Green Network Technology, which provides up to 70% power-saving solution.

## 1.2 Package contents

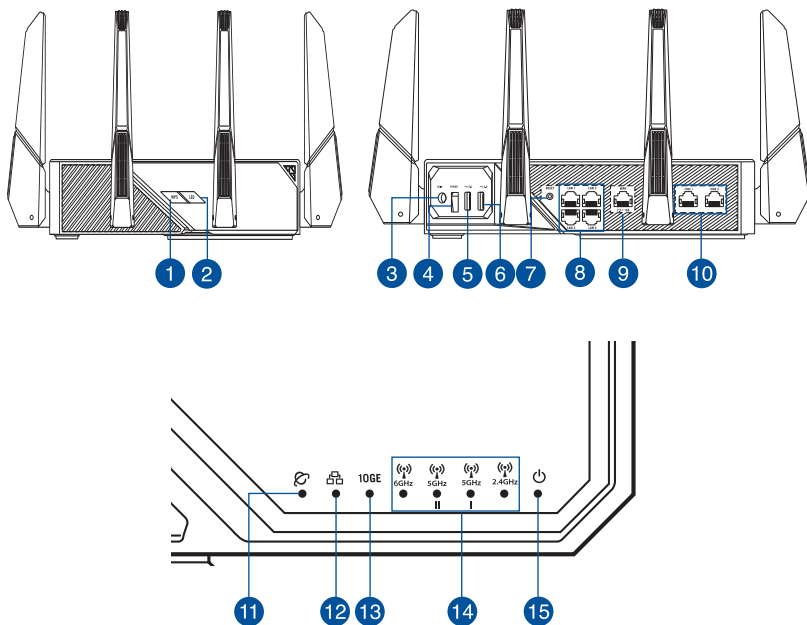
- |   |   |
|---|---|
| <input checked="" type="checkbox"/> ROG Rapture gaming router | <input checked="" type="checkbox"/> AC adapter        |
| <input checked="" type="checkbox"/> Network cable (RJ-45)     | <input checked="" type="checkbox"/> Quick Start Guide |

---

### NOTES:

- If any of the items is damaged or missing, contact ASUS for technical inquiries and support. Refer to **Service and Support** at the back of this user manual.
  - Keep the original packaging material in case you would need future warranty services such as repair or replacement.
-

## 1.3 Your wireless router



- 
- 1 WPS button**  
This button launches the WPS Wizard.

---

  - 2 LED button (LED Key)**  
Press this button to turn on /off the LED.

---

  - 3 Power (DCIN) port**  
Insert the bundled AC adapter into this port and connect your router to a power source.

---

  - 4 Power switch**  
Press this switch to power on or off the system.

---

  - 5 USB 2.0 port**  
Insert a USB 2.0 compatible device such as a USB hard disk or USB flash drive into this port.

---

  - 6 USB 3.2 Gen 1 port**  
Insert a USB 3.2 Gen 1 compatible device such as a USB hard disk or USB flash drive into this port.

---

  - 7 Reset button**  
This button resets or restores the system to its factory default settings.
-



- 
- 8 1GE LAN ports**  
Connect network cables into these ports to establish LAN connection.

---

  - 9 2.5 / 1GE WAN (Internet) port**  
Connect a network cable into this port to establish 2.5 / 1GE WAN connection.

---

  - 10 10GE ports**  
Connect network cables into these ports to prioritize the packets.

---

  - 11 2.5 / 1GE WAN (Internet) LED**  
**Red:** No IP or no physical connection.  
**On:** Has physical connection to a wide area network (WAN).

---

  - 12 LAN LED**  
**Off:** No power or no physical connection.  
**On:** Has physical connection to a local area network (LAN).

---

  - 13 10GE LED**  
**Off:** No 10GE connection.  
**On:** Has physical connection to 10GE port.

---

  - 14 6GHz / 5GHz-2 / 5GHz-1 / 2.4GHz Wi-Fi LED**  
**Off:** No 6GHz / 5GHz-2 / 5GHz-1 / 2.4GHz signal.  
**On:** Wireless system is ready.  
**Flashing:** Transmitting or receiving data via wireless connection.

---

  - 15 Power LED**  
**Off:** No power.  
**On:** Device is ready.  
**Flashing slow:** Rescue mode.
- 

**NOTES:**

- Use only the adapter that came with your package. Using other adapters may damage the device.
- **Specifications:**

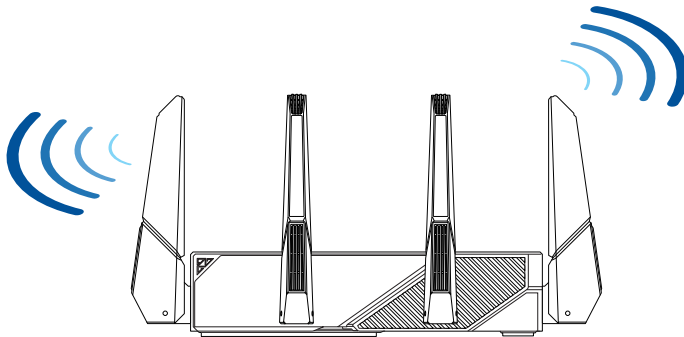
<b>DC Power adapter</b>	DC Output: +19V with max 3.42A current +19.5V with max 3.33A current		
<b>Operating Temperature</b>	0~40°C	Storage	0~70°C
<b>Operating Humidity</b>	50~90%	Storage	20~90%

---

## 1.4 Positioning your router

For the best wireless signal transmission between the wireless router and the network devices connected to it, ensure that you:

- Place the wireless router in a centralized area for a maximum wireless coverage for the network devices.
- Keep the device away from metal obstructions and away from direct sunlight.
- Keep the device away from 802.11g or 20MHz only Wi-Fi devices, 2.4GHz computer peripherals, Bluetooth devices, cordless phones, transformers, heavy-duty motors, fluorescent lights, microwave ovens, refrigerators, and other industrial equipment to prevent signal interference or loss.
- Always update to the latest firmware. Visit the ASUS website at <http://www.asus.com> to get the latest firmware updates.
- To ensure the best wireless signal, orient the four detachable antennas as shown in the drawing below.



## 1.5 Setup Requirements

To set up your wireless network, you need a computer that meets the following system requirements:

- Ethernet RJ-45 (LAN) port (10Base-T/100Base-TX/1000BaseTX)
- IEEE 802.11a/b/g/n/ac/ax wireless capability
- An installed TCP/IP service
- Web browser such as Internet Explorer, Firefox, Safari, or Google Chrome

---

### NOTES:

- If your computer does not have built-in wireless capabilities, you may install an IEEE 802.11a/b/g/n/ac/ax WLAN adapter to your computer to connect to the network.
- With its triple band technology, your wireless router supports 2.4GHz, 5GHz and 6GHz wireless signals simultaneously. This allows you to do Internet-related activities such as Internet surfing or reading/writing e-mail messages using the 2.4GHz band while simultaneously streaming high-definition audio/video files such as movies or music using the 5GHz band.
- Some IEEE 802.11n devices that you want to connect to your network may or may not support 5GHz band. Refer to the device's manual for specifications.
- The Ethernet RJ-45 cables that will be used to connect the network devices should not exceed 100 meters.

---

### IMPORTANT!

- Some wireless adapters might have connectivity issues to 802.11ax WiFi APs.
- If you're experiencing such issue, please ensure you update the driver to the latest version. Check your manufacturer's official support site where software drivers, updates, and other related information can be obtained.
  - Realtek: <https://www.realtek.com/en/downloads>
  - Mediatek: <https://www.mediatek.com/products/connectivity-and-networking/broadband-wifi>
  - Intel: <https://downloadcenter.intel.com/>

## 2 Getting started

### 2.1 Router Setup

---

#### **IMPORTANT!**

- Use a wired connection when setting up your wireless router to avoid possible setup problems.
  - Before setting up your ASUS wireless router, do the following:
  - If you are replacing an existing router, disconnect it from your network.
  - Disconnect the cables/wires from your existing modem setup. If your modem has a backup battery, remove it as well.
  - Reboot your cable modem and computer (recommended).
- 



#### **WARNING!**

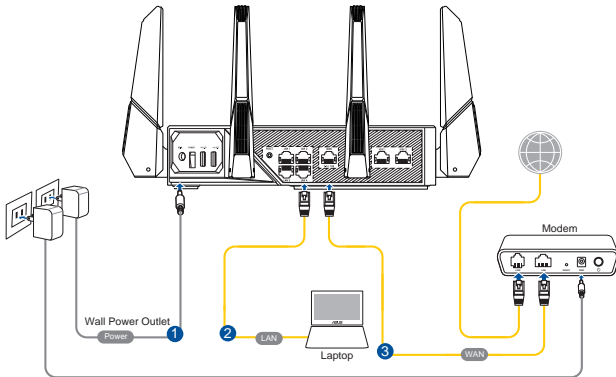
- The power supply cord(s) must be plugged into socket-outlet(s) that is /are provided with a suitable earth ground. Connect the equipment only to a nearby socket outlet that is easily accessible.
  - If the Adapter is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
  - DO NOT use damaged power cords, accessories, or other peripherals.
  - DO NOT mount this equipment higher than 2 meters.
  - Use this product in environments with ambient temperatures between 0°C (32°F) and 40°C (104°F).
-

## A. Wired connection

**NOTE:** You can use either a straight-through cable or a crossover cable for wired connection.

### To set up your wireless router via wired connection:

1. Plug your router into a power outlet and power it on. Connect the network cable from your computer to a LAN port on your router.



2. The web GUI launches automatically when you open a web browser. If it does not auto-launch, enter <http://www.asusrouter.com>
3. Set up a password for your router to prevent unauthorized access.

**Login Information Setup**

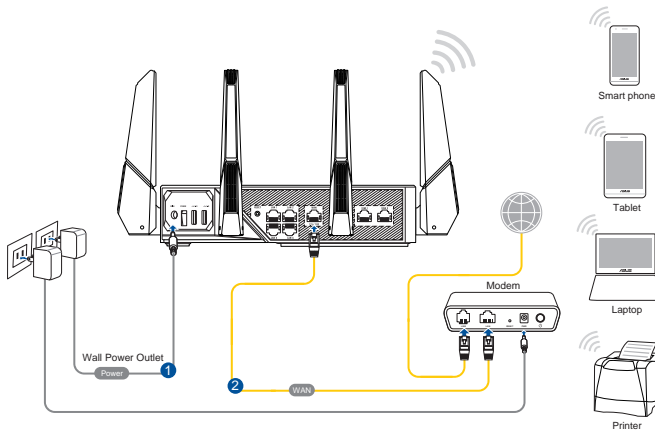
Change the router password to prevent unauthorized access to your ASUS wireless router.

Router Login Name	<input type="text" value="admin"/>
New Password	<input type="password"/>
Retype Password	<input type="password"/> <input type="checkbox"/> Show password

## B. Wireless connection

### To set up your wireless router via wireless connection:

1. Plug your router into a power outlet and power it on.



2. Connect to the network name(SSID) shown on the product label on the back side of the router. For better network security, change to a unique SSID and assign a password.



2.4G Wi-Fi Name (SSID):	ASUS_XX_2G
-------------------------	------------

5G Wi-Fi Name (SSID):	ASUS_XX_5G
-----------------------	------------

6G Wi-Fi Name (SSID):	ASUS_XX_6G
-----------------------	------------

\* **XX** refers to the last two digits of 2.4GHz MAC address. You can find it on the label on the back of your ROG router.

3. Once connected, the web GUI launches automatically when you open a web browser. If it does not auto-launch, enter <http://www.asusrouter.com>.
4. Set up a password for your router to prevent unauthorized access.

---

**NOTES:**

- For details on connecting to a wireless network, refer to the WLAN adapter's user manual.
  - To set up the security settings for your network, refer to the section **Setting up the wireless security settings** in Chapter 3 of this user manual.
- 

**Login Information Setup**

Change the router password to prevent unauthorized access to your ASUS wireless router.

<b>Router Login Name</b>	<input type="text" value="admin"/>
<b>New Password</b>	<input type="password"/>
<b>Retype Password</b>	<input type="password"/> <input type="checkbox"/> Show password

## 2.2 Quick Internet Setup (QIS) with Auto-detection

The Quick Internet Setup (QIS) function guides you in quickly setting up your Internet connection.

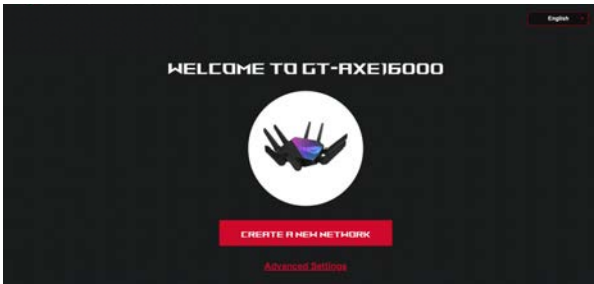
---

**NOTE:** When setting the Internet connection for the first time, press the Reset button on your wireless router to reset it to its factory default settings.

---

### To use QIS with auto-detection:

1. Launch a web browser. You will be redirected to the ASUS Setup Wizard (Quick Internet Setup). If not, key in <http://www.asusrouter.com> manually.



2. The wireless router automatically detects if your ISP connection type is **Dynamic IP**, **PPPoE**, **PPTP** and **L2TP**. Key in the necessary information for your ISP connection type.

---

**IMPORTANT!** Obtain the necessary information from your ISP about the Internet connection type.

---



---

## NOTES:

- The auto-detection of your ISP connection type takes place when you configure the wireless router for the first time or when your wireless router is reset to its default settings.
  - If QIS failed to detect your Internet connection type, click **Skip to manual setting** and manually configure your connection settings.
- 

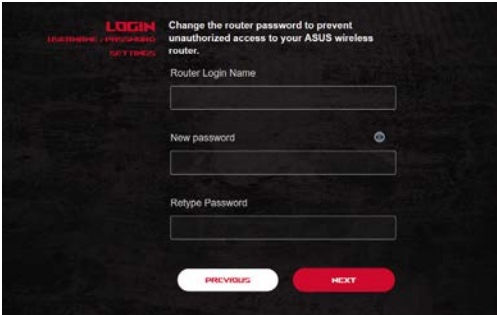
3. Assign the wireless network name (SSID) and security key for your 2.4GHz, 5 GHz and 6GHz wireless connection. Click **Apply** when done.

The screenshot shows a configuration page for a wireless router. At the top, it says "Assign a unique name or SSID (Service Set Identifier) to help identify your wireless network." Below this, there are four sections, each with a label and two input fields:

- 2.4 GHz Network Name (SSID):** [Input field]
- 2.4 GHz Wireless Security:** [Input field with a key icon]
- 5 GHz-1 Network Name (SSID):** [Input field]
- 5 GHz-1 Wireless Security:** [Input field with a key icon]
- 5 GHz-2 Network Name (SSID):** [Input field]
- 5 GHz-2 Wireless Security:** [Input field with a key icon]
- 6 GHz Network Name (SSID):** [Input field]
- 6 GHz Wireless Security:** [Input field with a key icon]

At the bottom, there is a checkbox labeled "Separate 2.4 GHz, 5 GHz-1, 5 GHz-2 and 6 GHz" which is checked. Below the checkbox are two buttons: "PREVIOUS" and "APPLY".

4. On the **Login Information Setup** page, change the router's login password to prevent unauthorized access to your wireless router.



---



**NOTE:** The wireless router's login username and password is different from the 2.4GHz/5GHz/6GHz network name (SSID) and security key. The wireless router's login username and password allows you to log into your wireless router's Web GUI to configure your wireless router's settings. The 2.4GHz/5GHz/6GHz network name (SSID) and security key allows Wi-Fi devices to log in and connect to your 2.4GHz/5GHz/6GHz network.

---

## 2.3 Connecting to your wireless network

After setting up your wireless router via QIS, you can connect your computer or other smart devices to your wireless network.

### To connect to your network:

1. On your computer, click the network icon  in the notification area to display the available wireless networks.
2. Select the wireless network that you want to connect to, then click **Connect**.
3. You may need to key in the network security key for a secured wireless network, then click **OK**.
4. Wait while your computer establishes connection to the wireless network successfully. The connection status is displayed and the network icon displays the connected  status.

---

### NOTES:

- Refer to the next chapters for more details on configuring your wireless network's settings.
  - Refer to your device's user manual for more details on connecting it to your wireless network.
-

# 3 Configuring the General and Advanced Settings

## 3.1 Logging into the Web GUI

Your ROG Rapture gaming router comes with an intuitive web graphical user interface (GUI) - ROG Gaming Center, which gives you total network control, with need-to-know information such as connected device status and worldwide game-server ping values, and instant access to all the amazing gaming features.

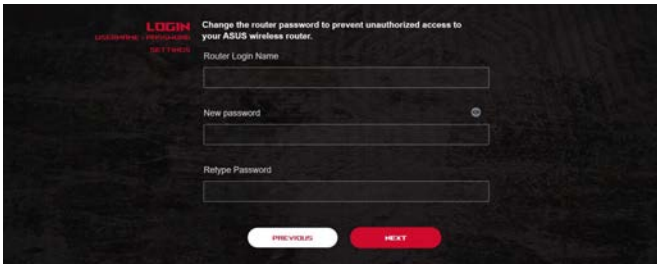
---

**NOTE:** The features may vary with different firmware versions.

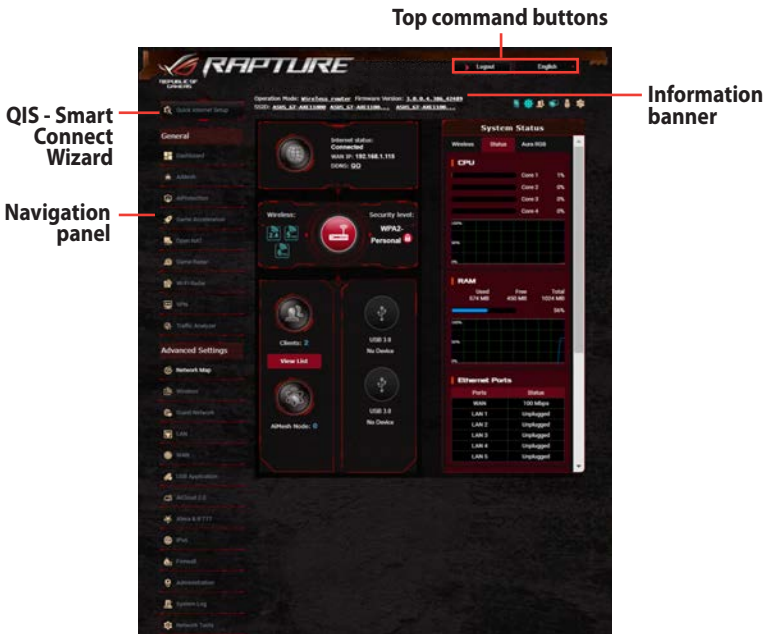
---

### To log into the web GUI:

1. On your web browser, manually key in the wireless router's default IP address: <http://www.asusrouter.com>.
2. On the login page, key in the user name and password that you have set in **2.2 Quick Internet Setup (QIS) with Auto-dection**.



3. You can now use the Web GUI to configure various settings of your ASUS Wireless Router.



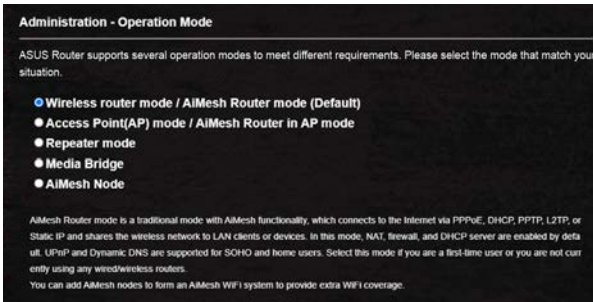
\* The image is for reference only.

**NOTE:** If you are logging into the Web GUI for the first time, you will be directed to the Quick Internet Setup (QIS) page automatically.

## 3.2 Administration

### 3.2.1 Operation Mode

The Operation Mode page allows you to select the appropriate mode for your network.



#### To set up the operating mode:

1. From the navigation panel, go to **Advanced Settings > Administration > Operation Mode**.
2. Select any of these operation modes:
  - **Wireless router mode / AiMesh Router mode (Default):** In wireless router mode, the wireless router connects to the Internet and provides Internet access to available devices on its own local network.
  - **Access Point(AP) / AiMesh Router in AP mode:** In this mode, the router creates a new wireless network on an existing network.
  - **Repeater mode:** In Repeater mode, GT-AXE16000 wirelessly connects to an existing wireless network to extend the wireless coverage. In this mode, the firewall, IP sharing, and NAT functions are disabled.
  - **Media Bridge:** This setup requires two wireless routers. The second router serves as a media bridge where multiple devices such as Smart TVs and gaming consoles can be connected via ethernet.

- **AiMesh node:** This setup requires at least two ASUS routers which support AiMesh. Enable AiMesh node, and log in AiMesh router web UI to search for available AiMesh nodes nearby to join your AiMesh system. AiMesh system provides whole-home coverage and centralized management.
3. Click **Apply**.

---

**NOTE:** The router will reboot when you change the modes.

---

### 3.2.2 System

The **System** page allows you to configure your wireless router settings.

#### To set up the System settings:

1. From the navigation panel, go to **Advanced Settings > Administration > System**.
2. You can configure the following settings:
  - **Change router login password:** You can change the password and login name for the wireless router by entering a new name and password.
  - **Time Zone:** Select the time zone for your network.
  - **NTP Server:** The wireless router can access a NTP (Network time Protocol) server in order to synchronize the time.
  - **Enable Telnet:** Click **Yes** to enable Telnet services on the network. Click **No** to disable Telnet.
  - **Authentication Method:** You can select HTTP, HTTPS, or both protocols to secure router access.
  - **Enable Web Access from WAN:** Select **Yes** to allow devices outside the network to access the wireless router GUI settings. Select **No** to prevent access.
  - **Allow only specified IP address:** Click **Yes** if you want to specify the IP addresses of devices that are allowed access to the wireless router GUI settings from WAN.
  - **Client List:** Enter the WAN IP addresses of networking devices allowed to access the wireless router settings. This list will be used if you clicked **Yes** in the **Only allow specific IP** item.
3. Click **Apply**.

### 3.2.3 Firmware Upgrade

---

**NOTE:** Download the latest firmware from the ASUS website at <http://www.asus.com>

---

#### To upgrade the firmware:

1. From the navigation panel, go to **Advanced Settings > Administration > Firmware Upgrade**.
2. In the **New Firmware File** field, click **Browse** to locate the downloaded file.
3. Click **Upload**.

