



Quick Start

HP Teradici Professional Services

SERVICE BENEFITS

A Teradici Professional Services Quick Start helps you to:

- Consult with an expert during the installation and setup of your PCoIP environment.

COMMON USE CASES

- New PCoIP installation
- Short-term need for PCoIP expertise
- Teradici product upgrades
- Basic tuning and optimization
- Performance improvement

ORDERING INFORMATION

SKU Number: TPSQS
Fees (USD): \$2,000

Contact HP Teradici Sales
teradici.com/contact

Terms and Conditions
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Service Overview

PCoIP Quick Start enables you to schedule an onboarding session with a PCoIP expert to get started using PCoIP as soon as possible. Typically, customers use this service to receive guidance and assistance with an initial installation of Cloud Access Software (CAS) products.

As the name states, Quick Starts are intended to be fast - within one day (or optionally 2 four-hour sessions), you can get your PCoIP environment ready. Our expert team will guide you with a multi-point checklist, leveraged from best practices and based on years of delivering successful PCoIP deployment to customers like you.

At the end of the Quick Start, you will have a functional environment installed with the assistance and advice of a PCoIP expert.

Specifications

FEATURE	DELIVERY SPECIFICATION
Preparation and Discovery	<ul style="list-style-type: none">• Teradici will provide a prerequisite checklist of items that will help you prepare to get the most out of your PCoIP Quick Start• At the kickoff, we will clarify objectives and review the target environment to determine if the timeline or set of activities will need to be modified in any way
Quick Start	<ul style="list-style-type: none">• Teradici will assist the IT team with the installation, configuration, and basic operation of the relevant CAS product• Teradici will participate in conference calls to remotely assist the customer to understand and use their CAS product• All services will be delivered remotely

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