

moto buds 2 plus moto buds 2

user guide

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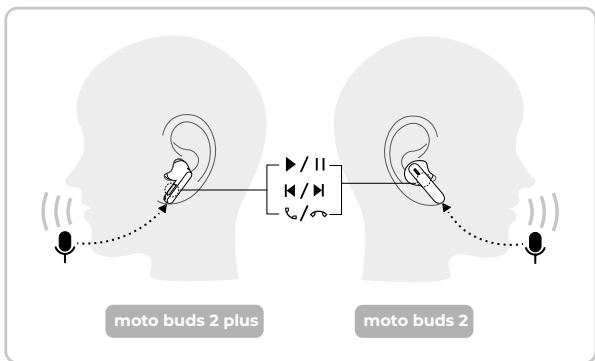
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get started

Meet your earbuds

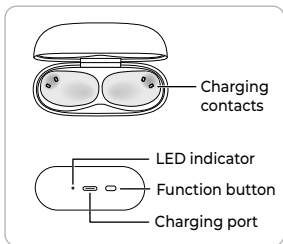
Your **moto buds 2 plus** and **moto buds 2** are wireless earbuds that let you control your media, manage your calls or activate your Voice assistant while on the go with just a few simple Gestures.



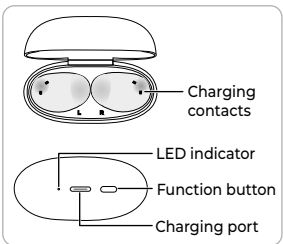
Note: product images are for illustration purposes only and may differ from the actual products you purchase.

Charging case

moto buds 2 plus

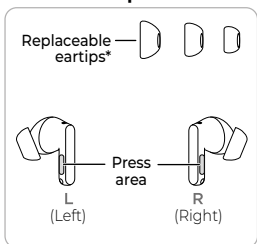


moto buds 2

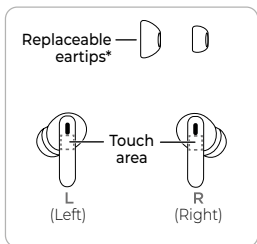


Earbuds and eartips

moto buds 2 plus



moto buds 2

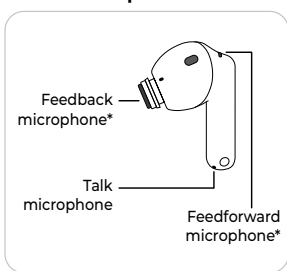


* The earbuds come with pre-installed eartips. Additional eartips of different sizes are also included in the package for your convenience. Please select the eartips that offer the best comfort and fit for you.

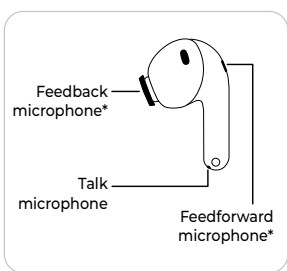
Microphones

Each earbud has a triple-microphone system that captures audio from three different points for better ambient noise suppression and echo cancellation.

moto buds 2 plus



moto buds 2



*Feedforward and Feedback microphones work together to support Noise control modes. For more, see [Set the Noise control modes](#).

Note: to make sure the microphones function normally, always keep the mesh and outlets around them clean and unobstructed. For more information, see [Clean your product](#).

Charge your earbuds

Note: before charging, remove any protective film from the earbuds or charging case.

Charge your case using a suitable USB-C® cable.



Tips:

- » to maximise battery life, store the earbuds in the Charging case when not in use. Otherwise, the sensors will remain active and drain the battery.
- » your earbuds will automatically charge when placed in the charged case.
- » on compatible Motorola phones that are paired with the earbuds, you may view the battery levels of the earbuds and the Charging case by swiping up from the Home screen and tapping /  **Settings** > **Connected devices** > Settings icon  next to **moto buds 2 plus** or **moto buds 2**. For more information, see [moto buds app](#) and [LED indicator status](#).

Pair and connect

Your earbuds are compatible with most Bluetooth audio devices. This includes smartphones, tablets, laptops and other Bluetooth-enabled devices. The earbuds connect wirelessly to stream audio without the need for a wired connection. Whether for music, videos or calls, these wireless earbuds provide a seamless and comfortable audio experience.

Note: if you see a flashing orange LED (see [LED indicator status](#)), your case battery is low and not ready to pair. Charge the case before pairing (see [Charge your earbuds](#)).