---

#### NOTES:

- When the upgrade process is complete, wait for some time for the system to reboot.
  - If the upgrade process fails, the wireless router automatically enters rescue mode and the power LED indicator on the front panel starts flashing slowly. To recover or restore the system, refer to section **4.2 Firmware Restoration**.
- 

### 3.2.4 Restore/Save/Upload Setting

#### To restore/save/upload wireless router settings:

1. From the navigation panel, go to **Advanced Settings > Administration > Restore/Save/Upload Setting**.
2. Select the tasks that you want to do:
  - To restore to the default factory settings, click **Restore**, and click **OK** in the confirmation message.
  - To save the current system settings, click **Save**, navigate to the folder where you intend to save the file and click **Save**.
  - To restore from a saved system settings file, click **Browse** to locate your file, then click **Upload**.

---

**IMPORTANT!** If issues occur, upload the latest firmware version and configure new settings. Do not restore the router to its default settings.

---



### 3.3 AiCloud 2.0

AiCloud 2.0 is a cloud service application that allows you to save, sync, share, and access your files.

**AiCloud 2.0**

ASUS AiCloud 2.0 keeps you connected to your data wherever and whenever you have an Internet connection. It links your home network and online storage service and lets you access your data through the AiCloud mobile app on your iOS or Android mobile device or through a personalized web link in a web browser. Now all your data can go where you go.

- Enter AiCloud 2.0 <https://router.asus.com>
- Find FAQs [GO](#)

ANDROID APP ON **Google play**

Download on the **App Store**

The wireless router is currently using a private WAN IP address.  
This router may be in a multiple-NAT environment, and accessing AiCloud from WAN does not work.

	Enables USB-attached storage devices to be accessed, streamed or shared through an Internet-connected PC or device.	<input type="checkbox"/>
	Enables Network Place (Samba) networked PCs and devices to be accessed remotely. Smart Access can also wake up a sleeping PC.	<input type="checkbox"/>
	Enables synchronization of USB-attached storage with cloud services like <b>ASUS Webstorage</b> and other AiCloud 2.0-enabled networks.	<input type="button" value="GO"/>

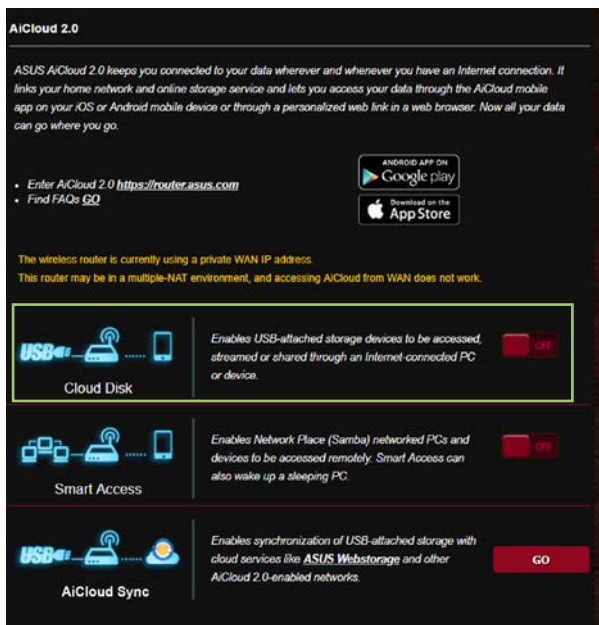
#### To use AiCloud:

1. From Google Play Store or Apple Store, download and install the ASUS AiCloud app to your smart device.
2. Connect your smart device to your network. Follow the instructions to complete the AiCloud setup process.

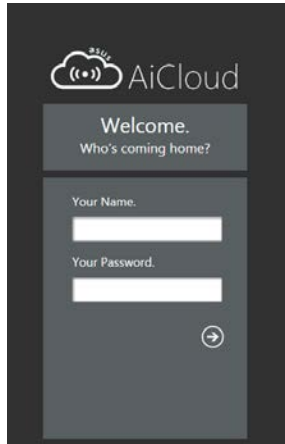
### 3.3.1 Cloud Disk

#### To create a cloud disk:

1. Insert a USB storage device into the wireless router.
2. Turn on **Cloud Disk**.



3. Go to <http://www.asusrouter.com> and enter the router login account and password. For better user experience, we recommend that you use **Google Chrome** or **Firefox**.



4. You can now start accessing Cloud Disk files on devices connected to the network.

---

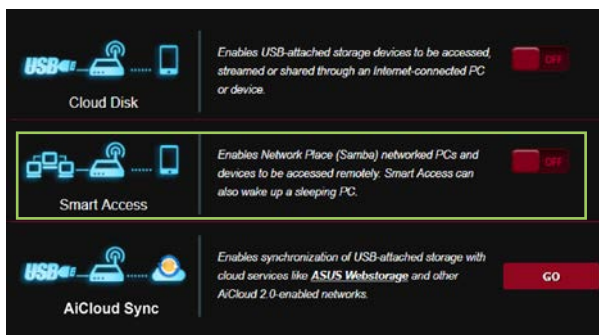
**NOTE:** When accessing the devices that are connected to the network, you need to enter the device's user name and password manually, which will not be saved by AiCloud for security reason.

---



### 3.3.2 Smart Access

The Smart Access function allows you to easily access your home network via your router's domain name.

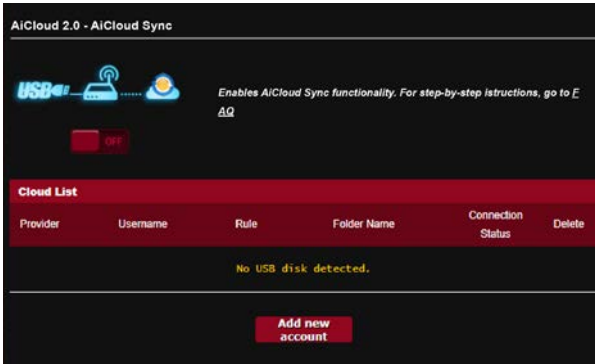


---

#### NOTES:

- You can create a domain name for your router with ASUS DDNS. For more details, refer to section **3.20.6 DDNS**.
  - By default, AiCloud provides a secure HTTPS connection. Key in [https://\[yourASUSDDNSname\].asuscomm.com](https://[yourASUSDDNSname].asuscomm.com) for a very secure Cloud Disk and Smart Access usage.
-

### 3.3.3 AiCloud Sync



#### To use AiCloud Sync:

1. Launch AiCloud, click **AiCloud Sync > Go**.
2. Select **ON** to enable AiCloud Sync.
3. Click **Add new account**.
4. Enter your ASUS WebStorage account password and select the directory that you want to sync with WebStorage.
5. Click **Apply**.

## 3.4 ASUS AiMesh

### 3.4.1 Before setting

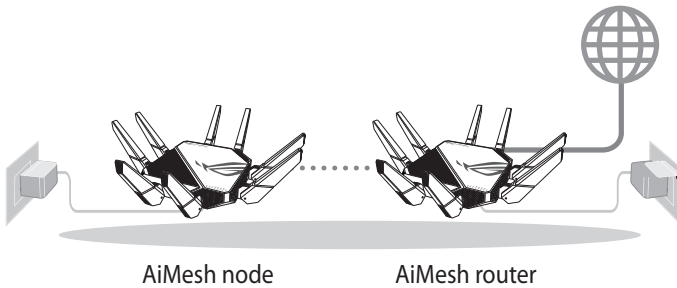
Preparing to setup an AiMesh Wi-Fi system

1. Two (2) ASUS routers (models supporting AiMesh: <https://www.asus.com/AiMesh/>).
2. Assign one as AiMesh router, and another one as AiMesh node.

---

**NOTE:** If you have multiple AiMesh routers, we recommend using the router with the highest specifications as your AiMesh router and the others as AiMesh nodes.

---



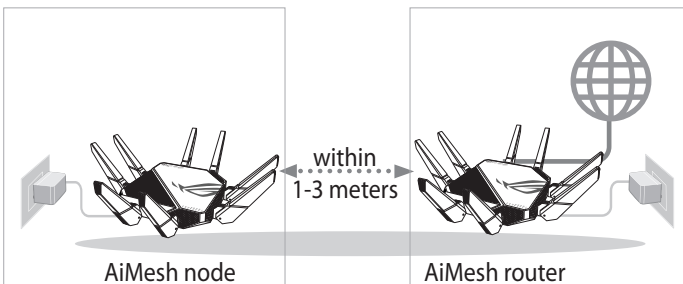
### 3.4.2 AiMesh Setup steps

#### Prepare

Place your AiMesh router and node within 1-3 meters of each other during the setup process.

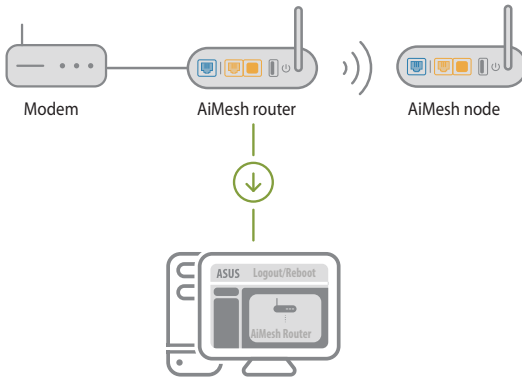
#### AiMesh node

Factory default status. Keep power on and standby for AiMesh system settings.



## AiMesh router

- 1) Refer to the other router **Quick Start Guide** to connect your AiMesh router to your PC and modem, and then log in into the web GUI.

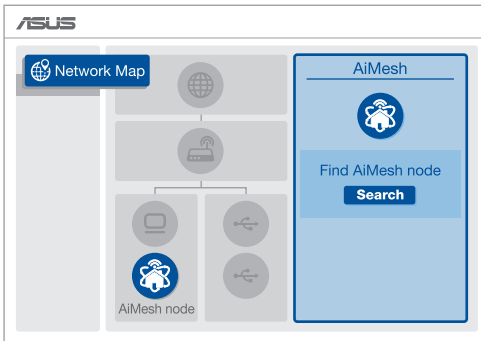


- 2) Go to Network Map page, click AiMesh icon and then Search for your extending AiMesh node.

---

**NOTE:** If you cannot find the AiMesh icon here, click on firmware version and update the firmware.

---

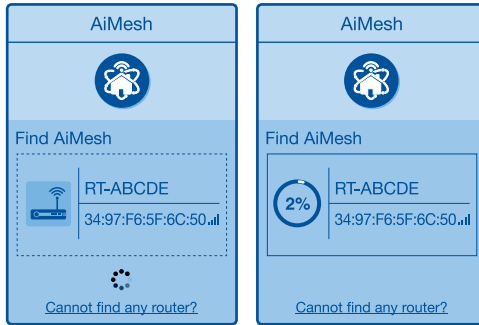


- 3) Click **Search**, it will automatically search for your AiMesh node. When the AiMesh node shows on this page, click it to add it into the AiMesh system.

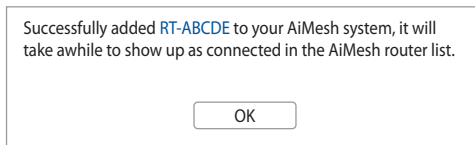
---

**NOTE:** If you cannot find any AiMesh node, please go to **TROUBLE SHOOTING**.

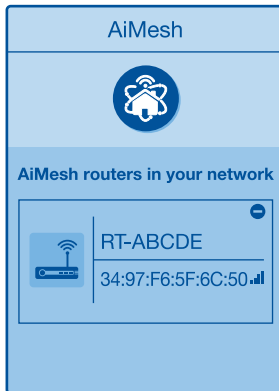
---



- 4) A message is displayed when synchronization is completed.



- 5) Congratulations! You will find the pages below show up when an AiMesh node has been successfully added to the AiMesh network.

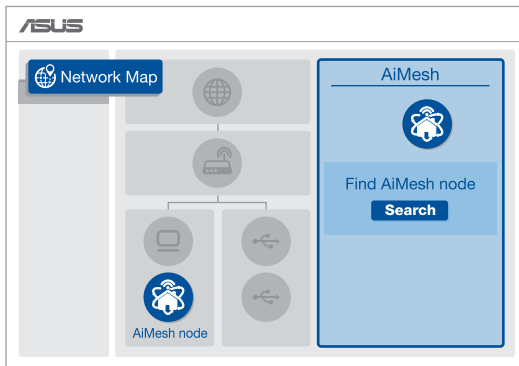




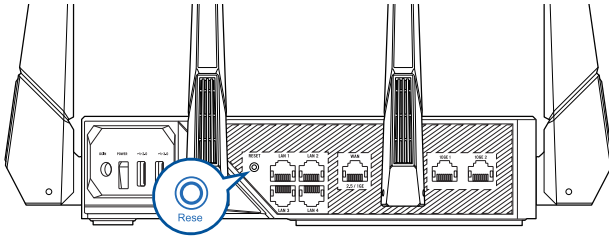
### 3.4.3 Troubleshooting

If your AiMesh router cannot find any AiMesh node nearby or synchronization fails, please check followings and try again.

- 1) Move your AiMesh node closer to the AiMesh router ideally. Ensure it is within 1-3 meters.
- 2) Your AiMesh node is powered on.
- 3) Your AiMesh node is upgraded to AiMesh supported firmware.
  - i. Download AiMesh - supported firmware at: <https://www.asus.com/AiMesh/>
  - ii. Power on your AiMesh node and connect it to your PC via a network cable.
  - iii. Launch a web GUI. You will be redirected to the ASUS Setup Wizard. If not, navigate to <http://www.asusrouter.com>.
  - iv. Go to **Administration > Firmware Upgrade**. Click on **Choose File**, and upload the AiMesh-supported firmware.
  - v. After firmware uploaded, please go to Network Map page to confirm whether AiMesh icon showed up.



- vi. Press the reset button on your AiMesh node for at least 5 seconds. Release the reset button when the power LED is flashing slowly.



### 3.4.4 Relocation

#### The best performance:

Locate your AiMesh node and router at the best place.

---

#### NOTES:

- To minimize interference, keep the routers away from devices like cordless phones, Bluetooth devices and microwave ovens.
  - We recommend that you place the routers in an open or spacious location.
- 



### 3.4.5 FAQ (Frequently Asked Questions)

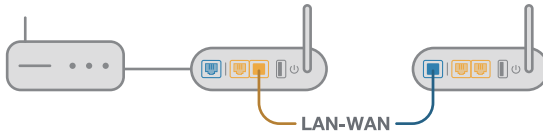
#### Q1: Does the AiMesh router support Access Point mode?

**A:** Yes. You can choose to set the AiMesh router as router mode or access point mode. Please go to web GUI (<http://www.asusrouter.com>), and go to the page **Administration > Operation Mode**.

#### Q2: Could I setup wired connection between AiMesh routers (Ethernet backhaul)?

**A:** Yes. AiMesh system supports both wireless and wired connection between AiMesh router and node to maximize throughput and stability. AiMesh analyzes the wireless signal strength for each frequency band available, and then determines automatically whether a wireless or wired connection is best to serve as the inter-router connection backbone.

- 1) Follow the setup steps to establish a connection between the AiMesh router and node via Wi-Fi first.
- 2) Place the node in the ideal locations for best coverage. Run an Ethernet cable from the LAN port of the AiMesh router to the WAN port of AiMesh node.



- 3) AiMesh system will auto-select the best path for data transmission, whether wired or wireless.

## 3.5 AiProtection

AiProtection provides real-time monitoring that detects malware, spyware, and unwanted access. It also filters unwanted websites and apps and allows you to schedule Internet access time for a connected device.



**AiProtection**

*AiProtection with Trend Micro provides real-time network monitoring to detect malware, viruses, and intrusions before they can reach your PC or device. Parental Controls let you schedule times that a connected device is able to access the Internet. You can also restrict unwanted websites and apps.*

 **Network Protection**

- Router Security Assessment
- Malicious Sites Blocking
- Vulnerability Protection
- Infected Device Prevention and Blocking

 **Parental Controls**

- Time Scheduling
- Web & Apps Filters

## 3.5.1 Configuring AiProtection

AiProtection prevents network exploits and secures your network from unwanted access.

**AiProtection**

Network Protection with Trend Micro protects against network exploits to secure your network from unwanted access.

[AiProtection FAQ](#)

Enabled AiProtection  OFF

**1 Router Security Assessment**  
Scan your router to find vulnerabilities and offer available options to enhance your devices protection. **Scan** **3 Danger**

**2 Malicious Sites Blocking**  
Restrict access to known malicious websites to protect your network from malware, phishing, spam, adware, hacking, and ransomware attacks.  ON **0 Protection**

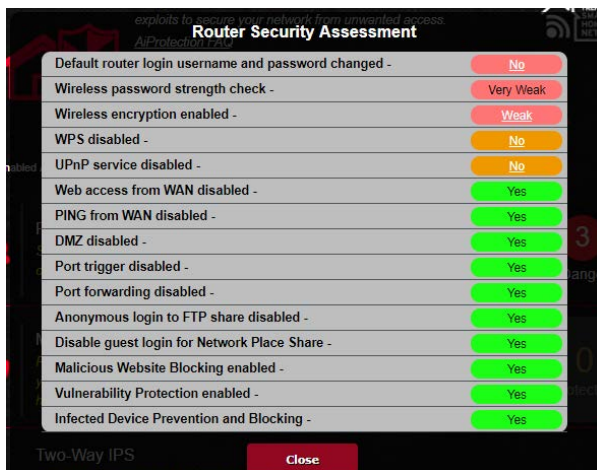
**2 Two-Way IPS**  
The Two-Way Intrusion Prevention System protects any device connected to the network from spam or DDoS attacks. It also blocks malicious incoming packets to protect your router from network vulnerability attacks, such as Shellshocked, Heartbleed, Bitcoin mining, and ransomware. Additionally, Two-Way IPS detects suspicious outgoing packets from infected devices and avoids botnet attacks.  ON **0 Protection**

**3 Infected Device Prevention and Blocking**  
This feature prevents infected devices from being enslaved by botnets or zombie attacks which might steal your personal information or attack other devices.  ON **0 Protection**

## To Configure AiProtection:

1. From the navigation panel, go to **General > AiProtection**.
2. From the AiProtection main page, click **Network Protection**.
3. From the Network Protection tab, click **Scan**.

The search results are displayed on the **Router Security Assessment** page.



---

**IMPORTANT!** Items marked with **Yes** on the **Router Security Assessment** page are considered to be safe.

---

4. (Optional) From the **Router Security Assessment** page, manually configure the items marked as **No**, **Weak**, or **Very Weak**. To do this:
  - a. Click an item to go to the item's setting page.
  - b. From the item's security settings page, configure and make the necessary changes and click **Apply** when done.
  - c. Go back to the **Router Security Assessment** page and click **Close** to exit the page.
5. Click **OK** on the confirmation message.

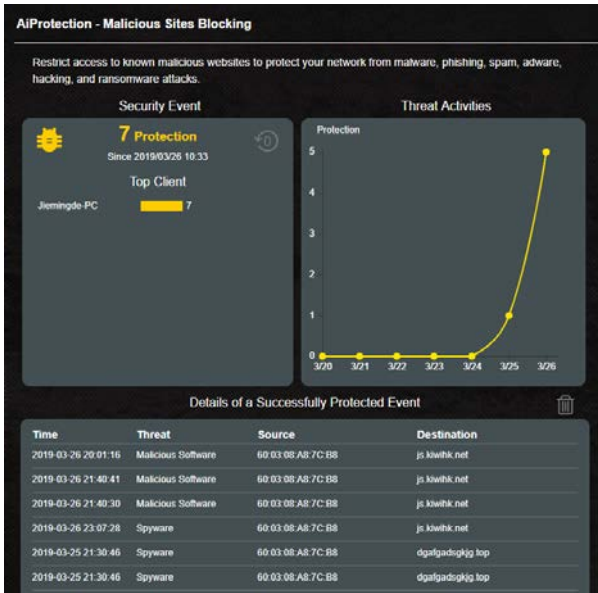
## 3.5.2 Blocking Malicious Sites

This feature restricts access to known malicious websites in the cloud database for an always-up-to-date protection.

**NOTE:** This function is automatically enabled if you run the Router Weakness Scan.

### To enable Malicious Sites Blocking:

1. From the navigation panel, go to **General > AiProtection**.
2. From the AiProtection main page, click **Network Protection**.
3. From the Malicious Sites Blocking pane, click **ON**.



### 3.5.3 Two-Way IPS

This feature resolves common exploits within the router configuration.

**NOTE:** This function is automatically enabled if you run the Router Weakness Scan.

#### To enable Two-Way IPS:

1. From the navigation panel, go to **General > AiProtection**.
2. From the AiProtection main page, click **Network Protection**.
3. From the Two-Way IPS pane, click **ON**.





### 3.5.4 Infected Device Prevention and Blocking

This feature prevents infected devices from communicating personal information or infected status to external parties.

---

**NOTE:** This function is automatically enabled if you run the Router Weakness Scan.

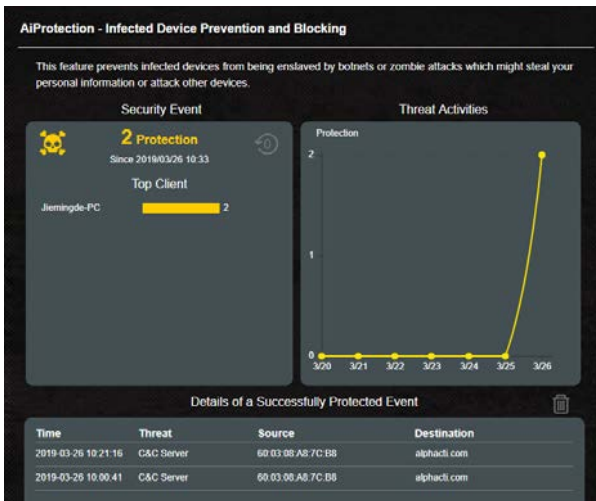
---

#### To enable infected device prevention and blocking:

1. From the navigation panel, go to **General > AiProtection**.
2. From the AiProtection main page, click Network Protection.
3. From the Infected Device Prevention and Blocking pane, click **ON**.

#### To configure Alert Preference:

1. From the Infected Device Prevention and Blocking pane, click **Alert Preference**.
2. Select or key in the e-mail provider, e-mail account, and password then click **Apply**.

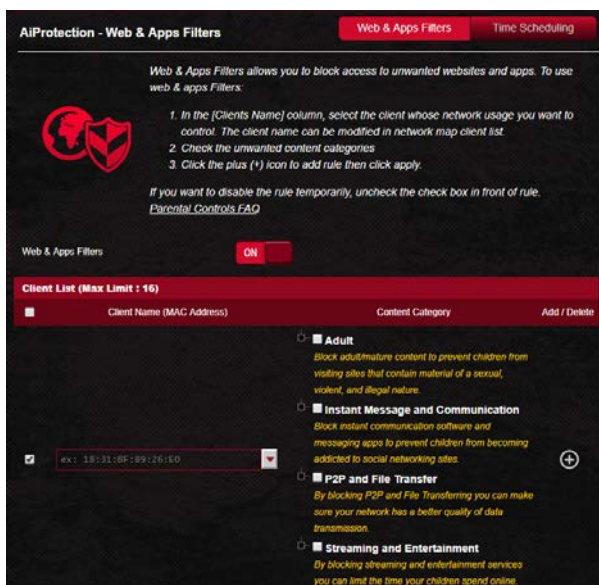


## 3.5.5 Setting up Parental Control

Parental Control allows you to control the Internet access time or set the time limit for a client's network usage.