Fast pairing

You can quickly pair your earbuds with Motorola mobile devices running Android 12 or later, as well as other Android smartphones and tablets that are compatible with Google Fast Pair.

Note: consult the manufacturer of your device for information on Google Fast Pair. Full access to Google Fast Pair requires a device signed into a Google Account.

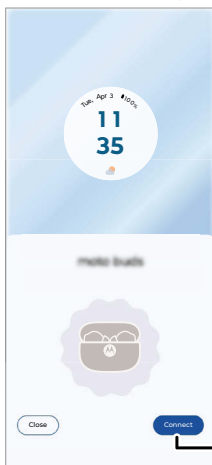
- 1 Turn on **Bluetooth** on the device you want to pair.

Tip: to turn on Bluetooth on a Motorola phone, go to the quick settings panel, and tap **Bluetooth**. Or, swipe up from the Home screen and tap  /  **Settings** > search icon , type **Bluetooth**, then turn on the switch next to **Use Bluetooth**.

- 2 With the earbuds in the open case, they will enter Bluetooth pairing mode automatically and a pop-up window will appear.

Note: if the pop-up window does not appear, see [Manual pairing](#).

- 3 Tap **Connect** on the pop-up window and follow the on-screen instructions to complete the connection.



Tap to connect.

Manual pairing

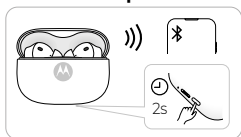
You can manually pair your earbuds with Bluetooth-compatible devices including phones, tablets and laptops that run different operating systems like Android, Windows and more.

- 1 Turn on **Bluetooth** on the device you want to pair with and open the list of available Bluetooth devices.

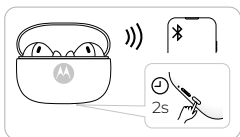
Tip: to turn on Bluetooth on Motorola phones, swipe up from the Home screen and tap  /  **Settings** > **Connected devices** > **Pair new device**.

- 2 With the earbuds in the open case, Press and hold the Function button (see [Charging case](#) for button location) for 2 seconds until the LED indicator flashes blue.

moto buds 2 plus



moto buds 2



Tip: if a connection pop-up window appears before you press the Function button, follow [Fast pairing](#) to pair your earbuds.

- 3 Select **moto buds 2 plus** or **moto buds 2** in Bluetooth settings on the device you want to pair.
- 4 Follow the onscreen instructions to complete the pairing.

Wear your earbuds

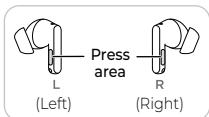
To get the right fit, gently press the earbuds in your ears and rotate them until they feel secure and comfortable.



Tip: to see which of the included eartips provide the best seal, install the [moto buds app](#) on your device, and run a fit test by tapping  **Moto Buds > More > Fit test**. Follow the on-screen instructions to complete the test.

Use your earbuds

To use your **moto buds 2 plus**, perform the following actions on your earbud's Press area:



L / R

Press either earbud's Press area once to start/pause music or answer a call.



L / R

Press either earbud's Press area twice to play the next track, or decline or end a call.



L / R

Press either earbud's Press area three times to play the previous track.



L / R

Press and hold either earbud's Press area to switch between Noise control modes.

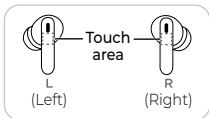


L + R

Press and hold both earbud's Press area to quickly join or exit Audio Share.

Note: [Audio Share \(moto buds 2 plus\)](#) may not be available on all devices.

To use your **moto buds 2**, perform the following actions on your earbud's Touch area:



L / R

Tap either earbud's Touch area twice to start/pause music or answer/end a call.



L / R

Tap either earbud's Touch area three times to play the next track or decline a call.



L / R

Press and hold either earbud's Touch area to switch between Noise control modes.

Tip: you can download the [moto buds app](#) to [Personalise Gestures](#).

LED indicator status

When the LED indicator (see [Charging case](#) for LED indicator position) is:

 flashing blue	earbuds are pairing
 flashing green four times	earbuds are paired
 flashing orange	the case is charging
 solid green	case is fully charged or case battery is over 60%
 solid orange	case battery is low
 flashing white	earbuds are resetting (see Unpair, restart or reset your earbuds)

Care for your product

Dust and water resistance (earbuds)

Water and dust resistance were tested to IP54 standards under controlled laboratory conditions. Designed to protect against moderate exposure to fresh water such as accidental spills, splashes or light rain. Not designed to be submersed in water, or exposed to pressurised water, or other liquids. Resistance will decrease as a result of normal wear. Designed to provide protection against the ingress of solid foreign objects of a size larger than 1mm. Not waterproof or dust proof.

Water resistance (Charging case)

Water resistance was tested to IPX2 standards under controlled laboratory conditions. Designed to protect against moderate exposure to fresh dripping water when tilted up to 15 degrees, such as splashes or light rain. Exposure to conditions beyond this rating are not covered by warranty. Resistance will decrease as a result of normal wear. Not designed to be submersed in water, or exposed to pressurised water, or other liquids. Do not attempt to charge a wet product. Not waterproof.

Care tips (earbuds and Charging case)

Liquid damage is not covered by your warranty.

To prevent water damage to your product:

- » do not expose your product to pressurised water, salt water or liquids other than fresh water.
- » dry your product and ports thoroughly with a soft, clean cloth.
- » do not charge your product when it's wet.
- » do not drop, puncture, or scratch your product, as this could damage the water-resistant features.

Clean your product

- » Do not immerse the product in cleaning agents, and do not use cleaning materials that contain bleach or abrasive agents.
- » Use wipes or cloths moistened with isopropyl alcohol with a concentration of 70% (specific to electronic products).
- » Avoid moisture in the product's openings, including the microphones, and Charging contacts.
- » Use a soft, dry cloth to gently to clean the product, especially the Charging contacts, to remove any built-up material.
- » When cleaning the earbuds, remove the eartips and carefully remove any earwax or lint around the eartip and mesh area of the snout. A clean snout and mesh area will ensure that sound quality and volume are not negatively affected.
- » Clean the eartips with fresh water and make sure they are dry before reattaching them firmly to the earbuds. Wipe the buds and their charging contact area dry when putting them back into the Charging case.

moto buds app

Download and install the app

To get the complete moto buds experience, download the  **Moto Buds** app at www.motorola.com/mymotobuds. Or, scan the QR code to download the app.



The Moto Buds app is for Android devices only. Motorola recommends keeping the app updated to experience the latest features.

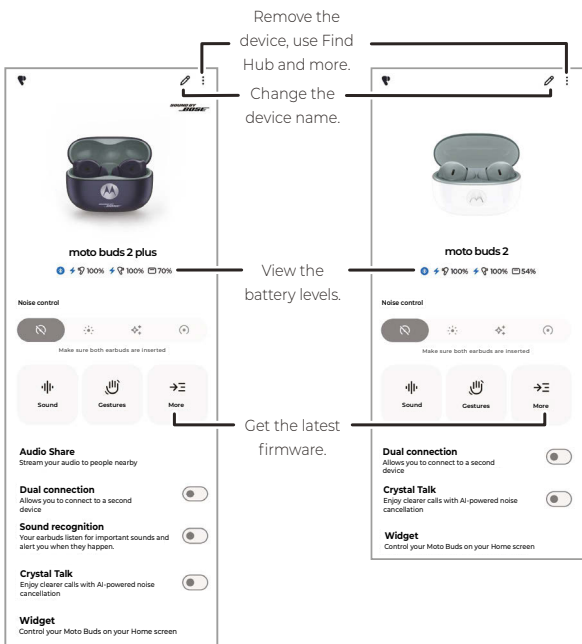
Tip: on some Motorola phones, you may also get the app by swiping up from the Home screen and tapping  /  **Settings** > **Connected devices** > Settings icon  next to **moto buds 2 plus** or **moto buds 2** > **Install companion app**.

If you are installing the  **Moto Buds** app for the first time:

- 1** Make sure your earbuds are connected to your device (see [Pair and connect](#)).
- 2** With the earbuds in the open case, tap  **Moto Buds** on your paired device, and follow the on-screen instructions to grant required permissions, such as Bluetooth and notifications.
- 3** Tap **moto buds 2 plus** or **moto buds 2** to discover more features.

After setup, you can use the  **Moto Buds** app to view detailed battery levels, switch between Noise control modes, change sound settings, customise Gestures and more.

Note: your screen may look different. Your device may not support all features.



» **Device name:** to edit your earbud name, tap the Edit icon  on the top right of the screen.

Tip: on Motorola phones, you can also edit your earbud name by swiping up from the Home screen and tapping  / .