### To enable Two-Way IPS:

1. From the navigation panel, go to **General > AiProtection**.
2. From the AiProtection main page, click **Parental Controls**.




### Web & Apps Filters

Web & Apps Filters is a feature of Parental Controls that allows you to block access to unwanted web sites or applications.

### To configure Web & Apps Filters:

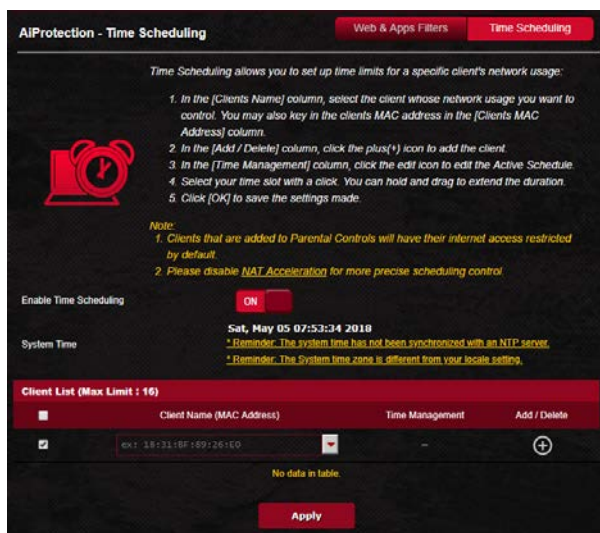
1. From the navigation panel, go to **General > AiProtection**.
2. From the AiProtection main page, click **Parental Controls** icon to go to the Parental Controls tab.
3. From the **Enable Web & Apps Filters** pane, click **ON**.

4. When the End Users License Agreement (EULA) message prompt appears, click **I agree** to continue.
5. From the **Client List** column, select or key in the client's name from the dropdown list box.
6. From the **Content Category** column, select the filters from the four main categories: **Adult, Instant Message and Communication, P2P and File Transfer**, and **Streaming and Entertainment**.
7. Click  to add the client's profile.
8. Click **Apply** to save the settings.

## Time Scheduling

Time Scheduling allows you to set the time limit for a client's network usage.

**NOTE:** Ensure that your system time is synchronized with the NTP server.



**AiProtection - Time Scheduling** Web & Apps Filters Time Scheduling

Time Scheduling allows you to set up time limits for a specific client's network usage:

1. In the [Clients Name] column, select the client whose network usage you want to control. You may also key in the client's MAC address in the [Clients MAC Address] column.
2. In the [Add / Delete] column, click the plus(+) icon to add the client.
3. In the [Time Management] column, click the edit icon to edit the Active Schedule.
4. Select your time slot with a click. You can hold and drag to extend the duration.
5. Click [OK] to save the settings made.

**Note:**

1. Clients that are added to Parental Controls will have their internet access restricted by default.
2. Please disable NAT Acceleration for more precise scheduling control.

Enable Time Scheduling **ON**

System Time **Sat, May 05 07:53:34 2018**  
\* Reminder: The system time has not been synchronized with an NTP server.  
\* Reminder: The System time zone is different from your locale setting.

**Client List (Max Limit : 16)**

Client Name (MAC Address)	Time Management	Add / Delete
ex: 38:21:BF:69:26:EO		

No data in table.

**Apply**

### To configure Time Scheduling:

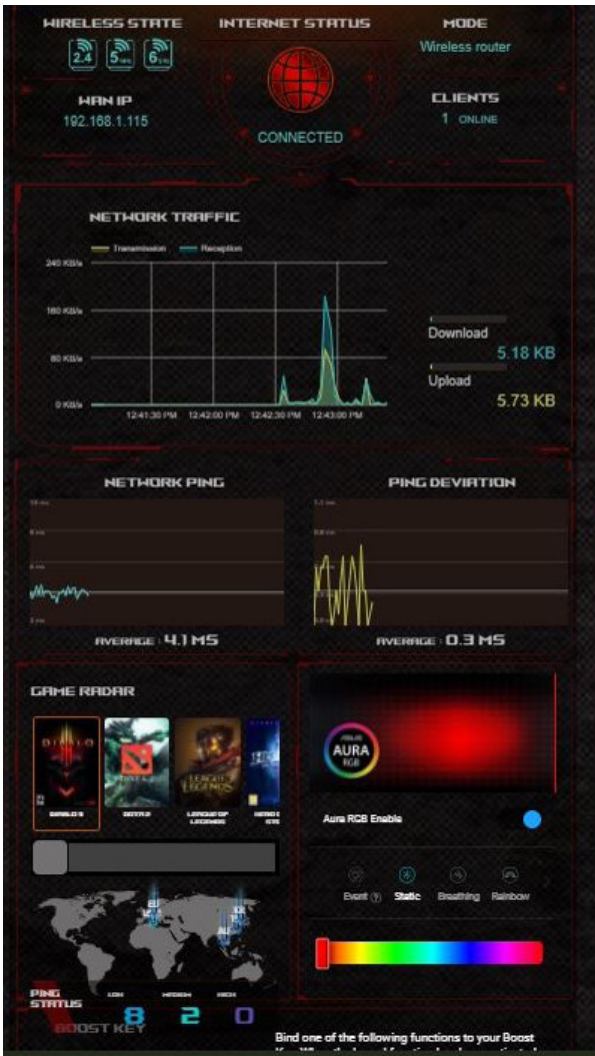
1. From the navigation panel, go to **General > AiProtection > Parental Controls > Time Scheduling**.
2. From the **Enable Time Scheduling** pane, click **ON**.
3. From the **Clients Name** column, select or key in the client's name from the dropdown list box.

**NOTE:** You may also key in the client's MAC address in the Client MAC Address column. Ensure that the client name does not contain special characters or spaces as these may cause the router to function abnormally.

4. Click **+** to add the client's profile.
5. Click **Apply** to save the settings.

## 3.6 Dash Board

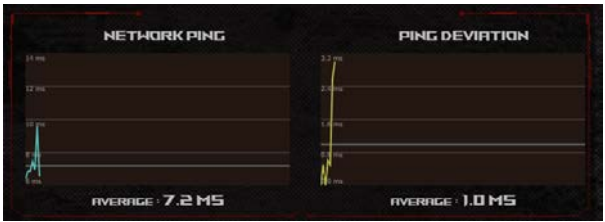
Dash Board allows you to monitor the real-time traffic for your networking environment and analyze the real-time network ping and ping deviation.



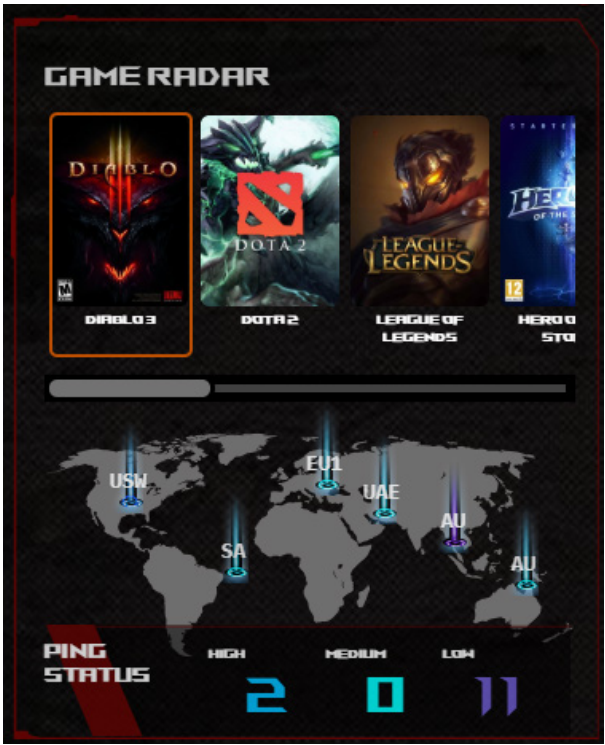
Network ping refers to online game experiences. Higher ping means higher latency for real-time games. For most online games, network ping that is less than 99 ms is considered good quality.

If network ping is less than 150 ms, the quality is acceptable. Generally, if network ping is more than 150 ms, it is hard to play game smoothly.

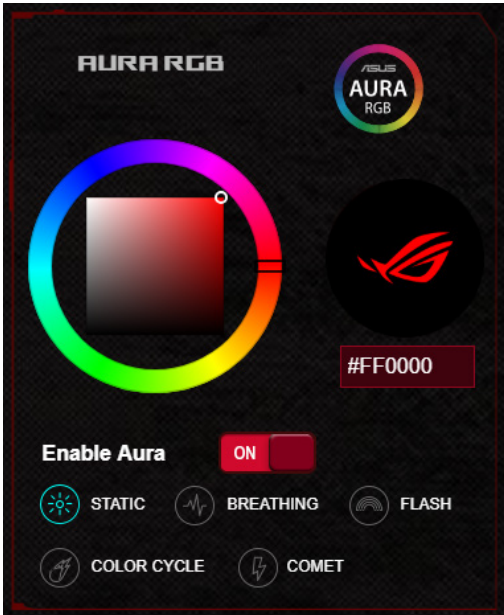
Ping deviation is also highly related with online game experiences. With higher ping deviation, it is much easier causing possible toggle when playing online game. There is no baseline for ping deviation. However, lower ping deviation is better.



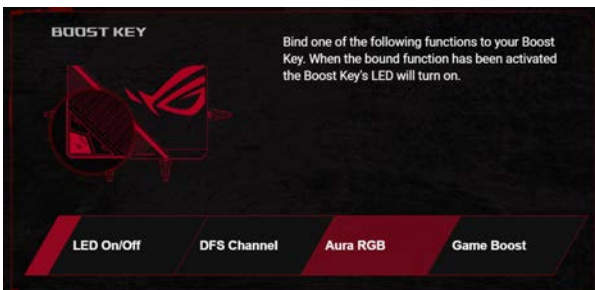
- **Game Radar:** Game Radar from Dashboard could give you a quick look about ping time for specific game server.



- **Aura RGB:** Allows users to define or turn on/off the Aura RGB from Dashboard. You can setup any color and choose either of the five lighting patterns.



- **Boost Key:** ROG Rapture gaming router supports Boost Key and allows users to define the functions of Boost Key from Dashboard.
  - LED on/off
  - DFS channel on/off
  - Aura RGB on/off
  - Game Boost: enable/disable prioritizing the gaming packet.



## 3.7 Firewall

The wireless router can serve as a hardware firewall for your network.

---

**NOTE:** The Firewall feature is enabled by default.

---

### 3.7.1 General

**To set up basic Firewall settings:**

1. From the navigation panel, go to **Advanced Settings > Firewall > General**.
2. On the **Enable Firewall** field, select **Yes**.
3. On the **Enable DoS protection**, select **Yes** to protect your network from DoS (Denial of Service) attacks though this may affect your router's performance.
4. You can also monitor packets exchanged between the LAN and WAN connection. On the Logged packets type, select **Dropped, Accepted, or Both**.
5. Click **Apply**.

### 3.7.2 URL Filter


You can specify keywords or web addresses to prevent access to specific URLs.

---

**NOTE:** The URL Filter is based on a DNS query. If a network client has already accessed a website such as <http://www.abcxxx.com>, then the website will not be blocked (a DNS cache in the system stores previously visited websites). To resolve this issue, clear the DNS cache before setting up the URL Filter.

---

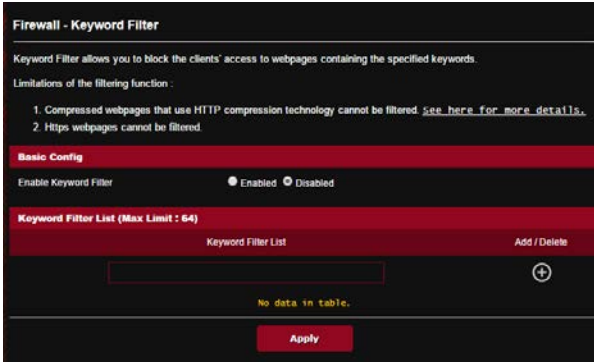
**To set up a URL filter:**

1. From the navigation panel, go to **Advanced Settings > Firewall > URL Filter**.
2. On the **Enable URL Filter** field, select **Enabled**.
3. Enter a URL and click the  button.
4. Click **Apply**.



### 3.7.3 Keyword filter

Keyword filter blocks access to webpages containing specified keywords.



#### To set up a keyword filter:

1. From the navigation panel, go to **Advanced Settings > Firewall > Keyword Filter**.
2. On the **Enable Keyword Filter** field, select **Enabled**.
3. Enter a word or phrase and click the **+** button.
4. Click **Apply**.

---

#### NOTES:

- The Keyword Filter is based on a DNS query. If a network client has already accessed a website such as <http://www.abcxxx.com>, then the website will not be blocked (a DNS cache in the system stores previously visited websites). To resolve this issue, clear the DNS cache before setting up the Keyword Filter.
  - Web pages compressed using HTTP compression cannot be filtered. HTTPS pages also cannot be blocked using a keyword filter.
-

## 3.7.4 Network Services Filter

The Network Services Filter blocks LAN to WAN packet exchanges and restricts network clients from accessing specific web services such as Telnet or FTP.

### Firewall - Network Services Filter

The Network Services filter blocks the LAN to WAN packet exchanges and restricts devices from using specific network services.

For example, if you do not want the device to use the Internet service, key in 80 in the destination port. The traffic that uses port 80 will be blocked.

Leave the source IP field blank to apply this rule to all LAN devices.

**Black List Duration :** During the scheduled duration, clients in the Black List cannot use the specified network services. After the specified duration, all the clients in LAN can access the specified network services.

**White List Duration :** During the scheduled duration, clients in the White List can ONLY use the specified network services. After the specified duration, clients in the White List and other network clients will not be able to access the Internet or any Internet service.

**NOTE :** If you set the subnet for the White List, IP addresses outside the subnet will not be able to access the Internet or any Internet service.

#### Network Services Filter

Enable Network Services Filter  Yes  No

Filter table type **Black List**

Well-Known Applications **User Defined**

Date to Enable LAN to WAN Filter  Mon  Tue  Wed  Thu  Fri

Time of Day to Enable LAN to WAN Filter 00 : 00 - 23 : 59

Date to Enable LAN to WAN Filter  Sat  Sun

Time of Day to Enable LAN to WAN Filter 00 : 00 - 23 : 59

Filtered ICMP packet types

#### Network Services Filter Table (Max Limit : 32)


Source IP	Port Range	Destination IP	Port Range	Protocol	Add / Delete
				TCP	+

No data in table.

**Apply**

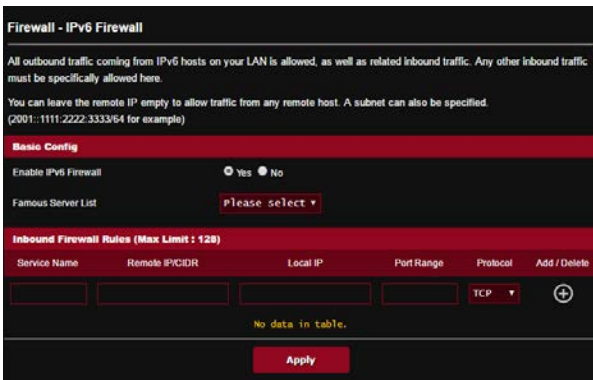
### To set up a Network Service filter:

1. From the navigation panel, go to **Advanced Settings > Firewall > Network Service Filter**.
2. On the **Enable Network Services Filter** field, select **Yes**.
3. Select the Filter table type. **Black List** blocks the specified network services. **White List** limits access to only the specified network services.
4. Specify the day and time when the filters will be active.

- To specify a Network Service to filter, enter the Source IP, Destination IP, Port Range, and Protocol. Click the  button.
- Click **Apply**.

### 3.7.5 IPv6 Firewall

By default, your ASUS wireless router blocks all unsolicited incoming traffic. The IPv6 Firewall function allows incoming traffic coming from specified services to go through your network.



**Firewall - IPv6 Firewall**

All outbound traffic coming from IPv6 hosts on your LAN is allowed, as well as related inbound traffic. Any other inbound traffic must be specifically allowed here.


You can leave the remote IP empty to allow traffic from any remote host. A subnet can also be specified.  
(2001:1111:2222:3333/64 for example)

**Basic Config**

Enable IPv6 Firewall  Yes  No

Famous Server List Please select ▼

**Inbound Firewall Rules (Max Limit : 128)**

Service Name	Remote IP/CIDR	Local IP	Port Range	Protocol	Add / Delete
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	TCP ▼	

No data in table.

**Apply**

## 3.8 Game Acceleration

This feature allows you to enable Game Boost with one click. When Game Boost is enabled, ROG Rapture gaming router puts the gaming packet as the top priority to provide you with the best gaming experience.

**Triple-level game acceleration**  
Accelerate game traffic every step of the way from your device to the game server, ensuring the best connection and performance.

**LEVEL 1 Gaming Port Prioritization**

**Game Devices**  
Dedicated gaming port that prioritizes network traffic to connected devices.

**ROG First** | FAQ  
GameFirst V comes with ROG motherboards, laptops, and desktops to optimize network traffic for online PC gaming. By simply clicking ROG First in GameFirst V, your router will automatically recognize ROG devices and enable Level 2 acceleration.

**LEVEL 2 Game Packet Prioritization**

**Game Boost** | FAQ  
Game Boost estimates gaming mode using adaptive QoS. All gaming traffic passing through ROG routers can be prioritized to ensure ultimate gaming performance.

Enable Game Boost:

**LEVEL 3 Game Server Acceleration**

**Outfox!**  
An optimized gaming network that improves performance by routing your traffic to provide a faster, more stable path to your game's server. To get an exclusive, free 30-day trial simply register for Outfox and download the application to your PC.

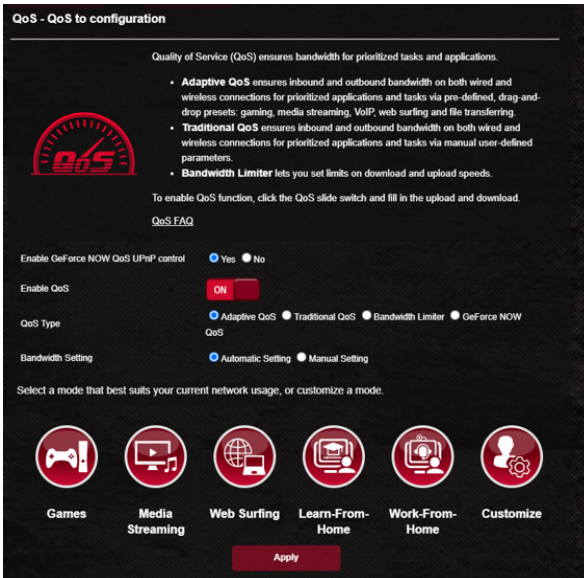
### Game Boost

#### To enable Game Boost:

From **Game Boost**, move the **Enable Game Boost** slider to **ON**.

## 3.8.1 QoS

This feature ensures bandwidth for prioritized tasks and apps.



### To enable the QoS function:

1. From the navigation panel, go to **General > Game Acceleration > QoS**.
2. From the **Enable QoS** pane, click **ON**.
3. Select the QoS Type (Adaptive, Traditional or Bandwidth limiter) for your configuration.

---

**NOTE:** Refer to the QoS tab for the definition of the QoS Type.

---

4. Click **Automatic Setting** for optimal bandwidth automatically or **Manual Setting** to set the upload and download bandwidth manually.

---

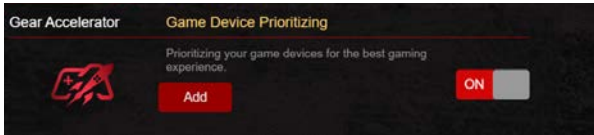
**NOTE:** Get the bandwidth information from your ISP. You can also go to <http://speedtest.net> to check and get your bandwidth.

---


5. Click **Apply**.

## 3.8.2 Gear Accelerator


Gear Accelerator allows you to prioritize game devices wirelessly via online control panel for the best gaming experience.



### To configure Gear Accelerator:

1. From the navigation panel, go to **General > Game Acceleration**.
2. From the **Gear Accelerator** tab, click **ON**.
3. After applying setting, click **Add** to choose the client name.
4. Click  to add the client's profile.
5. Click **Apply** to save the settings

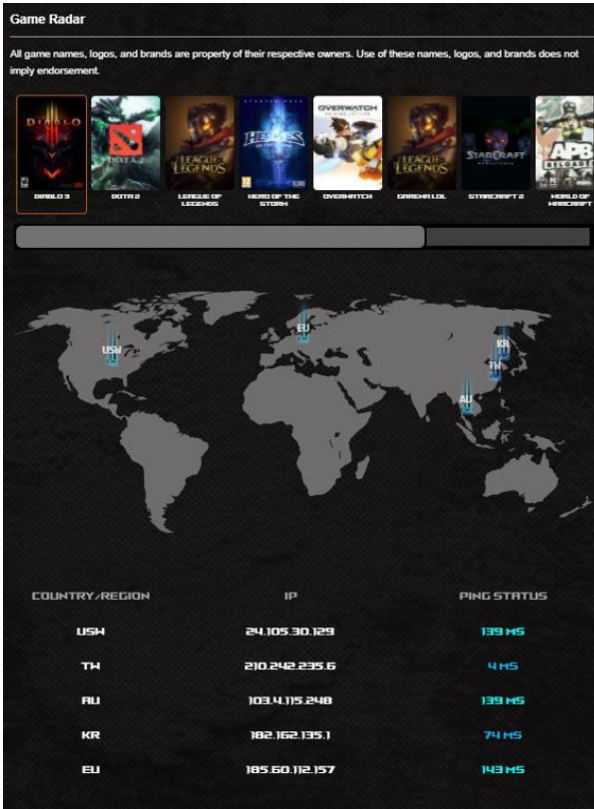
---

**NOTE:** If you want delete the client profile, click .

---

## 3.9 Game Radar

Game Radar is a diagnostic tool that helps you identify the connection quality of servers for specific games.



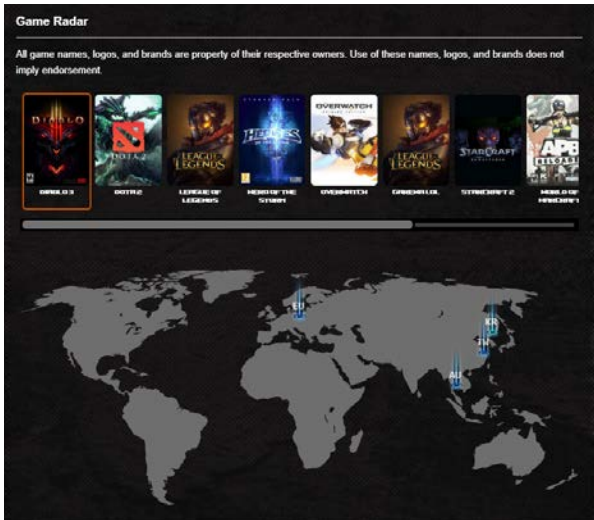
Game Radar

All game names, logos, and brands are property of their respective owners. Use of these names, logos, and brands does not imply endorsement.

COUNTRY/REGION	IP	PING STATUS
USH	24.105.30.129	139 MS
TH	210.242.235.6	4 MS
AU	103.4.115.240	139 MS
KR	182.162.135.1	74 MS
EU	185.60.112.157	143 MS

### To use Game Radar:

1. From the navigation panel, go to **General > Game Radar** and select a game from the game list.



2. Check the **Ping Status** of each server.
3. For a smooth online gaming experience, select a game server with low ping status.



## 3.10 Guest Network

The Guest Network provides temporary visitors with Internet connectivity via access to separate SSIDs or networks without providing access to your private network.

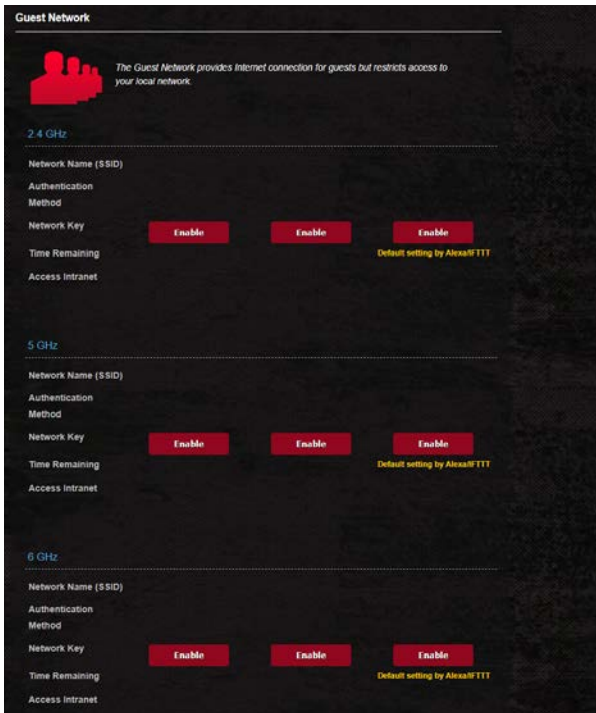
---

**NOTE:** GT-AXE16000 supports up to nine SSIDs (three 2.4GHz, three 5GHz and three 6GHz).

---

### To create a guest network:

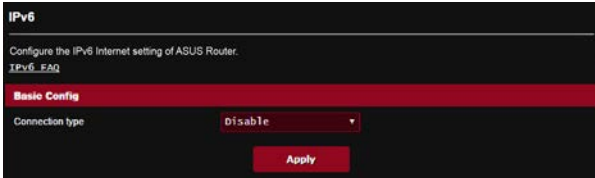
1. From the navigation panel, go to **Advanced Settings > Guest Network**.
2. On the Guest Network screen, select 2.4GHz, 5GHz or 6GHz frequency band for the guest network that you want to create.
3. Click **Enable**.



4. To change a guest's settings, click the guest settings you want to modify. Click **Remove** to delete the guest's settings.
5. Assign a wireless name for your temporary network on the Network Name (SSID) field.
6. Select an Authentication Method.
7. If you select a WPA authentication method, select a WPA Encryption.
8. Specify the Access time or choose **Limitless**.
9. Select **Disable** or **Enable** on the Access Intranet item.
10. When done, click **Apply**.

## 3.11 IPv6

This wireless router supports IPv6 addressing, a system that supports more IP addresses. This standard is not yet widely available. Contact your ISP if your Internet service supports IPv6.



### To set up IPv6:

1. From the navigation panel, go to **Advanced Settings > IPv6**.
2. Select your **Connection Type**. The configuration options vary depending on your selected connection type.
3. Enter your IPv6 LAN and DNS settings.
4. Click **Apply**.

---

**NOTE:** Please refer to your ISP regarding specific IPv6 information for your Internet service.

---

## 3.12 LAN

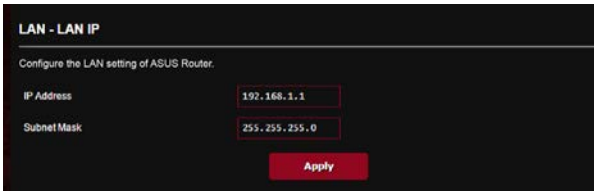
### 3.12.1 LAN IP

The LAN IP screen allows you to modify the LAN IP settings of your wireless router.

---

**NOTE:** Any changes to the LAN IP address will be reflected on your DHCP settings.

---



The screenshot shows a dark-themed configuration page titled "LAN - LAN IP". Below the title is the instruction "Configure the LAN setting of ASUS Router." There are two input fields: "IP Address" with the value "192.168.1.1" and "Subnet Mask" with the value "255.255.255.0". A red "Apply" button is located at the bottom center of the form.

#### To modify the LAN IP settings:

1. From the navigation panel, go to **Advanced Settings > LAN > LAN IP**.
2. Modify the **IP address** and **Subnet Mask**.
3. When done, click **Apply**.

## 3.12.2 DHCP Server

Your wireless router uses DHCP to assign IP addresses automatically on your network. You can specify the IP address range and lease time for the clients on your network.

**LAN - DHCP Server**

DHCP (Dynamic Host Configuration Protocol) is a protocol for the automatic configuration used on IP networks. The DHCP server can assign each client an IP address and informs the client of the DNS server IP and default gateway IP. GT-AC5300 supports up to 253 IP addresses for your local network.

**Basic Config**

Enable the DHCP Server  Yes  No

GT-AC5300's Domain Name

IP Pool Starting Address

IP Pool Ending Address

Lease time

Default Gateway

**DNS and WINS Server Setting**

DNS Server

WINS Server

**Enable Manual Assignment**

Enable Manual Assignment  Yes  No

**Manually Assigned IP around the DHCP list (Max Limit : 64)**

Client Name (MAC Address)	IP Address	Add / Delete
ex: 2C:A0:54:E8:64:E0	<input type="text"/>	<input type="button" value="+"/> <input type="button" value="X"/>

No data in table.

### To configure the DHCP server:

1. From the navigation panel, go to **Advanced Settings > LAN > DHCP Server**.
2. In the **Enable the DHCP Server** field, tick **Yes**.
3. In the **Domain Name** text box, enter a domain name for the wireless router.
4. In the **IP Pool Starting Address** field, key in the starting IP address.
5. In the **IP Pool Ending Address** field, key in the ending IP address.

6. In the **Lease Time** field, specify in seconds when an assigned IP address will expire. Once it reaches this time limit, the DHCP server will then assign a new IP address.

---

**NOTES:**

- We recommend that you use an IP address format of 192.168.1.xxx (where xxx can be any number between 2 and 254) when specifying an IP address range.
  - An IP Pool Starting Address should not be greater than the IP Pool Ending Address.
- 
7. In the **DNS and Server Settings** section, key in your DNS Server and WINS Server IP address if needed.
  8. Your wireless router can also manually assign IP addresses to devices on the network. On the **Enable Manual Assignment** field, choose **Yes** to assign an IP address to specific MAC addresses on the network. Up to 32 MAC Addresses can be added to the DHCP list for manual assignment.

### 3.12.3 Route

If your network makes use of more than one wireless router, you can configure a routing table to share the same Internet service.

**NOTE:** We recommend that you do not change the default route settings unless you have advanced knowledge of routing tables.

**LAN - Route**

This function allows you to add routing rules into GT-AC5300. It is useful if you connect several routers behind GT-AC5300 to share the same connection to the Internet.

**Basic Config**



Enable static routes  Yes  No

**Static Route List (Max Limit : 32)**

Network/Host IP	Netmask	Gateway	Metric	Interface	Add / Delete
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	LAN	<input type="button" value="+"/> <input type="button" value="-"/>

No data in table.

#### To configure the LAN Routing table:

1. From the navigation panel, go to **Advanced Settings > LAN > Route**.
2. On the **Enable static routes** field, choose **Yes**.
3. On the **Static Route List**, enter the network information of other access points or nodes. Click the **Add**  or **Delete**  button to add or remove a device on the list.
4. Click **Apply**.

### 3.12.4 IPTV

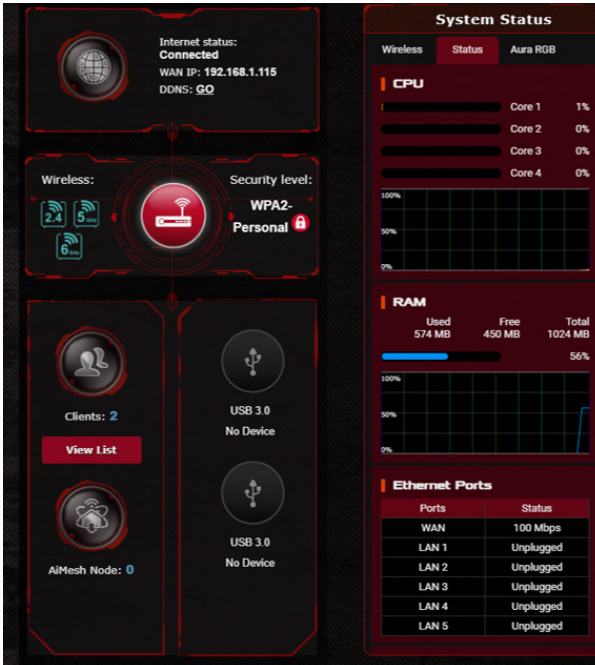
The wireless router supports connection to IPTV services through an ISP or a LAN. The IPTV tab provides the configuration settings needed to set up IPTV, VoIP, multicasting, and UDP for your service. Contact your ISP for specific information regarding your service.

The screenshot shows the 'LAN - IPTV' configuration page. At the top, there is a warning: 'To watch IPTV, the WAN port must be connected to the Internet. Please go to [WAN - Dual WAN](#) to confirm that WAN port is assigned to primary WAN.' Below this, the 'LAN Port' section is highlighted in red and contains a dropdown menu set to 'LAN3/ LAN2'. A yellow note states: 'Gaming Ports are set up in LAN1 and LAN2. If you would like to use Gaming Ports, please choose LAN 5/ LAN 6 for your IPTV or VoIP port.' The 'IPTV/ VoIP Port Settings' section includes three dropdown menus: 'Select ISP Profile' (None), 'Choose IPTV STB Port' (None), and 'Use DHCP routes' (Microsoft). The 'Special Applications' section is also highlighted in red and contains three options: 'Enable multicast routing (IGMP Proxy)' (Disable), 'Enable efficient multicast forwarding (IGMP Snooping)' (Disable), and 'UDP Proxy (Udpxy)' (0). An 'Apply' button is located at the bottom right of the form.



## 3.13 Network Map

Network Map allows you to configure your network's security settings, manage your network clients, and monitor your USB device.



### 3.13.1 Setting up the wireless security settings

To protect your wireless network from unauthorized access, you need to configure its security settings.

#### To set up the wireless security settings:

1. From the navigation panel, go to **Advanced Settings > Network Map**.
2. On the Network Map screen and under **System Status**, you can configure the wireless security settings such as SSID, security level, and encryption settings.

---

**NOTE:** You can set up different wireless security settings for 2.4GHz, 5GHz and 6GHz bands.

---

### 2.4GHz security settings



The screenshot shows the 2.4 GHz wireless security settings interface. It includes a 'Network Name (SSID)' field with 'ASUS Router' entered, an 'Authentication Method' dropdown menu set to 'WPA2-Personal', a 'WPA Encryption' dropdown menu set to 'AES', and a 'WPA-PSK key' field with a masked password of seven asterisks.

### 5GHz security settings



The screenshot shows the 5 GHz wireless security settings interface. It includes a 'Network Name (SSID)' field with 'ASUS Router' entered, an 'Authentication Method' dropdown menu set to 'WPA2-Personal', a 'WPA Encryption' dropdown menu set to 'AES', and a 'WPA-PSK key' field with a masked password of seven asterisks.

### 6GHz security settings



The screenshot shows the 6 GHz wireless security settings interface. It includes a 'Network Name (SSID)' field with 'ASUS Router' entered, an 'Authentication Method' dropdown menu set to 'WPA3-Personal', a 'WPA Encryption' dropdown menu set to 'AES', and a 'WPA-PSK key' field with a masked password of seven asterisks.

3. On the **Network Name (SSID)** field, key in a unique name for your wireless network.
4. From the **Authentication Method** dropdown list, select the authentication method for your wireless network.

If you select WPA-Personal or WPA-2 Personal as the authentication method, key in the WPA-PSK key or security passkey.

---

**IMPORTANT!** The IEEE 802.11n/ac standard prohibits using High Throughput with WEP or WPA-TKIP as the unicast cipher. If you use these encryption methods, your data rate will drop to IEEE 802.11g 54Mbps connection.

---

5. Click **Apply** when done.

## 3.13.2 Managing your network clients

The screenshot displays the network management interface, divided into several sections:

- Internet Status:** Shows "Connected" with WAN IP: 192.168.1.115 and DDNS: GO.
- Wireless:** Shows security level: WPA2-Personal.
- Clients:** Shows 2 clients connected. A "View List" button is highlighted.
- USB 3.0:** Shows "No Device" for both USB ports.
- AiMesh Node:** Shows 0 nodes.
- System Status:** Includes CPU usage (Core 1: 1%, Core 2: 0%, Core 3: 0%, Core 4: 0%), RAM usage (Used: 574 MB, Free: 450 MB, Total: 1024 MB, 56% used), and Ethernet Ports (WAN: 100 Mbps, LAN 1-5: Unplugged).
- Client List Table:** A table showing client information by interface.

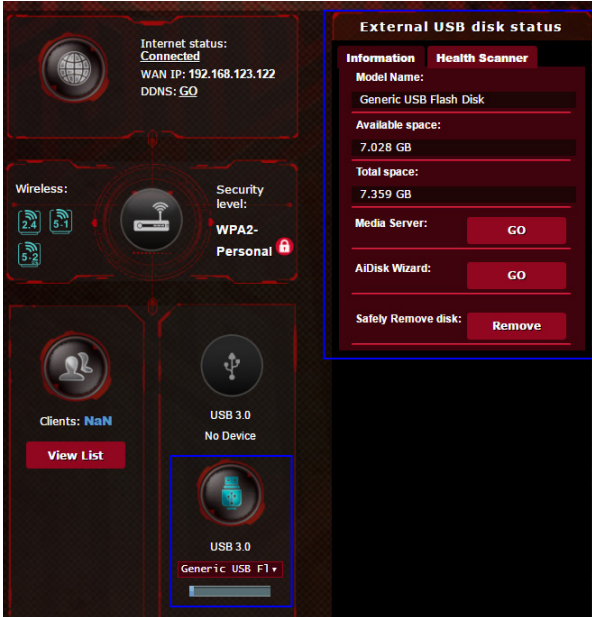
Internet	Icon	Client Name	Client IP Address	Client MAC Address	Interface	To Rate (Mbps)	By Rate (Mbps)	Access time
Wi-Fi	Wi-Fi	android(Corny)	192.168.1.138	08:00:27:00:00:00	Wi-Fi	433.3	40.5	02:10:15
Wi-Fi	Wi-Fi	HiLink_1_Mat...	192.168.1.202	60:19:10:10:62:10F	Wi-Fi	530	53.5	02:11:02
Wi-Fi	Wi-Fi	AA3200616-NE2	192.168.1.240	08:00:27:00:00:00	Wi-Fi	--	--	--

### To manage your network clients:

1. From the navigation panel, go to **Advanced Settings > Network Map**.
2. On the **Network Map** screen, select the **Clients** icon to display your network client's information.
3. Click View List below the **Clients** icon to display all the clients.
4. To block a client's access to your network, select the client and click the open lock icon.

### 3.13.3 Monitoring your USB device

The ASUS wireless router provides two USB ports for connecting USB devices or USB printer to allow you to share files and printer with clients in your network.



#### NOTES:

- To use this feature, you need to plug a USB storage device, such as a USB hard disk or USB flash drive, to the USB 3.0/2.0 ports on the rear panel of your wireless router. Ensure that the USB storage device is formatted and partitioned properly. Refer to the Plug-n-Share Disk Support List at <http://event.asus.com/networks/disksupport>
- The USB ports support two USB drives or one printer and one USB drive at the same time.

**IMPORTANT!** You first need to create a share account and its permission /access rights to allow other network clients to access the USB device via an FTP site/third-party FTP client utility, Servers Center, Samba, or AiCloud. For more details, refer to the section **3.18 USB Application** and **3.3 Using AiCloud 2.0** in this user manual.

## To monitor your USB device:

1. From the navigation panel, go to **Advanced Settings > Network Map**.
2. On the Network Map screen, select the **USB Disk Status** icon to display your USB device's information.
3. On the AiDisk Wizard field, click **GO** to set up an FTP server for Internet file sharing.

---

### NOTES:


- For more details, refer to the section **3.18.2 Using Servers Center** in this user manual.
  - The wireless router works with most USB HDDs/Flash disks (up to 4TB size) and supports read-write access for FAT16, FAT32, NTFS, and HFS+.
- 

## Safely removing the USB disk

**IMPORTANT!** Incorrect removal of the USB disk may cause data corruption.

---

### To safely remove the USB disk:

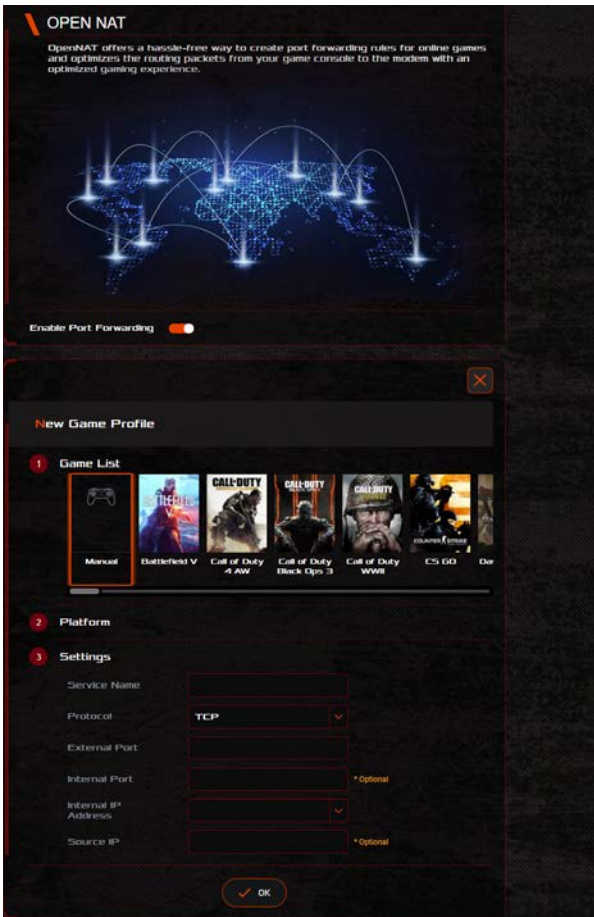
1. From the navigation panel, go to **Advanced Settings > Network Map**.
2. In the upper right corner, click  > **Eject USB disk**. When the USB disk is ejected successfully, the USB status shows **Unmounted**.



## 3.14 Open NAT & Game Profile

Open NAT offers a hassle-free way to create port forwarding rules for online games and optimizes the routing packets from your game console to the modem with an optimized gaming experience.

When playing PC or console games, there may be some connection issues due to the ISP or router settings in your environment such as NAT and port blocks. Game Profile helps ensure that ROG Rapture gaming router is not blocking the game connection.



### **To configure Open NAT:**

1. From the navigation panel, go to **General > Open NAT**.
2. Slide on **Enable Port Forwarding**.
3. From the **Game List**, select a game and complete basic settings.
4. Click **OK**.

## 3.15 Smart Connect

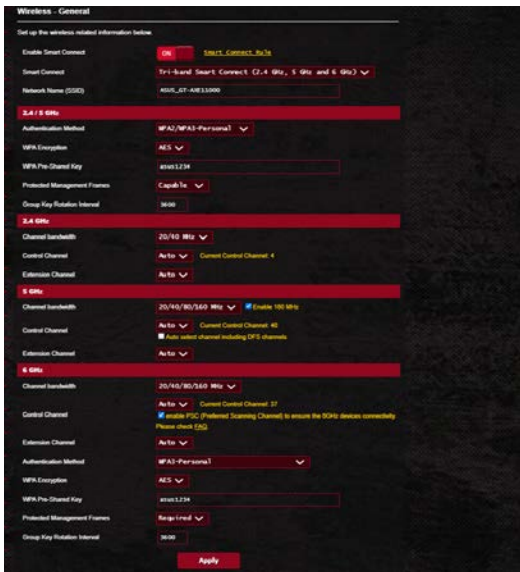
Smart Connect is designed to automatically steer clients to one of three radios (2.4 GHz, 5 GHz and 6 GHz) to maximize total wireless throughput use.

### 3.15.1 Setting up Smart Connect

You can enable Smart Connect from the Web GUI through the following two ways:

- **Via the Wireless screen**

1. On your web browser, manually key in the wireless router's default IP address: <http://www.asusrouter.com>.
2. On the login page, key in the user name and password and click **OK**. The QIS page launches automatically.
3. From the navigation panel, go to **Advanced Settings > Wireless > General**.
4. Move the slider to **ON** in the **Enable Smart Connect** field. This function automatically connect the clients in your network to the appropriate band for optimal speed.





### 3.15.2 Smart Connect Rule

ASUSWRT provides default condition settings to trigger switching mechanism. You can also change the trigger conditions according to your networking surroundings. To change the settings, go to the **Smart Connect Rule** tab on the Network Tools screen.