Settings > Connected devices > Settings icon  next to **moto buds 2 plus or **moto buds 2** > Edit icon .**

» **Battery levels:** to view the battery levels of both the Charging case and earbuds, put both earbuds into the case.

Tip: on some Motorola phones, you may also view the battery levels for earbuds and the Charging case by swiping up from the Home screen and tapping  /  **Settings > Connected devices > Settings icon  next to **moto buds 2 plus** or **moto buds 2**.**

» **Firmware update:** to get the latest firmware, tap **More > Firmware update > Check for updates**.

» **Audio Share:** you can share your audio with nearby **moto buds 2 plus** users or join others' Audio Share (see [Audio Share \(moto buds 2 plus\)](#)).

Note: Audio Share may not be available on all devices.

» **Dual connection:** your earbuds can connect with two devices

simultaneously (see [Dual connection](#)). To turn on dual connection, tap  **Moto Buds**, then tap the switch next to **Dual connection**.

- » **Sound recognition (moto buds 2 plus):** your earbuds listen for important sounds (such as baby cries, alarms, barking and sirens) and will automatically switch to  **Transparency** mode when these sounds are detected (see [Set the Noise control modes](#)). To turn on sound recognition, tap  **Moto Buds**, then tap the switch next to **Sound recognition**.

Note: Sound recognition does not operate when your Noise control mode is  **Off** (see [Set the Noise control modes](#)).

- » **CrystalTalk:** enjoy clearer calls with AI-powered noise cancellation when using your earbuds. To turn on CrystalTalk, tap  **Moto Buds**, then tap the switch next to **CrystalTalk**.
- » **Widget:** on Motorola phones, you can add the Moto Buds widget on your Home screen. Tap  **Moto Buds** > **Widget**, then tap **Add**. To move the widget, touch and hold the widget, then drag it to the desired position. To resize the widget, touch and hold the widget until you see a rectangle around it, then release it. Drag the rectangle at the edges to resize it. To remove the widget, touch and hold the widget, then drag it to  **Remove**.

Audio Share (moto buds 2 plus)

Share your moment with **Audio Share**. Connect two sets of **moto buds 2 plus** to one phone and enjoy the same music, film or podcast together.

Note: **Audio Share** may not be available on all devices.

Share your audio

- 1 Wear both earbuds, and make sure they're connected to your paired device (see [Pair and connect](#)).
- 2 Tap  **Moto Buds** on your device.
- 3 Tap **Audio Share** > **Start sharing** to scan for nearby earbuds.
- 4 Tap the nearby earbuds you want to share your device's audio with.

Tip: to stop sharing your audio, tap **Stop sharing**.

Join an Audio Share

- 1 Wear both earbuds, and make sure they're connected to your paired device (see [Pair and connect](#)).
- 2 Tap  **Moto Buds** on your device.
- 3 Tap **Audio Share** > **Join Audio Share** > **Start receiving** to allow your earbuds to be detected by nearby users.

You will hear the audio from the nearby user whose device is sharing audio with your earbuds (see [Share your audio](#)).

Tip: to exit an Audio Share, tap **Stop listen**.

Note: you can quickly join or exit an Audio Share by pressing and holding both earbuds for 3 seconds (see [Use your earbuds](#))

Set the Noise control modes

With both earbuds in your ears, you can block out the world around you or stay aware of your surroundings when using different noise cancellation modes.

Caution: your earbuds are capable of blocking out external sounds or reducing background noise when set to specific noise control modes (see [Charge your earbuds](#)). In some circumstances, using the earbuds may distract you or impact your awareness of your surroundings. Always remain aware of your environment during use.



- 1 Wear both earbuds, and make sure they're connected to your device (see [Pair and connect](#)).
 - 2 Tap  **Moto Buds** on the device.
 - 3 Select a Noise control mode or turn off Noise control:
 - **Off:** tap the ANC off mode icon  to turn off all Noise control modes.
 - **Transparency:** tap the Transparency mode icon  to hear the sounds around you.
 - **Adaptive:** tap the Adaptive mode icon  to automatically adjust the level of Noise control based on the changing noise conditions in your environment.
- Note:** you can turn on Adaptive mode only in the  **Moto Buds** app.
- **Noise cancellation:** tap the ANC icon  to block out external noise to help you focus.

Tip: you can also switch modes using the Press area or Touch area on the earbuds (see [Use your earbuds](#)).

Change earbud sound settings

You can select from different sound options to enhance your music or gaming experience.