Wireless - Smart Connect Rule

Set up the Smart Connect related information below. [View List](#)

**Steering Trigger Conditions**

	2.4 GHz	5 GHz	6 GHz
Enable Load Balance	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input checked="" type="radio"/> Yes <input type="radio"/> No
Bandwidth Utilization	<input type="range"/> 0%	<input type="range"/> 0%	<input type="range"/> 0%
RSSI	Greater <input type="text" value="-62"/> dBm	Less <input type="text" value="-82"/> dBm	Less <input type="text" value="-82"/> dBm
PHY Rate Less	<input type="range"/> Disable	<input type="range"/> Disable	<input type="range"/> Disable
PHY Rate Greater	<input type="range"/> Disable	<input type="range"/> Disable	<input type="range"/> Disable
VHT	All <input type="text"/>	All <input type="text"/>	AC only <input type="text"/>

**STA Selection Policy**

	2.4 GHz	5 GHz	6 GHz
RSSI	Greater <input type="text" value="-62"/> dBm	Less <input type="text" value="-82"/> dBm	Less <input type="text" value="-82"/> dBm
PHY Rate Less	<input type="range"/> Disable	<input type="range"/> Disable	<input type="range"/> Disable
PHY Rate Greater	<input type="range"/> Disable	<input type="range"/> Disable	<input type="range"/> Disable
VHT	All <input type="text"/>	All <input type="text"/>	AC only <input type="text"/>

**Interface Select and Qualify Procedures**

	1: 6 GHz	2: 5 GHz	1: 6 GHz	2: 2.4 GHz	1: 5 GHz	2: 2.4 GHz
Bandwidth Utilization	<input type="range"/> 0%	<input type="range"/> 0%	<input type="range"/> 0%	<input type="range"/> 0%	<input type="range"/> 0%	<input type="range"/> 0%
VHT	All <input type="text"/>	All <input type="text"/>	All <input type="text"/>	All <input type="text"/>	AC only <input type="text"/>	AC only <input type="text"/>

**Bounce Detect**

Window Time	<input type="text" value="60"/> seconds
Counts	<input type="text" value="2"/>
Dwell Time	<input type="text" value="180"/> seconds

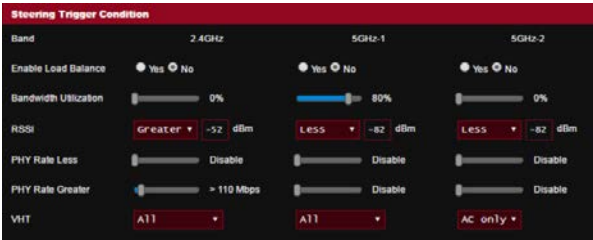
[Default](#) [Apply](#)

Smart Connect Rule controls are divided into four sections:

- Steering Trigger Condition
- STA Selection Policy
- Interface Select and Qualify Procedures
- Bounce Detect

## Steering Trigger Condition

This set of controls sets the criteria to initiate band steering.



- **Bandwidth Utilization**

When bandwidth use exceeds this percentage, steering will be initiated.

- **Enable Load Balance**

This controls load balancing.

- **RSSI**

If the received signal level of any associated client meets this criteria, steering will be triggered.

- **PHY Rate Less / PHY Rate Greater**

These controls determine STA link rates that trigger band steering.

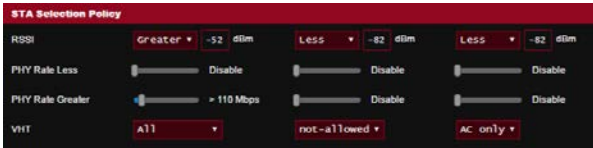
- **VHT**

This controls determines how 802.11ac and non-ac clients are handled.

- **ALL** (default) means any type of client can trigger steering.
- **AC only** means a client must support 802.11ac to trigger steering.
- **Not-allowed** means only non-802.11ac clients will trigger steering, i.e. 802.11a/b/g/n.

## STA Selection Policy

Once steering has been triggered, ASUSWRT will follow the STA Selection Policy to select a client(STA) that is going to be steered to the most appropriate band.



## Interface Select and Qualify Procedures

These controls determine where the steered client will end up. The **Target Band** controls specify first and second choice of steering targets. Clients meeting the STA selection policy criteria for the radio will be steered to the first target if that radio's **Bandwidth Utilization** is less than the set value. Otherwise, the client will be sent to the second **Target Band** radio.



## Bounce Detect

This set of controls determines how often a client can be steered. This is intended to prevent clients from constantly moving around. It does not, however, prevent clients from disconnecting on their own, or counting them as bounces if they do. Each client can be steered N **Counts** within the **Window Time**. When the Count limit is hit, the client will not be steered again for **Dwell Time**.



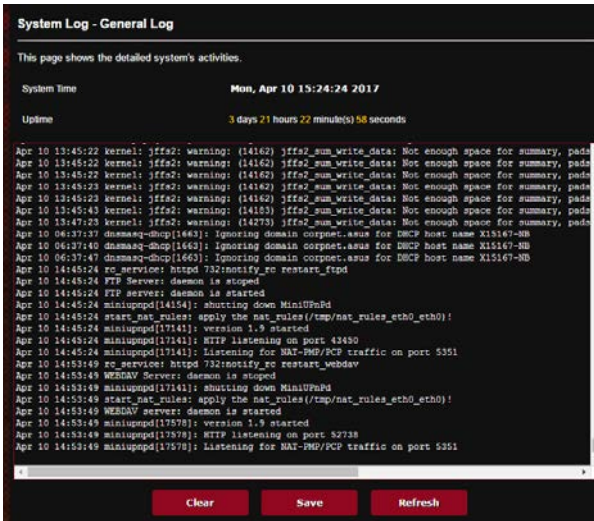
## 3.16 System Log

System Log contains your recorded network activities.

**NOTE:** System log resets when the router is rebooted or powered off.

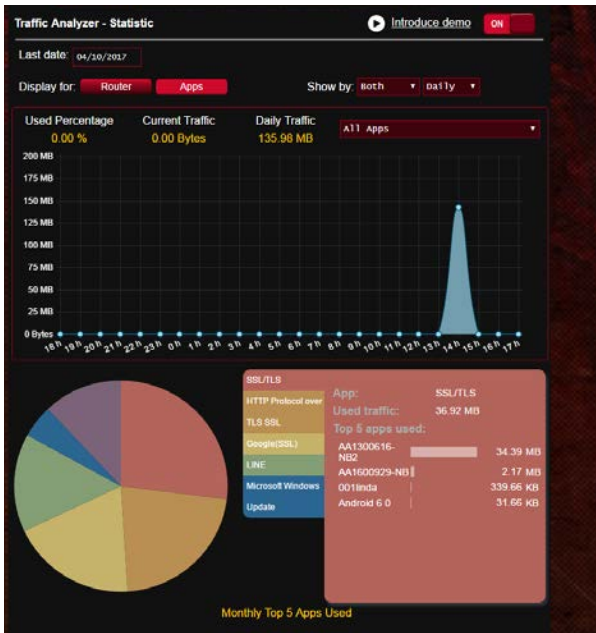
### To view your system log:

1. From the navigation panel, go to **Advanced Settings > System Log**.
2. You can view your network activities in any of these tabs:
  - General Log
  - Wireless Log
  - DHCP Leases
  - IPv6
  - Routing Table
  - Port Forwarding
  - Connections



## 3.17 Traffic Analyzer

Traffic Analyzer gives you an at-a-glance view of what's happening on your network on a daily, weekly, or monthly basis. It lets you to quickly see each user's bandwidth usage or the device or app used, helping you reduce the bottlenecks in your Internet connection. It's also a great way to monitor the users' Internet usage or activities.



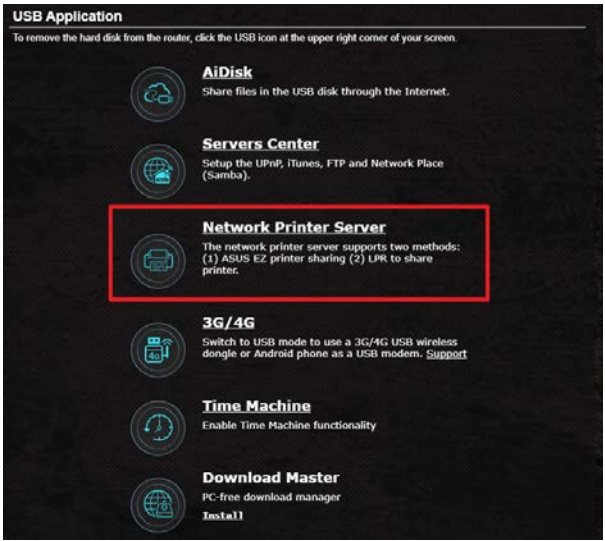
### To configure the Traffic analyzer:

1. From the navigation panel, go to **General > Traffic Analyzer**.
2. From the **Traffic Analyzer** main page, turn on traffic analyzer statistic.
3. Select the date whose chart you want to display.
4. On the **Display for** field, select Router or Apps to display the traffic information.
5. On the Show by field, select how you want to display the traffic information.

## 3.18 USB Application

The USB Applications function provides AiDisk, Servers Center, Network Printer Server and Download Master submenus.

**IMPORTANT!** To use the server functions, you need to insert a USB storage device, such as a USB hard disk or USB flash drive, in the USB 3.0 port on the rear panel of your wireless router. Ensure that the USB storage device is formatted and partitioned properly. Refer to the ASUS website at <http://event.asus.com/2009/networks/disksupport/> for the file system support table.

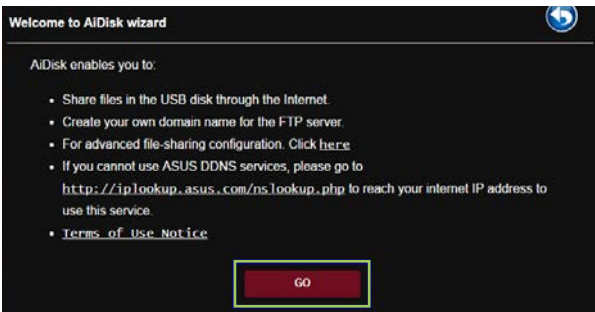


### 3.18.1 Using AiDisk

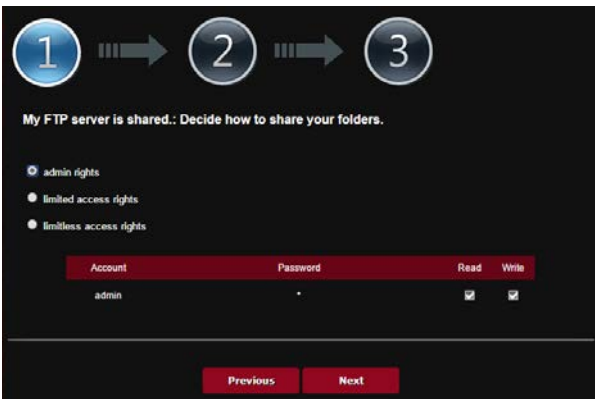
AiDisk allows you to share files stored on a connected USB device through the Internet. AiDisk also assists you with setting up ASUS DDNS and an FTP server.

#### To use AiDisk:

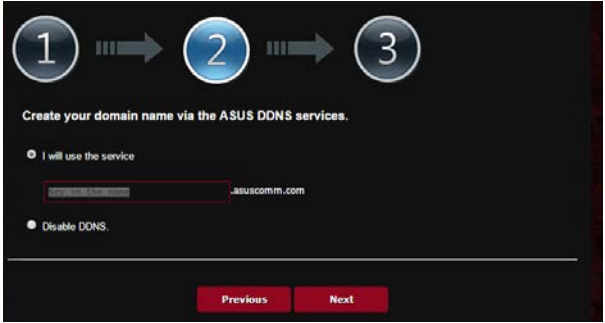
1. From the navigation panel, go to **Advanced Settings > USB Application**, then click the **AiDisk** icon.
2. From the Welcome to AiDisk wizard screen, click **Go**.



3. Select the access rights that you want to assign to the clients accessing your shared data.



4. Create your domain name via the ASUS DDNS services, read the Terms of Service and then select **I will use the service and accept the Terms of service** and key in your domain name. When done, click **Next**.



You can also select **Skip ASUS DDNS settings** then click **Next** to skip the DDNS setting.

5. Click **Finish** to complete the setting.
6. To access the FTP site that you created, launch a web browser or a third-party FTP client utility and key in the ftp link (**ftp://<domain name>.asuscomm.com**) you have previously created.



## 3.18.2 Using Servers Center

Servers Center allows you to share the media files from the USB disk via a Media Server directory, Samba share service, or FTP share service. You can also configure other settings for the USB disk in the Servers Center.

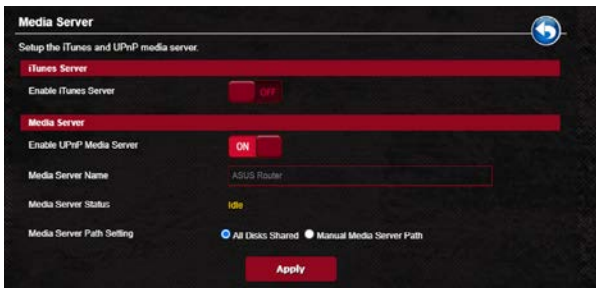
### Using Media Server

Your wireless router allows UPnP-supported devices to access multimedia files from the USB disk connected to your wireless router.

---

**NOTE:** Before using the UPnP Media Server function, connect your device to the router's network.

---

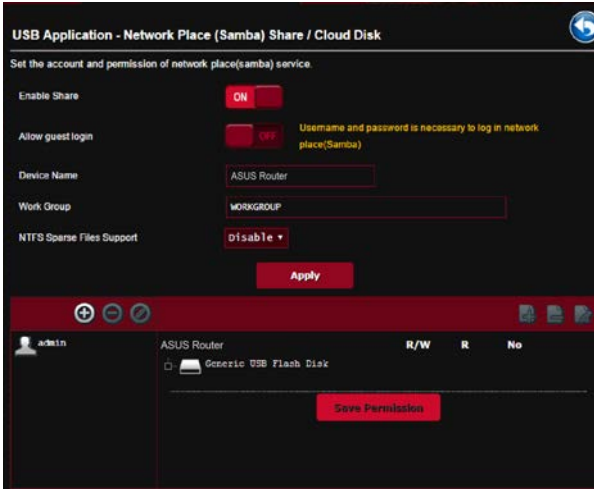


To launch the Media Server setting page, go to **Advanced Settings > USB Application > Media Servers**. Refer to the following for the descriptions of the fields:

- **Enable iTunes Server?:** Select ON/OFF to enable/disable the iTunes Server.
- **Enable UPnP Media Server:** Select ON/OFF to enable/disable the UPnP Media Server.
- **Media Server Status:** Displays the status of the media server.
- **Media Server Path Setting:** Select **All Disks Shared** or **Manual Media Server Path**.

## Using Network Place (Samba) Share service

Network Place (Samba) Share allows you to set up the accounts and permissions for the Samba service.



### To use Samba share:

1. From the navigation panel, go to **Advanced Settings > USB Application > Network Place (Samba) Share / Cloud Disk**.


---

**NOTE:** Network Place (Samba) Share is enabled by default.

---


2. Follow the steps below to add, delete, or modify an account.

### To create a new account:


- a) Click  to add new account.
- b) In the **Account** and **Password** fields, key in the name and password of your network client. Retype the password to confirm. Click **Add** to add the account to the list.

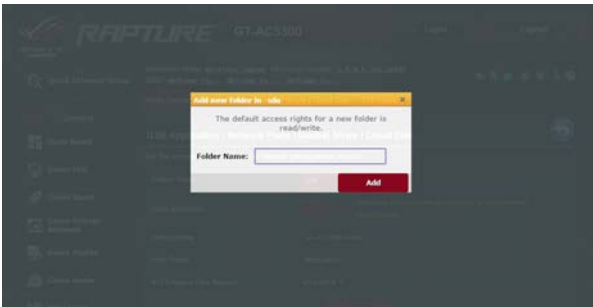


### To delete an existing account:

- a) Select the account that you want to delete.
- b) Click .
- c) When prompted, click **Delete** to confirm the account deletion.

### To add a folder:

- a) Click .
- b) Enter the folder name, and click **Add**. The folder that you created will be added to the folder list.



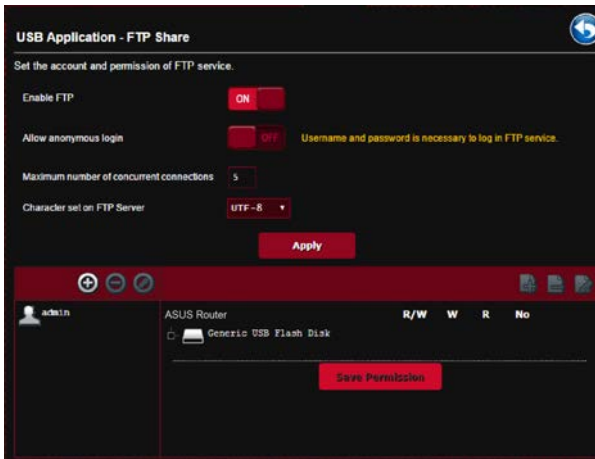
3. From the list of folders, select the type of access permission that you want to assign for specific folders:
  - **R/W**: Select this option to assign read/write access.
  - **R**: Select this option to assign read-only access.
  - **No**: Select this option if you do not want to share a specific file folder.
4. Click **Apply** to apply the changes.

## Using the FTP Share service

FTP share enables an FTP server to share files from USB disk to other devices via your local area network or via the Internet.

### IMPORTANT!

- Ensure that you safely remove the USB disk. Incorrect removal of the USB disk may cause data corruption.
- To safely remove the USB disk, refer to the section **Safely removing the USB disk** under **3.13.3 Monitoring your USB device**.



### To use FTP Share service:

**NOTE:** Ensure that you have set up your FTP server through AiDisk. For more details, refer to the section **3.18.1 Using AiDisk**.

1. From the navigation panel, click **Advanced Settings > USB Application > FTP Share**.

2. From the list of folders, select the type of access rights that you want to assign for specific folders:
  - **R/W**: Select to assign read/write access for a specific folder.
  - **W**: Select to assign write only access for a specific folder.
  - **R**: Select to assign read only access for a specific folder.
  - **No**: Select this option if you do not want to share a specific folder.
3. If you prefer, you can set the **Allow anonymous login** field to **ON**.
4. In the **Maximum number of concurrent connections** field, key in the number of devices that can simultaneously connect to the FTP share server.
5. Click **Apply** to confirm the changes.
6. To access the FTP server, key in the ftp link **ftp://<hostname>.asuscomm.com** and your user name and password on a web browser or a third-party FTP utility.

### 3.18.3 3G/4G

3G/4G USB modems can be connected to the router to allow Internet access.

---

**NOTE:** For a list of verified USB modems, please visit:  
<http://event.asus.com/2009/networks/3gsupport/>

---

#### To set up 3G/4G internet access:

1. From the navigation panel, click **Advanced Settings > USB application > 3G/4G**.
2. In the **Enable USB Modem** field, select **Yes**.
3. Set up the following:
  - **Location:** Select your 3G/4G service provider's location from the dropdown list.
  - **ISP:** Select your Internet Service Provider (ISP) from the dropdown list.
  - **APN (Access Point Name) service (optional):** Contact your 3G/4G service provider for detailed information.
  - **Dial Number and PIN code:** The 3G/4G provider's access number and PIN code for connection.

---

**NOTE:** PIN code may vary from different providers.

---

- **Username / Password:** The username and password will be provided by the 3G/4G network carrier.
  - **USB Adapter:** Choose your USB 3G / 4G adapter from the dropdown list. If you are not sure of your USB adapter's model or the model is not listed in the options, select **Auto**.
4. Click **Apply**.

---

**NOTE:** The router will reboot for the settings to take effect.

---

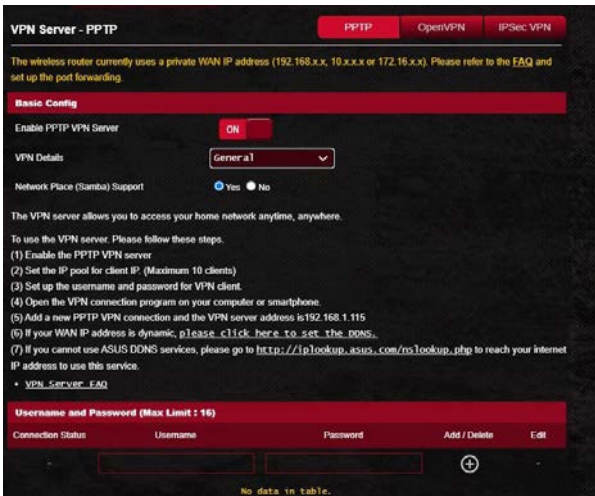
## 3.19 VPN

A virtual private network (VPN) provides a secure communication with a remote computer or network over a public network such as the Internet.


---

**NOTE:** Before setting up a VPN connection, you would need the IP address or domain name of the VPN server.

---



### To set up access to a VPN server:

1. From the navigation panel, go to **General > VPN**.
2. On the **Enable PPTP VPN Server** field, select **ON**.
3. On the **VPN Details** dropdown list, select **Advanced Settings** to configure the advanced VPN settings such as broadcast support, authentication, MPPE Encryption, and Client IP address range.
4. On the **Network Place (Samba) Support** field, select **Yes**.
5. Enter the user name and password for accessing the VPN server. Click .
6. Click **Apply**.

### 3.19.1 VPN Fusion

VPN Fusion allows you to connect to multiple VPN servers simultaneously and assign your client devices to connect to different VPN tunnels. Some devices like set-top boxes, smart TVs and Blu-ray players do not support VPN software. This feature provides VPN access to such devices in a home network without having to install VPN software, while your smartphone remains connected to Internet not VPN. For Gamer, VPN connection counteracts DDoS attacks to prevent your PC game or your stream from disconnecting with game servers. Building a VPN connection also can simply change your IP address to the region where the game server is located, to improve your ping time to game servers.

**VPN - VPN Fusion**

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For Gamer, VPN connection counteracts DDoS attacks to prevent your PC game or your stream from disconnecting with game servers. Building a VPN connection also can simply change your IP address to the region where the game server is located, to improve your ping to game servers.

To start, please follow the steps below:

1. Click the "+" button beside Server List to add a new VPN tunnel.
2. Activate the VPN connection you created in Server List.
3. Click the "+" button beside Exception List and select the online client you want to configure.
4. Assign a VPN connection to the client device, and click OK.
5. Activate the VPN policy in Exception List, and click Apply at the bottom of the page.

**VPN Fusion FAQ**

**Server List ( Max Limit : 16 )** (+)

Allows you to create VPN connection profiles. The max number of concurrent active VPN connections is 4.

Default	Status	Connection Name	VPN type	Activate	Editor
<input checked="" type="checkbox"/>	Connected		Internet		

No data in table.

**Exception List ( Max Limit : 64 )** (+)

You can add VPN policies to the exception list, so that different client devices can connect to different VPN tunnels.



Client Name (MAC Address)	IP Address	Connection Name	Activate	Delete
---------------------------	------------	-----------------	----------	--------

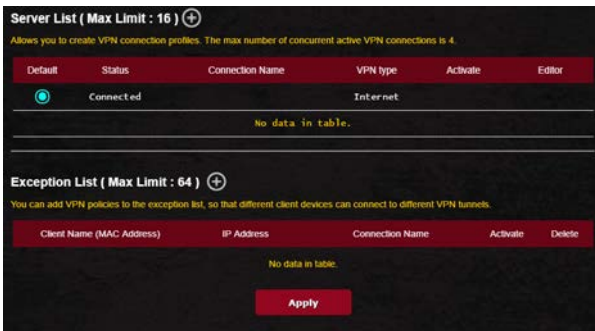
No data in table.

**Apply**



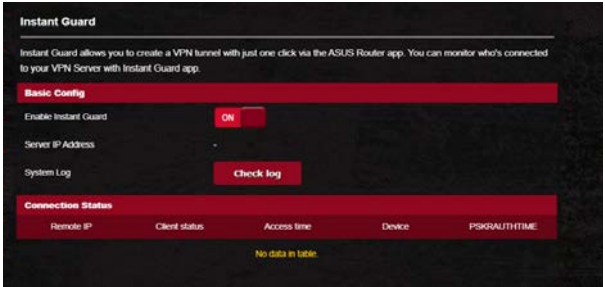
## To start, please follow the steps below:

1. Click  beside **Server List** to add a new VPN tunnel.
2. Activate the VPN connection you created in Server List.
3. Click  beside **Exception List** and select the online client you want to configure.
4. Assign a VPN connection to the client device, and click **OK**.
5. Activate the VPN policy in **Exception List**, and click **Apply** at the bottom of the page.



### 3.19.2 Instant Guard

Instant Guard runs your own private VPN server on your own router. When you use a VPN tunnel, all your data passes through the server. With Instant Guard, you're in total control of your own server, making it the safest possible solution.



## 3.20 WAN

### 3.20.1 Internet Connection

The Internet Connection screen allows you to configure the settings of various WAN connection types.

**WAN - Internet Connection**

GT-AC5300 supports several connection types to WAN (wide area network). These types are selected from the dropdown menu beside WAN Connection Type. The setting fields differ depending on the connection type you selected.

Configure the Ethernet WAN settings of GT-AC5300.

**Basic Config**

WAN Connection Type: Automatic IP ▾

Enable WAN:  Yes  No

Enable NAT:  Yes  No

Enable UPnP: IPoP\_FAQ  Yes  No

**WAN DNS Setting**

Connect to DNS Server automatically:  Yes  No

**Account Settings**

Authentication: None ▾

Host-Uniq (Hexadecimal):

**Special Requirement from ISP**

Host Name:

MAC Address:  **MAC Clone**

DHCP query frequency: Aggressive Mode ▾

Extend the TTL value:  Yes  No

Spoof LAN TTL value:  Yes  No

**Apply**

**To configure the WAN connection settings:**

1. From the navigation panel, go to **Advanced Settings > WAN > Internet Connection**.
2. Configure the following settings below. When done, click **Apply**.
  - **WAN Connection Type:** Choose your Internet Service Provider type. The choices are **Automatic IP**, **PPPoE**, **PPTP**, **L2TP** or **static IP**. Consult your ISP if the router is unable to obtain a valid IP address or if you are unsure the WAN connection type.

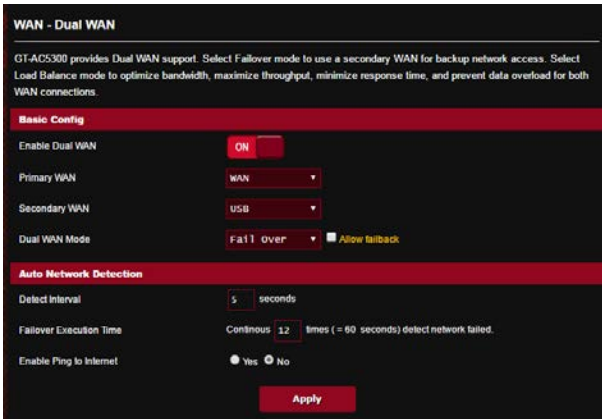
- **Enable WAN:** Select **Yes** to allow the router Internet access. Select **No** to disable Internet access.
- **Enable NAT:** NAT (Network Address Translation) is a system where one public IP (WAN IP) is used to provide Internet access to network clients with a private IP address in a LAN. The private IP address of each network client is saved in a NAT table and is used to route incoming data packets.
- **Enable UPnP:** UPnP (Universal Plug and Play) allows several devices (such as routers, televisions, stereo systems, game consoles, and cellular phone), to be controlled via an IP-based network with or without a central control through a gateway. UPnP connects PCs of all form factors, providing a seamless network for remote configuration and data transfer. Using UPnP, a new network device is discovered automatically. Once connected to the network, devices can be remotely configured to support P2P applications, interactive gaming, video conferencing, and web or proxy servers. Unlike Port forwarding, which involves manually configuring port settings, UPnP automatically configures the router to accept incoming connections and direct requests to a specific PC on the local network.
- **Connect to DNS Server automatically:** Allows this router to get the DNS IP address from the ISP automatically. A DNS is a host on the Internet that translates Internet names to numeric IP addresses.
- **Authentication:** This item may be specified by some ISPs. Check with your ISP and fill them in if required.
- **Host Name:** This field allows you to provide a host name for your router. It is usually a special requirement from your ISP. If your ISP assigned a host name to your computer, enter the host name here.

- **MAC Address:** MAC (Media Access Control) address is a unique identifier for your networking device. Some ISPs monitor the MAC address of networking devices that connect to their service and reject any unrecognized device that attempt to connect. To avoid connection issues due to an unregistered MAC address, you can:
  - Contact your ISP and update the MAC address associated with your ISP service.
  - Clone or change the MAC address of the ASUS wireless router to match the MAC address of the previous networking device recognized by the ISP.
- **DHCP query frequency:** Changes the DHCP Discovery interval settings to avoid overloading the DHCP server.

### 3.20.2 Dual WAN

Your ASUS wireless router provides dual WAN support. You can set the dual WAN feature to any of these two modes:

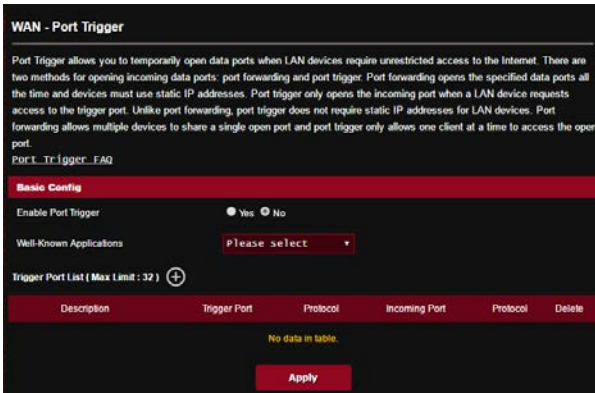
- **Failover Mode:** Select this mode to use the secondary WAN as the backup network access.
- **Load Balance Mode:** Select this mode to optimize bandwidth, minimize response time and prevent data overload for both primary and secondary WAN connections.



### 3.20.3 Port Trigger



Port range triggering opens a predetermined incoming port for a limited period of time whenever a client on the local area network makes an outgoing connection to a specified port. Port triggering is used in the following scenarios:

- More than one local client needs port forwarding for the same application at a different time.
- An application requires specific incoming ports that are different from the outgoing ports.



#### To set up Port Trigger:

1. From the navigation panel, go to **Advanced Settings > WAN > Port Trigger**.
2. On the **Enable Port Trigger** field, tick **Yes**.
3. On the **Well-Known Applications** field, select the popular games and web services to add to the Port Trigger List.
4. On the **Trigger Port List** table, key in the following information:
  - **Description:** Enter a short name or description for the service.

- **Trigger Port:** Specify a trigger port to open the incoming port.
  - **Protocol:** Select the protocol, TCP, or UDP.
  - **Incoming Port:** Specify an incoming port to receive inbound data from the Internet.
  - **Protocol:** Select the protocol, TCP, or UDP.
5. Click the **Add**  to enter the port trigger information to the list. Click the **Delete**  button to remove a port trigger entry from the list.
  6. When done, click **Apply**.

---

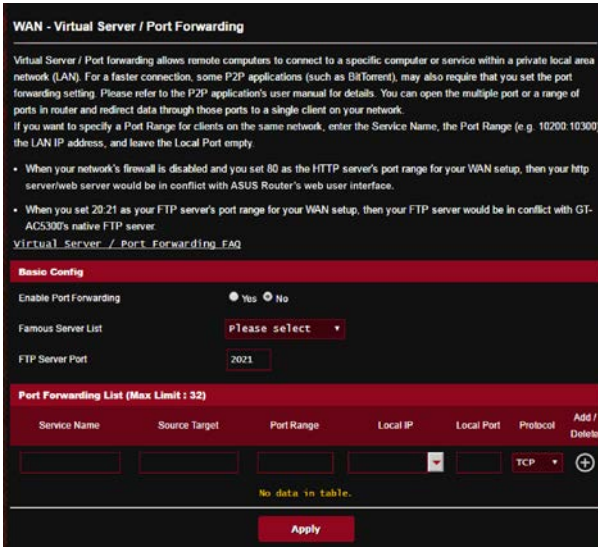
**NOTES:**

- When connecting to an IRC server, a client PC makes an outgoing connection using the trigger port range 66660-7000. The IRC server responds by verifying the username and creating a new connection to the client PC using an incoming port.
  - If Port Trigger is disabled, the router drops the connection because it is unable to determine which PC is requesting for IRC access. When Port Trigger is enabled, the router assigns an incoming port to receive the inbound data. This incoming port closes once a specific time period has elapsed because the router is unsure when the application has been terminated.
  - Port triggering only allows one client in the network to use a particular service and a specific incoming port at the same time.
  - You cannot use the same application to trigger a port in more than one PC at the same time. The router will only forward the port back to the last computer to send the router a request/trigger.
-



### 3.20.4 Virtual Server/Port Forwarding

Port forwarding is a method to direct network traffic from the Internet to a specific port or a specific range of ports to a device or number of devices on your local network. Setting up Port Forwarding on your router allows PCs outside the network to access specific services provided by a PC in your network.



#### To set up Port Forwarding:

1. From the navigation panel, go to **Advanced Settings > WAN > Virtual Server / Port Forwarding**.
2. On the **Enable Port Forwarding** field, tick **Yes**.
3. On the **Famous Server List** field, select the type of service you want to access.
4. On the **Famous Game List** field, select the popular game that you want to access. This item lists the port required for your selected popular online game to work properly.

5. On the **Port Forwarding List** table, key in the following information:

- **Service Name:** Enter a service name.
- **Port Range:** If you want to specify a Port Range for clients on the same network, enter the Service Name, the Port Range (e.g. 10200:10300), the LAN IP address, and leave the Local Port empty. Port range accepts various formats such as Port Range (300:350), individual ports (566,789) or Mix (1015:1024,3021).

---



**NOTES:**

- When your network's firewall is disabled and you set 80 as the HTTP server's port range for your WAN setup, then your http server/web server would be in conflict with the router's web user interface.
- A network makes use of ports in order to exchange data, with each port assigned a port number and a specific task. For example, port 80 is used for HTTP. A specific port can only be used by one application or service at a time. Hence, two PCs attempting to access data through the same port at the same time would fail. For example, you cannot set up Port Forwarding for port 100 for two PCs at the same time.

- 
- **Local IP:** Key in the client's LAN IP address.

---

**NOTE:** Use a static IP address for the local client to make port forwarding work properly. Refer to section **3.12 LAN** for information.

- **Local Port:** Enter a specific port to receive forwarded packets. Leave this field blank if you want the incoming packets to be redirected to the specified port range.
  - **Protocol:** Select the protocol. If you are unsure, select **BOTH**.
6. Click the **Add**  to enter the port trigger information to the list. Click the **Delete**  button to remove a port trigger entry from the list.
7. When done, click Apply.

**To check if Port Forwarding has been configured successfully:**

- Ensure that your server or application is set up and running.
- You will need a client outside your LAN but has Internet access (referred to as “Internet client”). This client should not be connected to the ASUS router.
- On the Internet client, use the router’s WAN IP to access the server. If port forwarding has been successful, you should be able to access the files or applications.

**Differences between port trigger and port forwarding:**

- Port triggering will work even without setting up a specific LAN IP address. Unlike port forwarding, which requires a static LAN IP address, port triggering allows dynamic port forwarding using the router. Predetermined port ranges are configured to accept incoming connections for a limited period of time. Port triggering allows multiple computers to run applications that would normally require manually forwarding the same ports to each PC on the network.
- Port triggering is more secure than port forwarding since the incoming ports are not open all the time. They are opened only when an application is making an outgoing connection through the trigger port.

### 3.20.5 DMZ

Virtual DMZ exposes one client to the Internet, allowing this client to receive all inbound packets directed to your Local Area Network.

Inbound traffic from the Internet is usually discarded and routed to a specific client only if port forwarding or a port trigger has been configured on the network. In a DMZ configuration, one network client receives all inbound packets.

Setting up DMZ on a network is useful when you need incoming ports open or you want to host a domain, web, or e-mail server.

---

**CAUTION:** Opening all the ports on a client to the Internet makes the network vulnerable to outside attacks. Please be aware of the security risks involved in using DMZ.

---

#### To set up DMZ:

1. From the navigation panel, go to **Advanced Settings > WAN > DMZ**.
2. Configure the setting below. When done, click **Apply**.
  - **IP address of Exposed Station:** Key in the client's LAN IP address that will provide the DMZ service and be exposed on the Internet. Ensure that the server client has a static IP address.

#### To remove DMZ:

1. Delete the client's LAN IP address from the **IP Address of Exposed Station** text box.
2. When done, click **Apply**.

### 3.20.6 DDNS

Setting up DDNS (Dynamic DNS) allows you to access the router from outside your network through the provided ASUS DDNS Service or another DDNS service.

**WAN - DDNS**

DDNS (Dynamic Domain Name System) is a service that allows network clients to connect to the wireless router, even with a dynamic public IP address, through its registered domain name. The wireless router is embedded with the ASUS DDNS service and other DDNS services.

If you cannot use ASUS DDNS services, please go to <http://iplookup.asus.com/rs.lookup.php> to reach your internet IP address to use this service.

The wireless router currently uses a private WAN IP address.  
This router may be in the multiple NAT environment and DDNS service cannot work in this environment.

Enable the DDNS Client  Yes  No

Server **WWW.ASUS.COM** ▼

Host Name

DNS Status **Inactive**

HTTP/S/SSL Certificate  Free Certificate from Let's Encrypt  Import Your Own Certificate  None

**Apply**

#### To set up DDNS:

1. From the navigation panel, go to **Advanced Settings > WAN > DDNS**.
2. Configure the following settings below. When done, click **Apply**.
  - **Enable the DDNS Client:** Enable DDNS to access the ASUS router via the DNS name rather than WAN IP address.
  - **Server and Host Name:** Choose ASUS DDNS or other DDNS. If you want to use ASUS DDNS, fill in the Host Name in the format of xxx.asuscomm.com (xxx is your host name).
  - If you want to use a different DDNS service, click FREE TRIAL and register online first. Fill in the User Name or E-mail Address and Password or DDNS Key fields.
  - **Enable wildcard:** Enable wildcard if your DDNS service requires one.

---

## NOTES:

DDNS service will not work under these conditions:

- When the wireless router is using a private WAN IP address (192.168.x.x, 10.x.x.x, or 172.16.x.x), as indicated by a yellow text.
  - The router may be on a network that uses multiple NAT tables.
- 

### 3.20.7 NAT Passthrough

NAT Passthrough allows a Virtual Private Network (VPN) connection to pass through the router to the network clients. PPTP Passthrough, L2TP Passthrough, IPsec Passthrough and RTSP Passthrough are enabled by default.

To enable / disable the NAT Passthrough settings, go to the **Advanced Settings > WAN > NAT Passthrough**. When done, click **Apply**.

WAN - NAT Passthrough	
Enable NAT Passthrough to allow a Virtual Private Network (VPN) connection to pass through the router to the network clients.	
PPTP Passthrough	Enable
L2TP Passthrough	Enable
IPsec Passthrough	Enable
RTSP Passthrough	Enable
H.323 Passthrough	Enable
SIP Passthrough	Enable
PPPoE Relay	Disable
FTP ALG port	2021
<b>Apply</b>	

## 3.21 Wireless

### 3.21.1 General

The General tab allows you to configure the basic wireless settings.

**Wireless - Bridge**

Bridge (or named WDS - Wireless Distribution System) function allows you to connect to an access point wirelessly. WDS may also be considered a repeater mode.

**Note:**

The function only support [Open System/NONE, Open System/WEP] security authentication method. To set up the corresponding authentication method, please select Legacy as your wireless mode first. Click [Here](#) to modify. Please refer to this [FAQ](#) for more details.

To enable WDS to extend the wireless signal, please follow these steps:

1. Select [WDS Only] or [Hybrid] mode and add MAC address of APs in Remote AP List.
2. Ensure that this wireless router and the AP you want to connect to use the same channel.
3. Key in the remote AP mac in the remote AP list and open the remote AP's WDS management interface, key in the this router's MAC address.
4. To get the best performance, please go to Advanced Settings > Wireless > General and assign the same channel bandwidth, control channel, and extension channel to every router in the network.

You are currently using the Auto channel bandwidth. Click [Here](#) to modify.  
You are currently using the Auto channel. Click [Here](#) to modify.

**Basic Config**

2.4 GHz MAC:

5 GHz-1 MAC:

6 GHz MAC:

Band: **2.4 GHz** ▼

AP Mode: **AP Only** ▼

Connect to APs in list:  Yes  No

**Remote AP List (Max Limit : 4)**

Remote AP List	Add / Delete
No data in table.	

**Apply**

#### To configure the basic wireless settings:

1. From the navigation panel, go to **Advanced Settings > Wireless > General**.
2. Select 2.4GHz, 5GHz or 6GHz as the frequency band for your wireless network.
3. If you want to use the Smart Connect function, move the slider to **ON** in the **Enable Smart Connect** field. This function automatically connect the clients in your network to the appropriate band 2.4GHz, 5GHz or 6GHz for optimal speed.

4. Assign a unique name containing up to 32 characters for your SSID (Service Set Identifier) or network name to identify your wireless network. Wi-Fi devices can identify and connect to the wireless network via your assigned SSID. The SSIDs on the information banner are updated once new SSIDs are saved to the settings.

---

**NOTE:** You can assign unique SSIDs for the 2.4 GHz, 5GHz and 6GHz frequency bands.

---

5. In the **Hide SSID** field, select **Yes** to prevent wireless devices from detecting your SSID. When this function is enabled, you would need to enter the SSID manually on the wireless device to access the wireless network.
6. Select any of these wireless mode options to determine the types of wireless devices that can connect to your wireless router:
  - **Auto:** Select **Auto** to allow 802.11ac, 802.11n, 802.11g, and 802.11b devices to connect to the wireless router.
  - **N only:** Select **N only** to maximize wireless N performance. This setting prevents 802.11g and 802.11b devices from connecting to the wireless router.
  - **Legacy:** Select **Legacy** to allow 802.11b/g/n devices to connect to the wireless router. Hardware that supports 802.11n natively, however, will only run at a maximum speed of 54Mbps.
7. Select the operating/control channel for your wireless router. Select **Auto** to allow the wireless router to automatically select the channel that has the least amount of interference.
8. Select the channel bandwidth to accommodate higher transmission speeds.
9. Select the authentication method.
10. When done, click **Apply**.



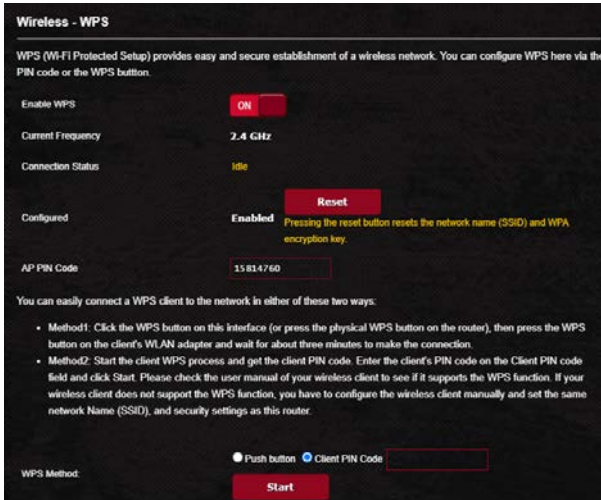
## 3.21.2 WPS

WPS (Wi-Fi Protected Setup) is a wireless security standard that allows you to easily connect devices to a wireless network. You can configure the WPS function via the PIN code or WPS button.

---

**NOTE:** Ensure that the devices support WPS.

---



### To enable WPS on your wireless network:

1. From the navigation panel, go to **Advanced Settings > Wireless > WPS**.
2. In the **Enable WPS** field, move the slider to **ON**.
3. WPS uses 2.4GHz by default. If you want to change the frequency to 5GHz, turn **OFF** the WPS function, click **Switch Frequency** in the **Current Frequency** field, and turn WPS **ON** again.

---

**NOTE:** WPS supports authentication using Open System, WPA-Personal, and WPA2-Personal. WPS does not support a wireless network that uses a Shared Key, WPA-Enterprise, WPA2-Enterprise, and RADIUS encryption method.

---

4. In the WPS Method field, select **Push Button** or **Client PIN** code. If you select **Push Button**, go to step 5. If you select **Client PIN** code, go to step 6.
5. To set up WPS using the router's WPS button, follow these steps:
  - a. Click **Start** or press the WPS button found at the rear of the wireless router.
  - b. Press the WPS button on your wireless device. This is normally identified by the WPS logo.

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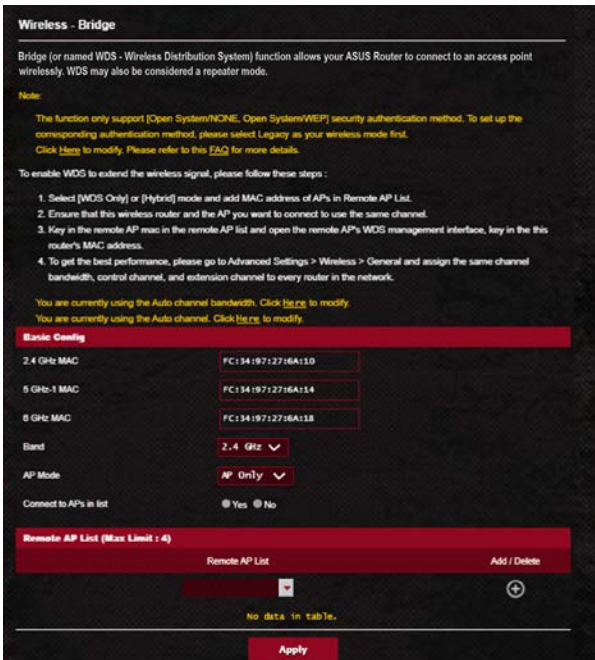
**NOTE:** Check your wireless device or its user manual for the location of the WPS button.

---

- c. The wireless router will scan for any available WPS devices. If the wireless router does not find any WPS devices, it will switch to standby mode.
6. To set up WPS using the Client's PIN code, follow these steps:
  - a. Locate the WPS PIN code on your wireless device's user manual or on the device itself.
  - b. Key in the Client PIN code on the text box.
  - c. Click **Start** to put your wireless router into WPS survey mode. The router's LED indicators quickly flash three times until the WPS setup is completed.

### 3.21.3 Bridge

Bridge or WDS (Wireless Distribution System) allows your ASUS wireless router to connect to another wireless access point exclusively, preventing other wireless devices or stations to access your ASUS wireless router. It can also be considered as a wireless repeater where your ASUS wireless router communicates with another access point and other wireless devices.