- 1 Make sure your earbuds are connected to your device (see [Pair and connect](#)).
- 2 With the earbuds in the open case, tap  **Moto Buds** on your device.
- 3 Tap **Sound**, and customise the sound of your earbuds:
 - Tap **Spatial Audio** to enjoy spatial audio, or select a stereo audio option like **Smart audio**, **Music**, **Film**, **Game**, **Podcast** or **Custom**. Each mode is designed for a unique listening experience. To change mode settings, tap the Edit icon .
 - Tap **Equaliser** to adjust the sound settings to match your preferred listening style. You can choose from **Brilliant treble**, **Bass boost**, **Vocal boost** or **Flat**. Or, select **Custom**, then slide the circle upwards or downwards to adjust the **Bass** and **Treble** levels.
 - Turn on **Hi-res mode** to enjoy high-resolution audio. Tap the switch next to **Hi-res mode** to turn it on or off.
 - Turn on **Gaming mode** to minimise latency and immerse yourself in the game. Tap the switch next to **Gaming mode** to turn it on or off.

Note: certain options may not be available on all devices or in all regions.

Personalise Gestures

You can customise your earbud Gestures for calls, music, Moto AI and voice assistant.

Note:

- » all Gestures are on by default. To turn off a Gesture, tap the switch next to it. You can also learn about Gesture controls by tapping **Gestures > View tutorial**.
- » Gesture names may vary by device and software version. Certain options may not be available on all devices.
- » **Moto AI** is available only on Moto AI-compatible phones.

moto buds 2 plus

- 1 Make sure your earbuds are connected to your device (see [Pair and connect](#)).
- 2 With the earbuds in the open case, tap  **Moto Buds** on your device.

- 3** Tap **Gestures** > **Left** or **Right** earbuds, and personalise your Gestures:
- Tap **Left** or **Right** > **Single press**, then select an option like **Play/Pause**, **Next**, **Previous**, **Volume up** or **Volume down**.
 - Tap **Left** or **Right** > **Double press**, then select an option like **Play/Pause**, **Next**, **Previous**, **Volume up** or **Volume down**.
 - Tap **Left** or **Right** > **Triple press**, then select an option like **Play/Pause**, **Next**, **Previous**, **Volume up** or **Volume down**.
 - Tap **Left** or **Right** > **Press and hold**, then select an option like **Noise control** (see [Change earbud sound settings](#)), **Moto AI** or **Voice assistant** (see [Wake up your Voice assistant](#)), or **None**.

moto buds 2

- 1** Make sure your earbuds are connected to your device (see [Pair and connect](#)).
- 2** With the earbuds in the open case, tap  **Moto Buds** on your device.
- 3** Tap **Gestures** > **Left** or **Right** earbud, and personalise your gestures:
- Tap **Double-tap**, then select an option like **Play/Pause**, **Next**, **Previous**, **Volume up** or **Volume down**.
 - Tap **Triple-tap**, then select an option like **Play/Pause**, **Next**, **Previous**, **Volume up** or **Volume down**.
 - Tap **Press and hold**, then select an option like **Noise control** (see [Change earbud sound settings](#)), **Moto AI** or **Voice assistant** (see [Wake up your Voice assistant](#)).

Dual connection

Your earbuds can connect to two devices simultaneously, but Dual connection is off by default. Turn on Dual connection to switch between devices automatically.

Note: Dual connection requires at least one connected device running Android.

- 1** Make sure your earbuds are connected to your device (see [Pair and connect](#)).
- 2** With the earbuds in the open case, tap  **Moto Buds**, then tap the switch next to **Dual connection** to turn it on.
- 3** Follow the steps in [Pair and connect](#) to connect to a second device.

Notes:

- » when your earbuds are paired with two devices, you can only hear audio from one device at a time. Audio playback is prioritised as follows: incoming calls take precedence over media playback (music and videos), and both take precedence over an idle device. For instance, if your earbuds are connected to both a tablet and a smartphone, and you receive a call on the smartphone while watching a video on the tablet, the audio will automatically switch to the smartphone.
- » when your earbuds are connected to two devices (device A and device B), and device A is playing media, you can play media on device B, but the audio from device B will be paused or muted. Audio from device B will be heard through earbuds only when media is paused on device A.

Wake up your Voice assistant

You can tell your phone what you want while wearing the earbuds.