To set up the wireless bridge:

1. From the navigation panel, go to **Advanced Settings > Wireless > WDS**.
2. Select the frequency band for the wireless bridge.

3. In the **AP Mode** field, select any of these options:
  - **AP Only:** Disables the Wireless Bridge function.
  - **WDS Only:** Enables the Wireless Bridge feature but prevents other wireless devices/stations from connecting to the router.
  - **HYBRID:** Enables the Wireless Bridge feature and allows other wireless devices/stations to connect to the router.

---

**NOTE:** In Hybrid mode, wireless devices connected to the ASUS wireless router will only receive half the connection speed of the Access Point.

---


4. In the **Connect to APs in list** field, click **Yes** if you want to connect to an Access Point listed in the Remote AP List.
5. By default, the operating/control channel for the wireless bridge is set to **Auto** to allow the router to automatically select the channel with the least amount of interference.

You can modify the **Control Channel** from **Advanced Settings > Wireless > General**.

---

**NOTE:** Channel availability varies per country or region.

---

6. On the Remote AP List, key in a MAC address and click the **Add** button  to enter the MAC address of other available Access Points.

---

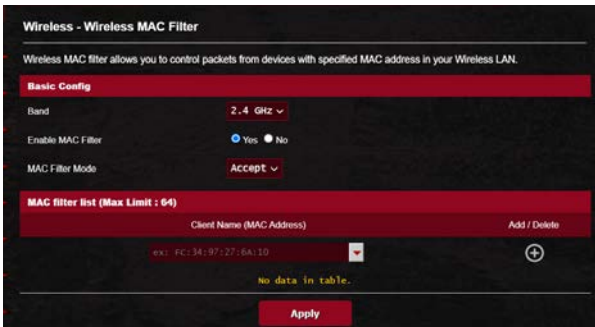
**NOTE:** Any Access Point added to the list should be on the same Control Channel as the ASUS wireless router.

---


7. Click **Apply**.

### 3.21.4 Wireless MAC Filter

Wireless MAC filter provides control over packets transmitted to a specified MAC (Media Access Control) address on your wireless network.

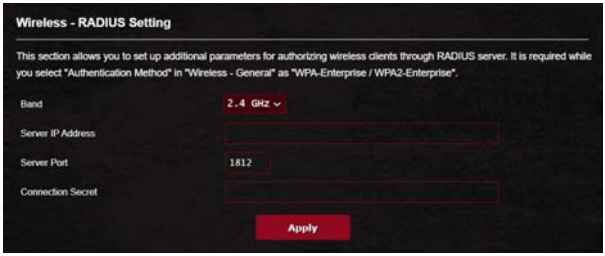


#### To set up the Wireless MAC filter:

1. From the navigation panel, go to **Advanced Settings > Wireless > Wireless MAC Filter**.
2. Select the frequency band.
3. Tick **Yes** in the **Enable Mac Filter** field.
4. In the **MAC Filter Mode** dropdown list, select either **Accept** or **Reject**.
  - Select **Accept** to allow devices in the MAC filter list to access to the wireless network.
  - Select **Reject** to prevent devices in the MAC filter list to access to the wireless network.
5. On the MAC filter list, click the **Add**  button and key in the MAC address of the wireless device.
6. Click **Apply**.

### 3.21.5 RADIUS Setting

RADIUS (Remote Authentication Dial In User Service) Setting provides an extra layer of security when you choose WPA-Enterprise, WPA2-Enterprise, or Radius with 802.1x as your Authentication Mode.



#### To set up wireless RADIUS settings:

1. Ensure that the wireless router's authentication mode is set to WPA-Enterprise or WPA2-Enterprise.

---

**NOTE:** Please refer to section **3.21.1 General** for configuring your wireless router's Authentication Mode.

---

2. From the navigation panel, go to **Advanced Settings > Wireless > RADIUS Setting**.
3. Select the frequency band.
4. In the **Server IP Address** field, key in your RADIUS server's IP Address.
5. In the **Server Port** field, key in the server port.
6. In the **Connection Secret** field, assign the password to access your RADIUS server.
7. Click **Apply**.

## 3.21.6 Professional

The Professional screen provides advanced configuration options.

**NOTE:** We recommend that you use the default values on this page.

Wireless - Professional

Wireless Professional Setting allows you to set up additional parameters for wireless. But default values are recommended.

Band: 2.4 GHz

Enable Radio:  Yes  No

Enable wireless scheduler:  Yes  No

Set AP Isolated:  Yes  No

Roaming assistant:  Enable  Disable Disconnect clients with RSSI lower than: -70 (dBm)

Hide SSID:  Yes  No

Wireless Mode: Auto  Big Protection

802.11ax / Wi-Fi 6 mode:  Enable  Disable If compatibility issue occurs when enabling 802.11ax / Wi-Fi 6 mode, please check FAQ.

Wi-Fi Agile Multiband:  Enable  Disable

Target Wake Time:  Enable  Disable

Bluetooth Coexistence:  Enable  Disable

Enable IGMP Snooping:  Enable  Disable

Multicast Rate(Mbps):  Auto  100

Preamble Type:  Short  Long

AMPDU RTS:  Enable  Disable

RTS Threshold: 2347

DTIM Interval: 1

Beacon Interval: 100

Enable TX Bursting:  Enable  Disable

Enable WMM:  Enable  Disable

Enable WMM No-Acknowledgement:  Enable  Disable

Enable WMM APSD:  Enable  Disable

Optimize AMPDU aggregation:  Enable  Disable

Modulation Scheme: up to MCS 11 (NitroQAM/1024-QAM)

Airtime Fairness:  Enable  Disable

Multi-User MIMO:  Enable  Disable

OFDMA/802.11ax MU-MIMO:  Enable  Disable

Explicit Beamforming:  Enable  Disable

Universal Beamforming:  Enable  Disable

Tx power adjustment:  Performance

Apply

In the **Professional Settings** screen, you can configure the following:

- **Band:** Select the frequency band that the professional settings will be applied to.

- **Enable Radio:** Select **Yes** to enable wireless networking. Select **No** to disable wireless networking.
- **Enable wireless scheduler:** Select **Yes** to enable and configure wireless scheduler. Select **No** to disable wireless scheduler.
  - **Date to Enable Radio (weekdays):** You can specify which days of the week wireless networking is enabled.
  - **Time of Day to Enable Radio:** You can specify a time range when wireless networking is enabled during the week.
  - **Date to Enable Radio (weekend):** You can specify which days of the weekend wireless networking is enabled.
  - **Time of Day to Enable Radio:** You can specify a time range when wireless networking is enabled during the weekend.
- **Set AP isolated:** The Set AP isolated item prevents wireless devices on your network from communicating with each other. This feature is useful if many guests frequently join or leave your network. Select **Yes** to enable this feature or select **No** to disable.
- **Roaming Assistant:** In network configurations that involve multiple Access, Points or wireless repeater, wireless clients sometimes cannot connect automatically to the available AP because they are still connected to the main wireless router. Enable this setting so that the client will disconnect from the main wireless router if the signal strength is under a specific threshold and connect to a stronger signal.
- **Enable IGMP Snooping:** Enable this function allows the IGMP ( Internet Group Management Protocol ) to be monitored among devices and optimizes wireless multicast traffic.
- **Multicast Rate (Mbps):** Select the multicast transmission rate or click **Disable** to switch off simultaneous single transmission.
- **Preamble Type:** Preamble Type defines the length of time that the router spent for CRC (Cyclic Redundancy Check). CRC is a method of detecting errors during data transmission. Select **Short** for a busy wireless network with high network traffic. Select **Long** if your wireless network is composed of older or legacy wireless devices.



- **AMPDU RTS:** Enable this function allows to build a group of frames before they are transmitted and use RTS for every AMPDU for communication among 802.11g and 802.11b devices.
- **RTS Threshold:** Select a lower value for RTS (Request to Send) Threshold to improve wireless communication in a busy or noisy wireless network with high network traffic and numerous wireless devices.
- **DTIM Interval:** DTIM (Delivery Traffic Indication Message) Interval or Data Beacon Rate is the time interval before a signal is sent to a wireless device in sleep mode indicating that a data packet is awaiting delivery. The default value is three milliseconds.
- **Beacon Interval:** Beacon Interval is the time between one DTIM and the next. The default value is 100 milliseconds. Lower the Beacon Interval value for an unstable wireless connection or for roaming devices.
- **Enable TX Bursting:** Enable TX Bursting improves transmission speed between the wireless router and 802.11g devices.
- **Enable WMM APSD:** Enable WMM APSD (Wi-Fi Multimedia Automatic Power Save Delivery) to improve power management between wireless devices. Select **Disable** to switch off WMM APSD.
- **Reducing USB 3.0 interference:** Enable this function ensures the best wireless performance on the 2.4 GHz band. Disabling this feature increase USB 3.0 port's transmission speed and may affect the 2.4 GHz wireless range.
- **Optimize AMPDU aggregation:** Optimize the max number of MPDUs in an AMPDU and avoid packets get lost or corrupted during transmission in error-prone wireless channels
- **Turbo QAM:** Enable this function allows to support 256-QAM (MCS 8/9) on the 2.4GHz band to achieve better range and throughput on that frequency.
- **Airtime Fairness:** With airtime fairness, the speed of the network is not determined by the slowest traffic. By allocating time equally among clients, Airtime Fairness allows every transmission to move at its highest potential speed.

- **Explicit Beamforming:** The client's WLAN adapter and router both support beam forming technology. This technology allows these device to communicate the channel estimation and steering direction to each other to improve download and uplink speed.
- **Universal Beamforming:** For legacy wireless network adapter that do not support beam forming, the router estimates the channel and determines the steering direction to improve the downlink speed.

## 4 Utilities

---

### NOTES:

- Download and install the wireless router's utilities from the ASUS website:
  - Device Discovery v1.4.7.1 at <http://dlcdnet.asus.com/pub/ASUS/LiveUpdate/Release/Wireless/Discovery.zip>
  - Firmware Restoration v1.9.0.4 at <http://dlcdnet.asus.com/pub/ASUS/LiveUpdate/Release/Wireless/Rescue.zip>
  - Windows Printer Utility v1.0.5.5 at <http://dlcdnet.asus.com/pub/ASUS/LiveUpdate/Release/Wireless/Printer.zip>
  - The utilities are not supported on MAC OS.
- 

### 4.1 Device Discovery

Device Discovery is an ASUS WLAN utility that detects an ASUS wireless router device, and allows you to configure the wireless networking settings.

#### To launch the Device Discovery utility:

- From your computer's desktop, click **Start > All Programs > ASUS Utility > ASUS Wireless Router > Device Discovery**.

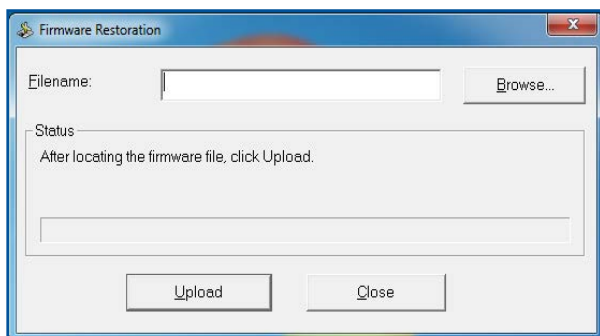
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**NOTE:** When you set the router to Access Point mode, you need to use Device Discovery to get the router's IP address.

---

## 4.2 Firmware Restoration

Firmware Restoration is used on an ASUS Wireless Router that failed during its firmware upgrading process. It uploads the firmware that you specify. The process takes about three to four minutes.



---

**IMPORTANT!** Launch the rescue mode on the router before using the Firmware Restoration utility.

---

**NOTE:** This feature is not supported on MAC OS.

---

### To launch the rescue mode and use the Firmware Restoration utility:

1. Unplug the wireless router from the power source.
2. Hold the Reset button at the rear panel and simultaneously replug the wireless router into the power source. Release the Reset button when the Power LED at the front panel flashes slowly, which indicates that the wireless router is in the rescue mode.
3. Set a static IP on your computer and use the following to set up your TCP/IP settings:

**IP address:** 192.168.1.x

**Subnet mask:** 255.255.255.0

4. From your computer's desktop, click **Start > All Programs > ASUS Utility GT-AXE16000 Wireless Router > Firmware Restoration.**

5. Specify a firmware file, then click **Upload**.

---

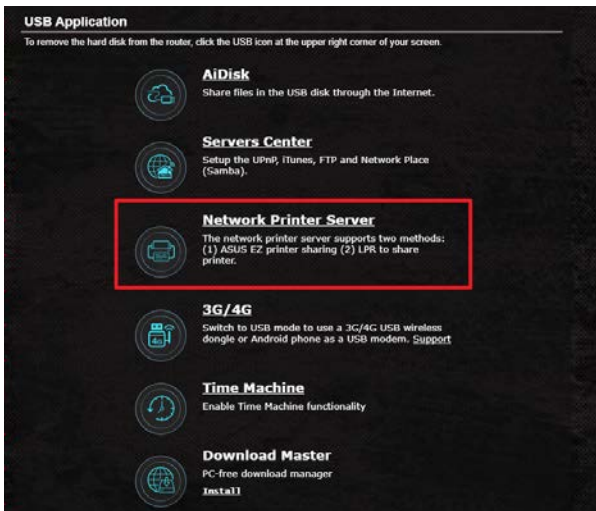
**NOTE:** This is not a firmware upgrade utility and cannot be used on a working ASUS Wireless Router. Normal firmware upgrades must be done through the web interface. Refer to **Chapter 3: Configuring the General and Advanced Settings** for more details.

---

## 4.3 Setting up your printer server

### 4.3.1 ASUS EZ Printer Sharing

ASUS EZ Printing Sharing utility allows you to connect a USB printer to your wireless router's USB port and set up the print server. This allows your network clients to print and scan files wirelessly.



---

**NOTE:** The print server function is supported on Windows® 7/8/8.1/10.

---

### To set up the EZ Printer sharing mode:

1. From the navigation panel, go to **Advanced Settings > USB Application > Network Printer Server**.
2. Click **Download Now!** to download the network printer utility.

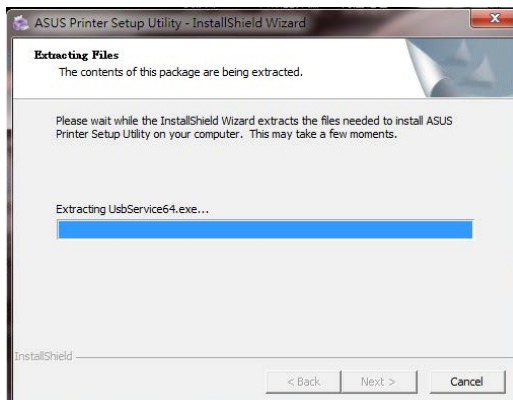


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**NOTE:** Network printer utility is supported on Windows® 7/8/8.1/10. To install the utility on Mac OS, select **Use LPR protocol for sharing printer**.

---

3. Unzip the downloaded file and click the Printer icon to run the network printer setup program.



4. Follow the onscreen instructions to set up your hardware, then click **Next**.

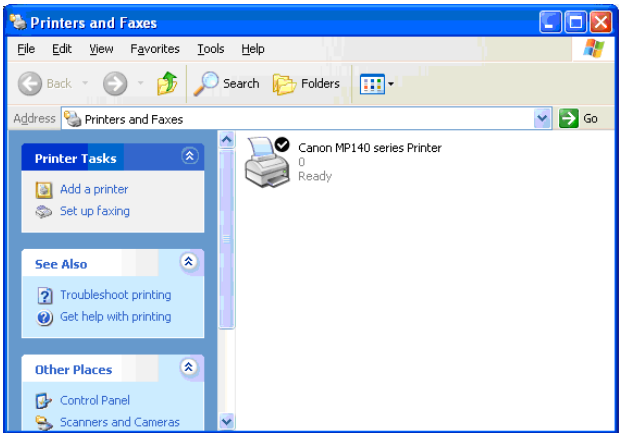


5. Wait a few minutes for the initial setup to finish. Click **Next**.
6. Click **Finish** to complete the installation.

7. Follow the Windows® OS instructions to install the printer driver.



8. After the printer's driver installation is complete, network clients can now use the printer.





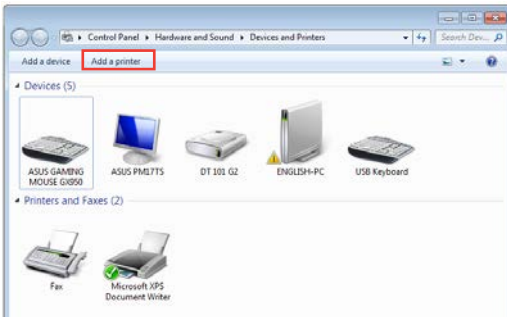
### 4.3.2 Using LPR to Share Printer

You can share your printer with computers running on Windows® and MAC operating system using LPR/LPD (Line Printer Remote/ Line Printer Daemon).

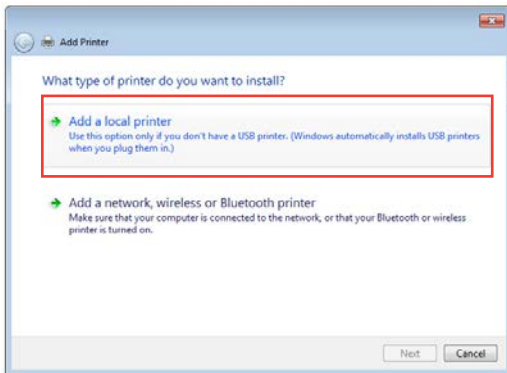
#### Sharing your LPR printer

To share your LPR printer:

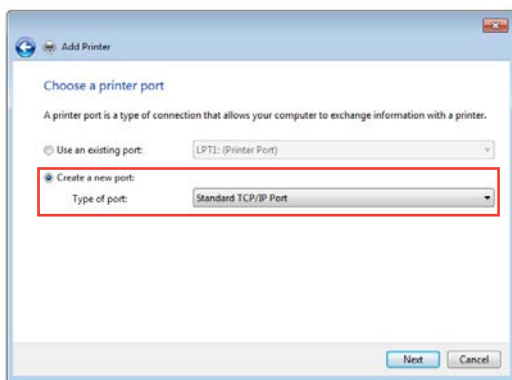
1. From the Windows® desktop, click **Start > Devices and Printers > Add a printer** to run the **Add Printer Wizard**.



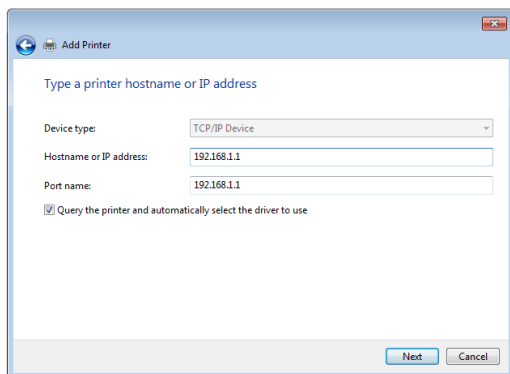
2. Select **Add a local printer** and then click **Next**.



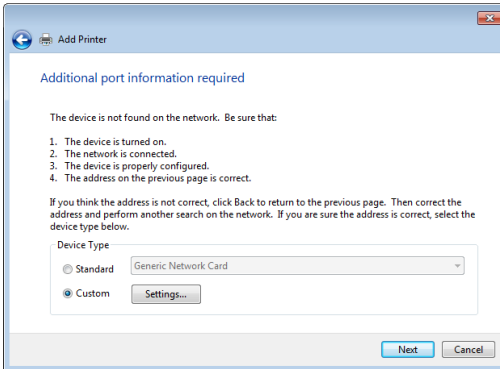
3. Select **Create a new port** then set **Type of Port** to **Standard TCP/IP Port**. Click **Next**.



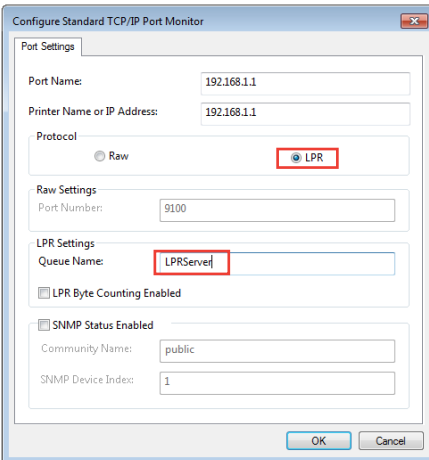
4. In the **Hostname or IP address** field, key in the IP address of the wireless router then click **Next**.



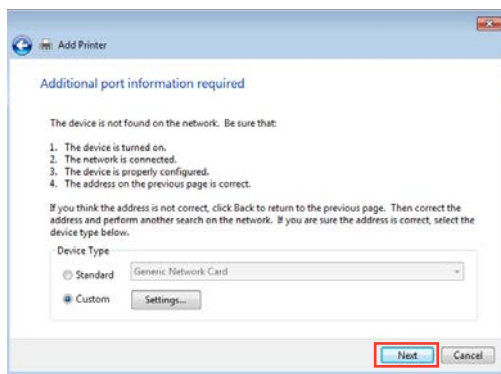
5. Select **Custom** then click **Settings**.



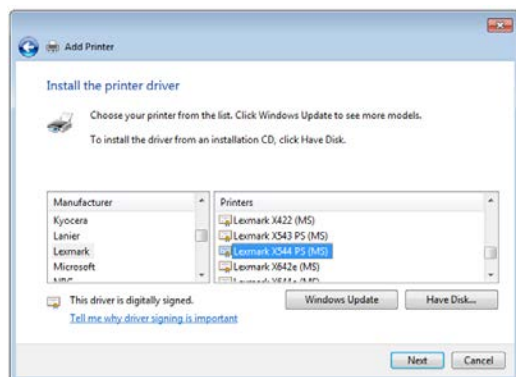
6. Set **Protocol** to **LPR**. In the **Queue Name** field, key in **LPRServer** then click **OK** to continue.



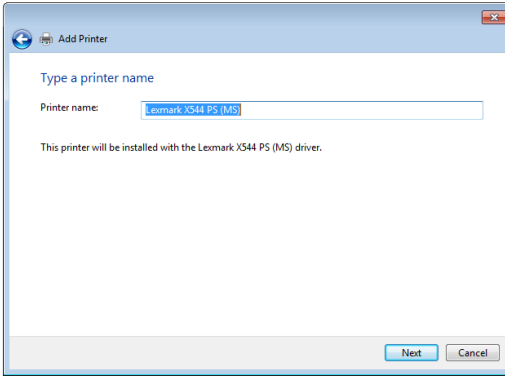
7. Click **Next** to finish setting up the standard TCP/IP port.