- 1 Wear both earbuds, and make sure they're connected to your device (see [Pair and connect](#)).
 - 2 Tap  **Moto Buds** on your device.
 - 3 Tap **Gestures** > **Left** or **Right** earbud > **Press and hold**, then select **Voice assistant** (see [Personalise Gestures](#)).
- Note:** Gesture names may vary by device and software version.
- 4 Press and hold the earbud's Press area or Touch area you've chosen for Voice assistant. Wait for the on-screen prompt, then speak a command or ask a question.

Turn in-ear detection on or off

In-ear detection automatically pauses music when you remove an earbud and resumes playback when you put it back in.

- 1 Make sure your earbuds are connected to your device (see [Pair and connect](#)).
- 2 With the earbuds in the open case, tap  **Moto Buds** on your device.
- 3 Tap **More**, then tap the switch next to **In-ear detection** to turn it on or off.

Note: calls remain active on the earbuds even when they are removed from your ears, as long as they are connected with your device. If you manually pause the media before removing either earbud from your ear, playback will not automatically resume after you put the earbud back on.

Find your earbuds

Ring your earbuds

If you misplace your earbuds, use the  **Moto Buds** app to find them.

Note: to ring your earbuds, make sure they are nearby (within 10 metres) and connected to your device.

- 1 Check if your earbuds are connected to your device.

Tip: to check the Bluetooth connection on a Motorola phone, go to the quick settings panel, and check whether the  **Bluetooth** title shows the name of your earbuds.

- 2 Tap  **Moto Buds** on your device.

- 3 Tap **More > Ring my earbuds**, then tap the Ring earbud icon  to ring the earbud you are looking for.

Caution: to prevent hearing damage, do not attempt to ring while wearing either of your earbuds.



- 4 To stop ringing, tap the Stop ring earbud icon .

Tip: on some Motorola phones, you can also find your earbuds by swiping up from the Home screen and tapping  /  **Settings > Connected devices > Settings icon**  next to **moto buds 2 plus** or **moto buds 2 > Find device**, then tap Speaker icon  to ring your earbud.

Use Find Hub (moto buds 2 plus)

Your **moto buds 2 plus** can be added to Find Hub so you can locate your earbuds, even when it's disconnected. Full access to Find Hub requires a device signed into a Google Account.

- 1 From your paired device, tap  **Moto Buds > moto buds 2 plus > menu icon**  **> Find Hub**.
- 2 Turn on the switch next to **use Find Hub**, then tap **Go to Find Hub**.
- 3 Select your earbuds from the Find Hub device list.

Tip: in Find Hub, you can locate your earbuds, ring your earbuds, share your earbuds' location to your friends and more. To learn more about **Find Hub**, go to www.android.com/learn-find-hub/.

troubleshoot

Unpair, restart or reset your earbuds

If your earbuds aren't working, try unpairing, restarting or resetting them.

- » **Unpair:** to unpair your earbuds, go to Bluetooth settings on your paired device, then tap **Forget**.

Note: on Motorola phones, unpair your earbuds by swiping up from the Home screen and tapping  /  **Settings** >

Connected devices > Settings icon  next to **moto buds 2 plus** or **moto buds 2** > **Forget**.

- » **Restart:** to restart your earbuds, put both earbuds in the Charging case, close the lid and then reopen the Charging case.
- » **Factory reset:** with the earbuds in the open case, press and hold the Function button for 12 seconds. Your device will go into factory reset status when the LED indicator flashes white. Follow [Pair and connect](#) to pair again.

Fix issues

If you cannot hear audio clearly or hear others speaking during a call, try the following adjustments:

- » Adjust the volume on the connected device or move to another area.
- » Clean the eartips and earbuds, especially outlets and mesh areas (see [Clean your product](#)).
- » Make sure your earbuds and the paired device are within the maximum Bluetooth range (10 metres). The distance may vary depending on the environment.
- » Make sure to keep your earbuds away from electromagnetic waves.

get more help

Legal, safety and regulatory information

To access legal, safety and regulatory information for your device, visit [motorola.com/accessory-legal](https://www.motorola.com/accessory-legal).

Service and repair

If you have questions or need assistance, we're here to help. Go to www.motorola.com/support, where you can select from a number of customer care options.

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All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of release. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

Note: the images in this guide are examples only. Some content may differ from your device depending on the region, model specifications or device's software.

moto buds 2 plus (Model XT2641-1)	moto buds 2 (Model XT2643-1)
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