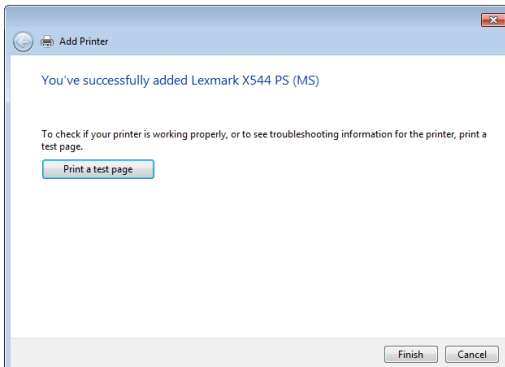
8. Install the printer driver from the vendor-model list. If your printer is not in the list, click **Have Disk** to manually install the printer drivers from a CD-ROM or file.



9. Click **Next** to accept the default name for the printer.



10. Click **Finish** to complete the installation.



## 4.4 Download Master

Download Master is a utility that helps you download files even while your laptops or other devices are switched off.

---

**NOTE:** You need a USB device connected to the wireless router to use Download Master.

---

### To use Download Master:

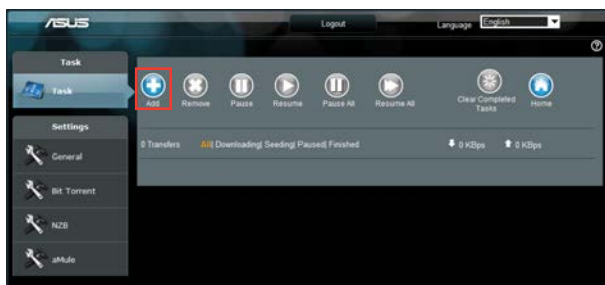
1. Click **Advanced Settings > USB Application > Download Master** to download and install the utility automatically.

---

**NOTE:** If you have more than one USB drive, select the USB device you want to download the files to.

---

2. After the download process is finished, click the Download Master icon to start using the utility.
3. Click **Add** to add a download task.



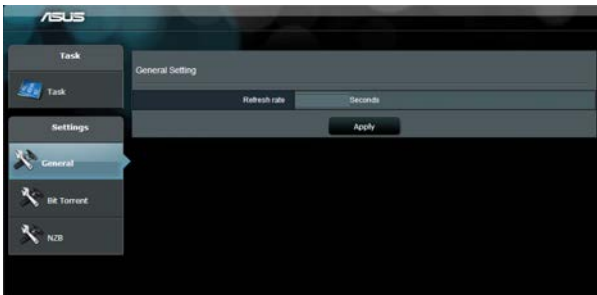
4. Select a download type such as BitTorrent, HTTP, or FTP. Provide a torrent file or a URL to begin downloading.

---

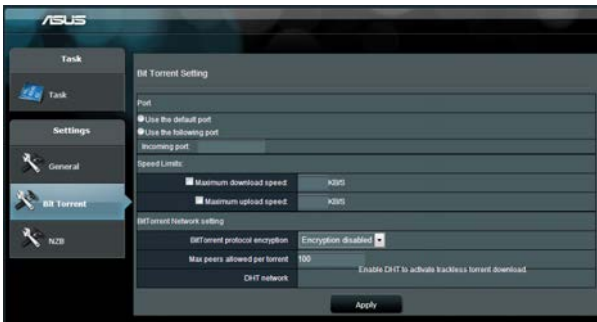
**NOTE:** For details on Bit Torrent, refer to section **4.4.1 Configuring the Bit Torrent download settings**.

---

5. Use the navigation panel to configure the advanced settings.



#### 4.4.1 Configuring Bit Torrent download settings

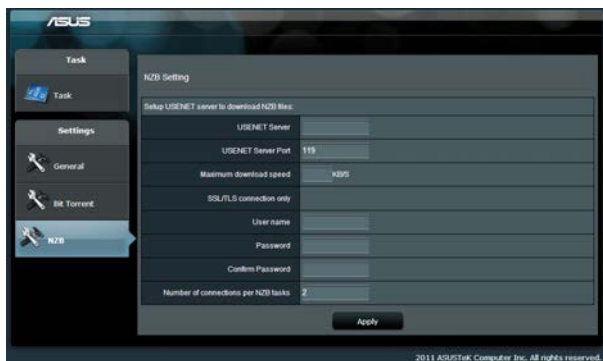


#### To configure BitTorrent download settings:

1. From Download Master's navigation panel, click **Bit Torrent** to launch the **Bit Torrent Setting** page.
2. Select a specific port for your download task.
3. To prevent network congestion, you can limit the maximum upload and download speeds under **Speed Limits**.
4. You can limit the maximum number of allowed peers and enable or disable file encryption during downloads.

## 4.4.2 NZB settings

You can set up a USENET server to download NZB files. After entering USENET settings, **Apply**.





# 5 Troubleshooting

This chapter provides solutions for issues you may encounter with your router. If you encounter problems that are not mentioned in this chapter, visit the ASUS support site at:

<https://www.asus.com/support> for more product information and contact details of ASUS Technical Support.

## 5.1 Basic Troubleshooting

If you are having problems with your router, try these basic steps in this section before looking for further solutions.

### Upgrade Firmware to the latest version.

1. Launch the Web GUI. Go to **Advanced Settings > Administration > Firmware Upgrade**. Click **Check** to verify if the latest firmware is available.
2. If the latest firmware is available, visit the ASUS global website at [https://rog.asus.com/networking/rog-rapture-gt-axe16000-model/helpdesk\\_download](https://rog.asus.com/networking/rog-rapture-gt-axe16000-model/helpdesk_download) to download the latest firmware.
3. From the **Firmware Upgrade** page, click **Browse** to locate the firmware file.
4. Click **Upload** to upgrade the firmware.

### Restart your network in the following sequence:

1. Turn off the modem.
2. Unplug the modem.
3. Turn off the router and computers.
4. Plug in the modem.
5. Turn on the modem and then wait for 2 minutes.
6. Turn on the router and then wait for 2 minutes.
7. Turn on computers.

## Check if your Ethernet cables are plugged properly.

- When the Ethernet cable connecting the router with the modem is plugged in properly, the WAN LED will be on.
- When the Ethernet cable connecting your powered-on computer with the router is plugged in properly, the corresponding LAN LED will be on.

## Check if the wireless setting on your computer matches that of your computer.

- When you connect your computer to the router wirelessly, ensure that the SSID (wireless network name), encryption method, and password are correct.

## Check if your network settings are correct.

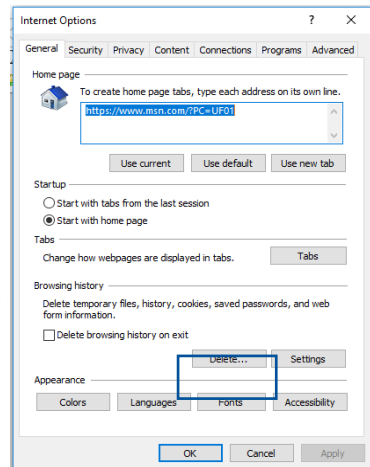
- Each client on the network should have a valid IP address. ASUS recommends that you use the wireless router's DHCP server to assign IP addresses to computers on your network.
- Some cable modem service providers require you to use the MAC address of the computer initially registered on the account. You can view the MAC address in the web GUI, **Network Map > Clients** page, and hover the mouse pointer over your device in **Client Status**.



## 5.2 Frequently Asked Questions (FAQs)

### I cannot access the router GUI using a web browser

- If your computer is wired, check the Ethernet cable connection and LED status as described in the previous section.
- Ensure that you are using the correct login information. Ensure that the Caps Lock key is disabled when you enter the login information.
- Delete the cookies and files in your web browser. For Internet Explorer, follow these steps:
  1. Launch Internet Explorer, then click **Tools > Internet Options**.
  2. In the **General** tab, under **Browsing history**, click **Delete...**, select **Temporary Internet files and website files** and **Cookies and website data** then click **Delete**.



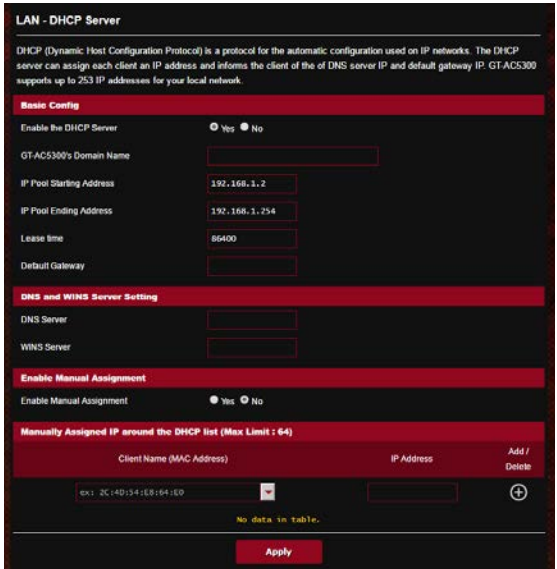
#### NOTES:

- The commands for deleting cookies and files vary with web browsers.
- Disable proxy server settings, cancel the dial-up connection, and set the TCP/IP settings to obtain IP addresses automatically. For more details, refer to Chapter 1 of this user manual.
- Ensure that you use CAT5e or CAT6 ethernet cables.

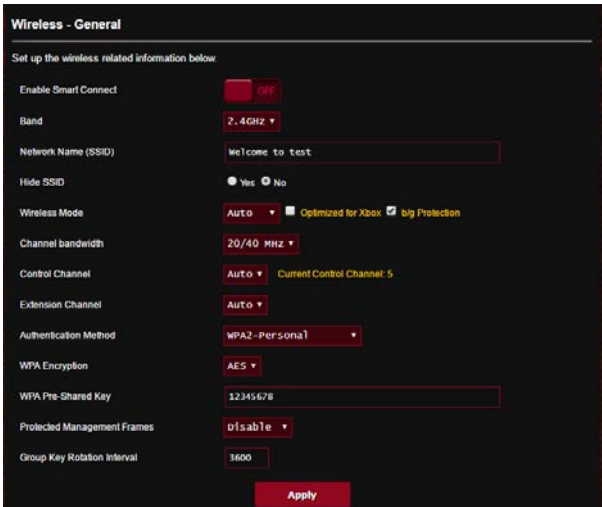
# The client cannot establish a wireless connection with the router.

**NOTE:** If you are having issues connecting to 5GHz network, make sure that your wireless device supports 5GHz or features dual band capabilities.

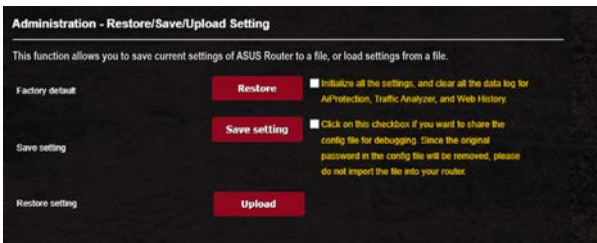
- **Out of Range:**
  - Move the router closer to the wireless client.
  - Try to adjust antennas of the router to the best direction as described in section **1.4 Positioning your router.**
- **DHCP server has been disabled:**
  1. Launch the web GUI. Go to **Advanced Settings > Network Map > Clients** and search for the device that you want to connect to the router.
  2. If you cannot find the device in the **Network Map**, go to **Advanced Settings > LAN > DHCP Server, Basic Config** list, select **Yes** on the **Enable the DHCP Server.**



- SSID has been hidden. If your device can find SSIDs from other routers but cannot find your router's SSID, go to **Advanced Settings > Wireless > General**, select **No** on **Hide SSID**, and select **Auto** on **Control Channel**.



- If you are using a wireless LAN adapter, check if the wireless channel in use conforms to the channels available in your country/area. If not, adjust the channel, channel bandwidth, and wireless mode.
- If you still cannot connect to the router wirelessly, you can reset your router to factory default settings. In the router GUI, click **Administration > Restore/Save/Upload Setting** and click **Restore**.



## Internet is not accessible.

- Check if your router can connect to your ISP's WAN IP address. To do this, launch the web GUI and go to **Advanced Settings** > **Network Map**, and check the **Internet Status**.
- If your router cannot connect to your ISP's WAN IP address, try restarting your network as described in the section **Restart your network in following sequence** under **Basic Troubleshooting**.



- The device has been blocked via the Parental Control function. Go to **General** > **AiProtection** > **Parental Controls** and see if the device is in the list. If the device is listed under **Client Name**, remove the device using the **Delete** button or adjust the Time Management Settings.
- If there is still no Internet access, try to reboot your computer and verify the network's IP address and gateway address.
- Check the status indicators on the ADSL modem and the wireless router. If the WAN LED on the wireless router is not ON, check if all cables are plugged properly.

## You forgot the SSID (network name) or network password

- Setup a new SSID and encryption key via a wired connection (Ethernet cable). Launch the web GUI, go to **Network Map**, click the router icon, enter a new SSID and encryption key, and then click **Apply**.
- Reset your router to the default settings. Launch the web GUI, go to **Administration** > **Restore/Save/Upload Setting**, and click **Restore**.

## How to restore the system to its default settings?

- Go to **Administration > Restore/Save/Upload Setting**, and click **Restore**.

The following are the factory default settings:

<b>Enable DHCP:</b>	Yes (if WAN cable is plugged in)
<b>IP address:</b>	http://www.asusrouter.com (or 192.168.50.1)
<b>Domain Name:</b>	(Blank)
<b>Subnet Mask:</b>	255.255.255.0
<b>DNS Server 1:</b>	192.168.50.1
<b>DNS Server 2:</b>	(Blank)
<b>SSID (2.4GHz):</b>	ASUS_XX_2G
<b>SSID (5GHz):</b>	ASUS_XX_5G
<b>SSID (6GHz):</b>	ASUS_XX_6G

### Firmware upgrade failed.

Launch the rescue mode and run the Firmware Restoration utility. Refer to section **4.2 Firmware Restoration** on how to use the Firmware Restoration utility.

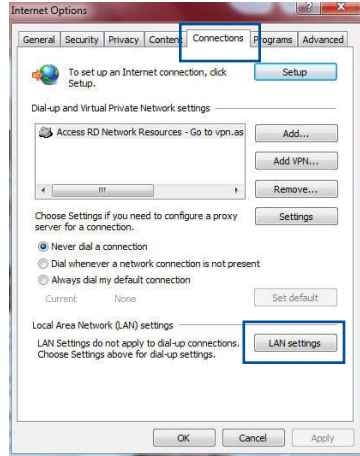
# Cannot access Web GUI

Before configuring your wireless router, do the steps described in this section for your host computer and network clients.

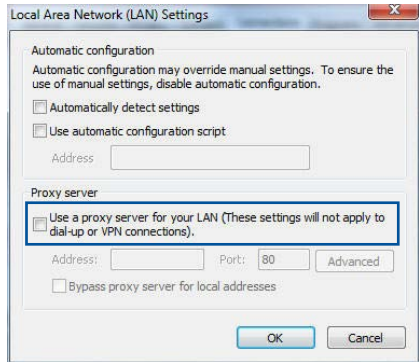
## A. Disable the proxy server, if enabled.

### Windows®

1. Click **Start > Internet Explorer** to launch the browser.
2. Click **Tools > Internet options > Connections > LAN settings**.



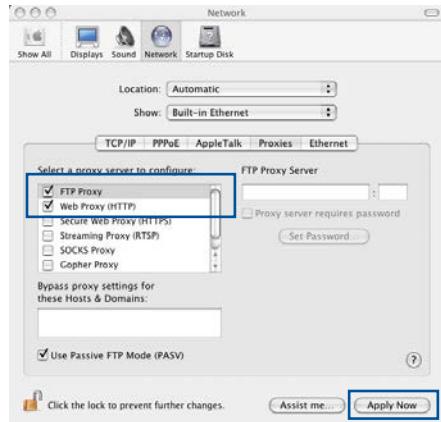
3. From the Local Area Network (LAN) Settings screen, untick **Use a proxy server for your LAN**.
4. Click **OK** when done.





## MAC OS

1. From your Safari browser, click **Safari** > **Preferences** > **Advanced** > **Change Settings...**
2. From the Network screen, deselect **FTP Proxy** and **Web Proxy (HTTP)**.
3. Click **Apply Now** when done.

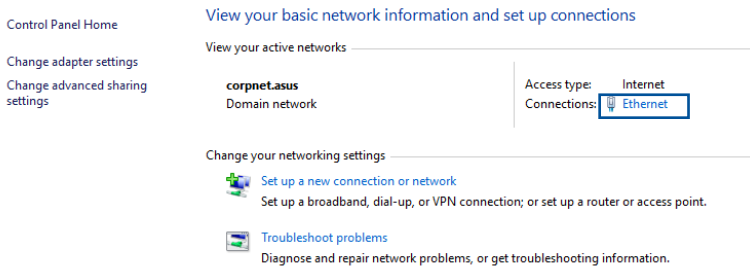


**NOTE:** Refer to your browser's help feature for details on disabling the proxy server.

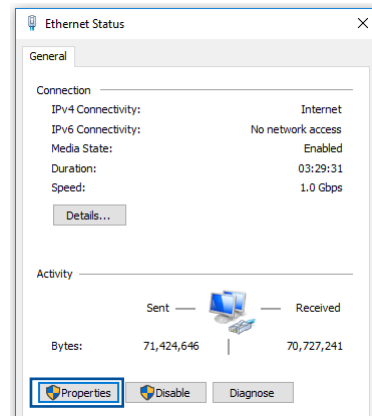
## B. Set the TCP/IP settings to automatically obtain an IP address.

### Windows®

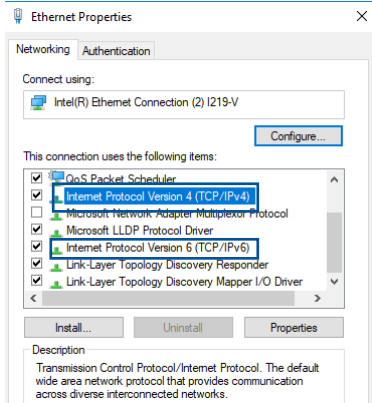
1. Click **Start** > **Control Panel** > **Network and Sharing Center**, then click the network connection to display its status window.



2. Click **Properties** to display the Ethernet Properties window.



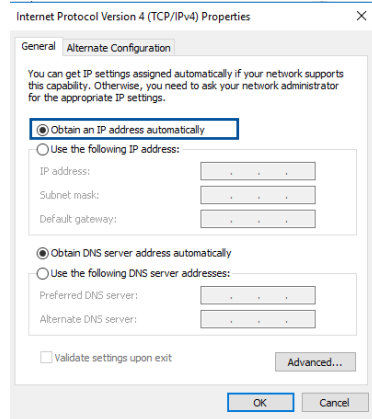
3. Select **Internet Protocol Version 4 (TCP/IPv4)** or **Internet Protocol Version 6 (TCP/IPv6)**, then click **Properties**.




4. To obtain the IPv4 IP settings automatically, tick **Obtain an IP address automatically**.

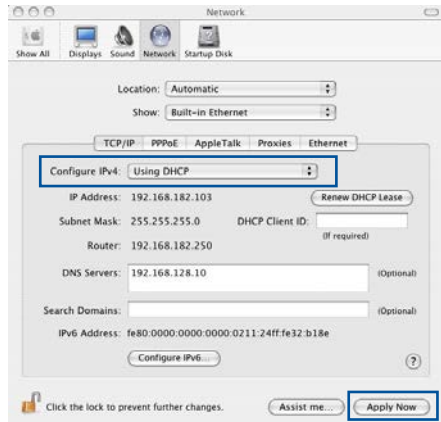
To obtain the IPv6 IP settings automatically, tick **Obtain an IPv6 address automatically**.

5. Click **OK** when done.



## MAC OS

1. Click the Apple icon  located on the top left of your screen.
2. Click **System Preferences > Network > Configure...**
3. From the **TCP/IP** tab, select **Using DHCP** in the **Configure IPv4** dropdown list.
4. Click **Apply Now** when done.

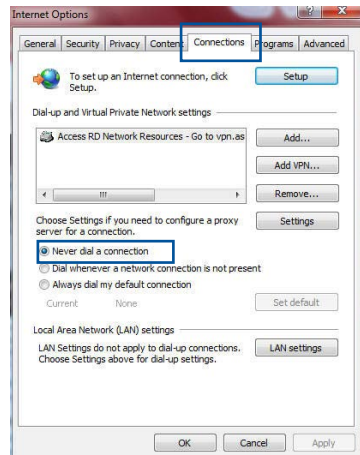


**NOTE:** Refer to your operating system's help and support feature for details on configuring your computer's TCP/IP settings.

## C. Disable the dial-up connection, if enabled.

### Windows®

1. Click **Start > Internet Explorer** to launch the browser.
2. Click **Tools > Internet options > Connections.**
3. Tick **Never dial a connection.**
4. Click **OK** when done.



**NOTE:** Refer to your browser's help feature for details on disabling the dial-up connection.

# Appendices

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Version 2, June 1991

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## Safety Notices

When using this product, always follow the fundamental safety precautions, including, but not limited to the following:

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### **WARNING!**

- The power supply cord(s) must be plugged into socket-outlet(s) that is /are provided with a suitable earth ground. Connect the equipment only to a nearby socket outlet that is easily accessible.
  - If the Adapter is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
  - DO NOT use damaged power cords, accessories, or other peripherals.
  - DO NOT mount this equipment higher than 2 meters.
  - Use this product in environments with ambient temperatures between 0°C (32°F) and 40°C (104°F).
  - Read the operational guidelines and the temperature range provided before using the product.
  - Pay particular attention to the personal safety when using this device in airports, hospitals, gas stations and professional garages.
  - Medical device interference: Maintain a minimum distance of at least 15 cm (6 inches) between implanted medical devices and ASUS products to reduce the risk of interference.
  - Kindly use ASUS products in good reception conditions to minimize the radiation's level.
  - Keep the device away from pregnant women and the lower abdomen of the teenager.
  - DO NOT use this product if visible defects can be observed or it has been wet or damaged or modified. Seek servicing for assistance.
-

**WARNING!**

- DO NOT place on uneven or unstable work surfaces.
  - DO NOT place or drop objects on the top of the product. Avoid exposing the product to mechanical shock such as crushing, bending, puncturing or shredding.
  - DO NOT disassemble, open, microwave, incinerate, paint, or shove any foreign objects into this product.
  - Refer to the rating label on the bottom of your product and ensure your power adapter complies with this rating.
  - Keep the product away from fire and heat sources.
  - DO NOT expose to or use near liquids, rain, or moisture. DO NOT use the product during electrical storms.
  - Connect the PoE output circuits of this product exclusively to PoE networks, without routing to external facilities.
  - To prevent electrical shock hazard, disconnect the power cable from the electrical outlet before relocating the system.
  - Only use accessories that have been approved by the device manufacturer to work with this model. The use of other types of accessories may invalidate the warranty or violate local regulations and laws, and may pose safety risks. Contact your local retailer for the availability of authorized accessories.
  - Use of this product in a way not recommended in the provided instructions may result in a risk of fire or personal injury.
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